

PRESS RELEASE 25 October 2011

DenizBank postponed debts of earthquake victims free of interest until 2012

DenizBank, contributing to easing of the pain of earthquake victims in Van, postponed debts of those who used credit from Van Branch free of interest until 2012. Additionally, citizens from the region who are in need will be able to apply for credit with a 3-month grace period.

DenizBank, in addition to the support campaign it started with its 11 thousand employees using every means available to help the earthquake victims of Van, decided to postpone credit debts in the region free of interest until 2012. Declaring that it will also grant credit to citizens from the region with a 3-month grace period, Denizbank is contributing to easing of the pain of earthquake victims with the steps it takes.

Retail, SME and agricultural debts of earthquake victims are postponed

In line with the decisions made by DenizBank, debts of all retail customers who used mortgage, vehicle, consumer loans and credit cards; SME customers who used SME credits and SME Cards and farmers customers who used Agricultural credits from Van Branch will be postponed until 2012 free of interest. Additionally, in line with their needs, retail or SME customers will be able to apply for credit with a 3-month grace period.

DenizBank will not wait for applications to be submitted

Making a statement about the issue, DenizBank President and CEO **Hakan Ates** stated that a new decision was taken to contribute to easing of the pain of earthquake victims after the disaster hit Van. Ates stated: "We have all been deeply saddened by the catastrophic disaster in Van. As DenizBank, we decided to postpone the debts of our customers without hesitation, in order to contribute even if only slightly to our national unity and to stand by our customers as always. We are postponing credit or credit card debt payments of our customers in the region until 2012. We will not wait for DenizBank customers to make applications individually to postpone their debts and we will not reflect any additional burden to our customers. We also provided our retail or SME customers with the opportunity to apply for credit with a 3-month grace period in line with their needs. We are extending our condolences to those who lost their family members and friends and wish the injured a guick recovery. May God rest the deceased in peace. Now is the time to become one."