

DenizBank provides the opportunity to query and report cheque track record

DenizBank starts another innovative service. DenizBank customers will be able to get a report of their own cheque payment history through branch, ATM or internet, and they will have the opportunity to query their cheque track record. Customers who do not have an account in DenizBank will also be able to make use of these facilities, and can receive service from DenizBank branches.

Differentiating itself from the rest of the market with its innovative products and services, **DenizBank** has put its signature under another important innovation that will make life easier for SMEs. Accelerating its efforts following approval of the new cheque law in Turkish Parliament in January, DenizBank has developed a service that is a first in the sector and brings along many advantages for SMEs. All customers with an account in DenizBank will be able to get a report of their own cheque payment track record through branch, ATM or internet. Therefore, they will be more comfortable to work with cheques. Particularly those using DenizBank cheques will be able to document their credit track record as they use the system for the first time. Customers who do not have an account in DenizBank will also be able to make use of these facilities by visiting DenizBank branches.

Customers will be able to document their own track record

Gökhan Sun, DenizBank's EVP in charge of SME and Agricultural Banking said the following about this new service: "Banks working with Credit Bureau prepared a new reporting system to make cheque system more reliable. DenizBank is the first bank to offer the new report to customers. All our customers with an account in DenizBank will be able to get a report of their own cheque payment track record through branch, ATM or internet. The report includes number of banks the customer works with, number of cheques paid with total amount, the date when the customer started to use cheques, date of the cheque paid lastly and the highest amount of payment done. Previously, such a report could not be retrieved from the system, and information retrieved could not be shared with customers. Now, customers will be able to retrieve their own report about their own track record and use it as evidence indicating that their track record is clean. I invite all SMEs to DenizBank to make use of this service."