

## **DENIZ LIFE - AGREEMENT OF USE for MY VEHICLE**

My Vehicle application (hereinafter “Application”) is a mini application provided by DenizBank A.Ş. (hereinafter “Bank”) where natural person and sole proprietorship customers of our Bank are able to enter their license plate details into the system and perform the vehicle-related transactions listed under the “Services Provided in the Application” section.

**By this Application, we intend to provide you with a holistic service in order to facilitate your life regarding your vehicle,** and you may benefit from services that are included under the “Services Provided in the Application” section by giving approval to this Deniz Life - Agreement of Use for My Vehicle. Unless you grant approval, you may perform the below-listed banking transactions under the respective menus through our Bank’s electronic banking channels.

### **1. Services Provided in the Application**

- You may gain access to a menu where you can see all the transactions together that you will be able to perform through our Bank’s electronic banking channels,
- You may apply for Fast Pass System (hereinafter “HGS”) and make your HGS payments,
- You may query your debts such as Motor Vehicles Tax, traffic fine and etc,
- You may perform renewal, payment and quotation transactions regarding insurance policies,
- You may perform secure vehicle buy/sell transaction,
- You may view and keep track of the expenditures related to your vehicle that you will make through our Bank,
- You may access various services regarding the vehicle through third-party service providers,
- You may receive customized campaigns and offers,
- In case you enter compulsory traffic insurance date, car insurance validity date, car examination validity date, last periodic maintenance date, you may receive relevant reminders as the due date approaches.

### **2. Terms of Use for the Application**

- 1.** Only natural persons and sole proprietorships who are already the customers of DenizBank A.Ş. can benefit from the Application.
- 2.** You have to enter your license plate details in order to make use of the Application.
- 3.** In case the Bank incurs any administrative, penal or legal losses due to license plate and vehicle information entered into the Application by the customers, the Customer shall immediately compensate the Bank for the loss upon the first request of the Bank.
- 4.** Information and reminders shall be sent according to the data entered by the Customer regarding the vehicle, and the Bank shall not be held responsible for the data entered by the Customer inaccurately. The aforesaid information shall also be sent by taking into consideration the notification permissions granted by the Customer on the mobile application.
- 5.** In cases where the customers access different mini applications belonging to other companies that provide various products and services through the Application, such companies shall be

considered sellers/providers, and the Bank shall not be a party to transactions performed/to be performed between the Customer and such companies, and the agreements, irrespective of the name, such as sales agreement, service or user agreement etc. established/to be established, and the Bank shall not act as an intermediate for these agreements in any manner. Within the scope of the goods and/or services purchased/to be purchased by the Customer through the application/website of the relevant company/companies, such companies shall be responsible for objections/complaints and claims of any kind and all other issues, and such objections/complaints and other claims should be referred to these companies.

**6.** The Bank shall be exclusively authorized to change these terms of use unilaterally, terminate the Application, and not to provide services to the Customer.