

DENIZ LIFE - AGREEMENT OF USE for MY HOME

My Home application (hereinafter “Application”) is a mini application provided by DenizBank A.Ş. (hereinafter “Bank”) where natural person and sole proprietorship customers of our Bank are able to add their house details to the system and perform the house-related transactions listed under the “Services Provided in the Application” section.

By this Application, we intend to provide you with a holistic ecosystem in order to facilitate your life regarding your living environment, and you may benefit from services that are included under the “Services Provided in the Application” section by giving approval to this Deniz Life - Agreement of Use for My Home. If you approve this text, you will be able to perform your banking transactions under the relevant menus in our Bank’s electronic banking channels.

1. Services Provided in the Application

- You may gain access to a menu where you can see all the transactions regarding your house together that you will be able to perform through our Bank’s electronic banking channels,
- You may make your bill and tax payments regarding your house, or you may give payment instructions,
- You may follow up your periodic payments such as property tax or income tax,
- You may perform application, renewal, payment and quotation transactions regarding insurance policies,
- You may view and keep track of the expenditures related to your house that you will make through our Bank,
- You may access various services regarding your house through third-party service providers,
- You will be informed of campaigns and you may benefit from them,
- You may receive customized campaigns and offers.

2. Terms of Use for the Application

1. Only natural persons and sole proprietorships who are already the customers of DenizBank A.Ş. can benefit from the Application.

2. You have to enter your address details in order to make use of the Application.

3. By accepting the Terms of Use, the customers acknowledge that an owner/tenant shall be legally authorized to make the house-related transactions, they shall cover the loss that may arise, and in case it is detected that a record is entered into the Application without the consent of the real owner or right-holder, the information added shall be deleted and the necessary legal actions shall be taken. In case the owner/tenant is changed or the authority to make a transaction regarding the house is revoked after the house details are registered in the Application, the Customer shall be responsible for deleting such details in the Application and the Bank shall not be held responsible in respect thereof.

4. Information and reminders shall be sent according to the data entered by the Customer regarding the house, and the Bank shall not be held responsible for the data entered by the Customer inaccurately. The aforesaid information shall also be sent by taking into consideration the notification permissions granted by the Customer on the mobile application.

5. In cases where the customers access different mini applications belonging to other companies that provide various products and services through the Application, such companies shall be considered sellers/providers, and the Bank shall not be a party to transactions performed/to be performed between the Customer and such companies, and the agreements, irrespective of the name, such as sales agreement, service or user agreement etc. established/to be established, and the Bank shall not act as an intermediate for these agreements in any manner. Within the scope of the goods and/or services purchased/to be purchased by the Customer through the application/website of the relevant company/companies, the company/companies shall be responsible for objections/complaints and claims of any kind and all other issues, and such objections/complaints and other claims should be referred to these companies.

6. The Bank shall be exclusively authorized to change these terms of use unilaterally, terminate the Application, and not to provide services to the Customer.