

Now You Can Become a DenizBank Customer Without Going to any Branch

Anybody who downloads the MobilDeniz application on their cell phone can become a DenizBank Customer now safely and easily within couple of minutes.

With the new legal regulation to become effective in short in the banking sector, it will be possible to become a bank customer without even going to a branch. Now anyone wishing to become a DenizBank customer will be able to do so through the MobilDeniz application, simply and safely, without stepping out their homes. DenizBank will offer special campaigns for credit, deposit and credit card products for those completing the remote subscription process.

Easiest Way to Become a DenizBank Customer

Anyone who downloads the MobilDeniz application on their cell phone will be able to easily complete the subscription procedures in three phases under the section '**Become A Customer**'. Upon entering the relevant information on the 'Become A Customer' form, you will need to take photos of the front and back side of your new chip Turkish Identity Card and the information will be matched by touching your phone with your identity card. At the third and last phase, you will be directed to a customer representative to complete the process with a face-to-face call. Users completing the whole phases can instantly access the comprehensive product range of DenizBank and their customer accounts on MobilDeniz.

"We are ready to embrace future with an understanding which not only uses the technology but also guides it"

Stating that they have been working for a long time to optimize the remote customer acquisition practice provided by the legislation for the use of citizens who are not bank customers, **DenizBank Digital Transformation, CRM and Change Management Executive Vice President Umut Özdoğan** said; "We are entering a period in which the course of the Turkish banking sector will change. Last year, concepts such as IBAN and EFT time frame disappeared from our lives. Now, with the remote customer subscription process, the necessity to go to a branch to become a bank customer does no longer exists. As a bank, we are ready for this change with our vision of being the institution that not only uses technology but also guides it from day one. Our aim is to be accessible in the fastest and easiest way while providing our products and services to our customers. We are in a period where mobile is the basis of accessibility. Most DenizBank customers now conduct their banking transactions easily on MobilDeniz, without visiting branches. We also invite our citizens who are not yet a DenizBank customer to meet the fast and easy digital banking experience through the process of becoming a customer remotely. We see this remote subscription process as an important milestone in the transition to Open Banking. We will continue our activities without slowing down in order to offer our customers an end-to-end digital and secure banking experience whenever they need it".

With MobilDeniz, all banking transactions are a click away from you

With MobilDeniz, which offers DenizBank customers a wide set of transactions, a user-friendly interface and advantageous opportunities, you can realize many banking transactions such as sending money without any hour limitation, depositing and withdrawing money from ATMs with QR code, making card transactions and payments, quickly making product applications for urgent cash needs, and easily accessing investment tools such as foreign exchange, gold and silver. Our customers who have completed the process of becoming a customer remotely will also be able to see their ready credit limits after account opening, create instant credit



cards, take advantage of deposit offers, and easily perform their banking transactions 24/7. At the same time, by defining the Easy Address, they will be able to make all money transfers from MobilDeniz without any charges until the end of the year.

For information:

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