

FY 2023 Results Presentation

23 January 2024

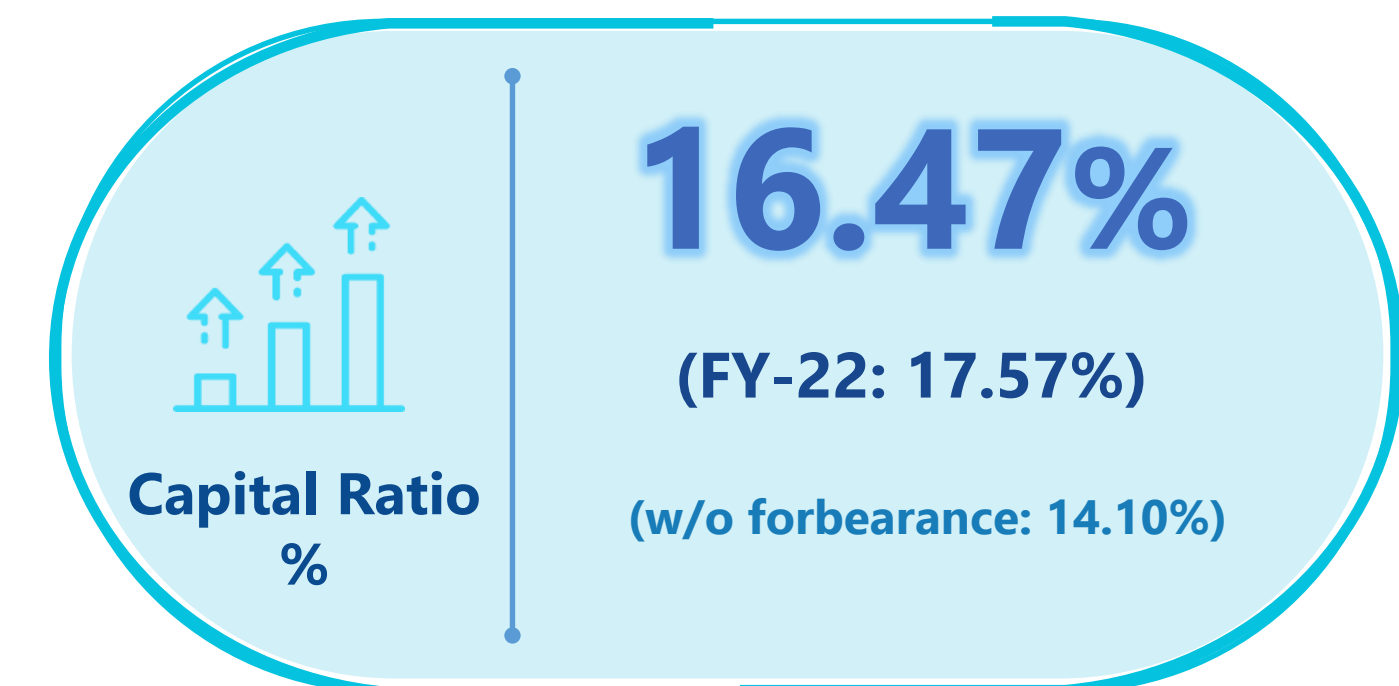
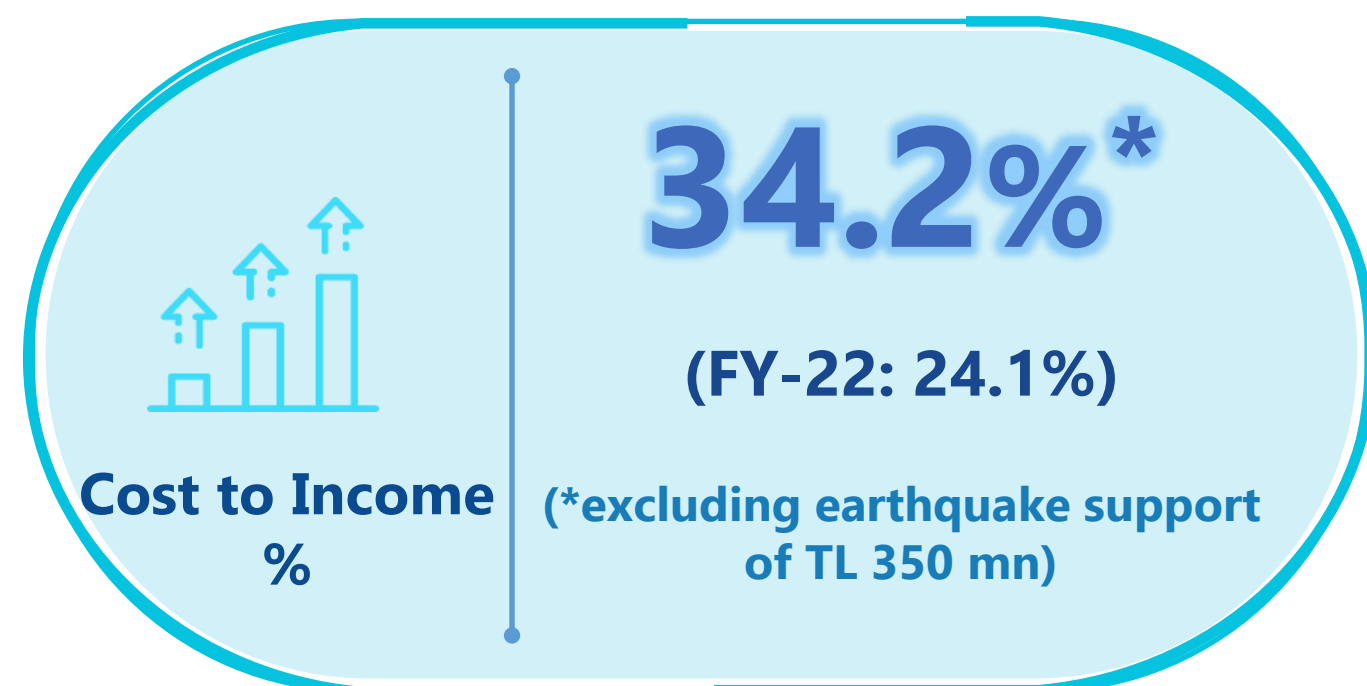
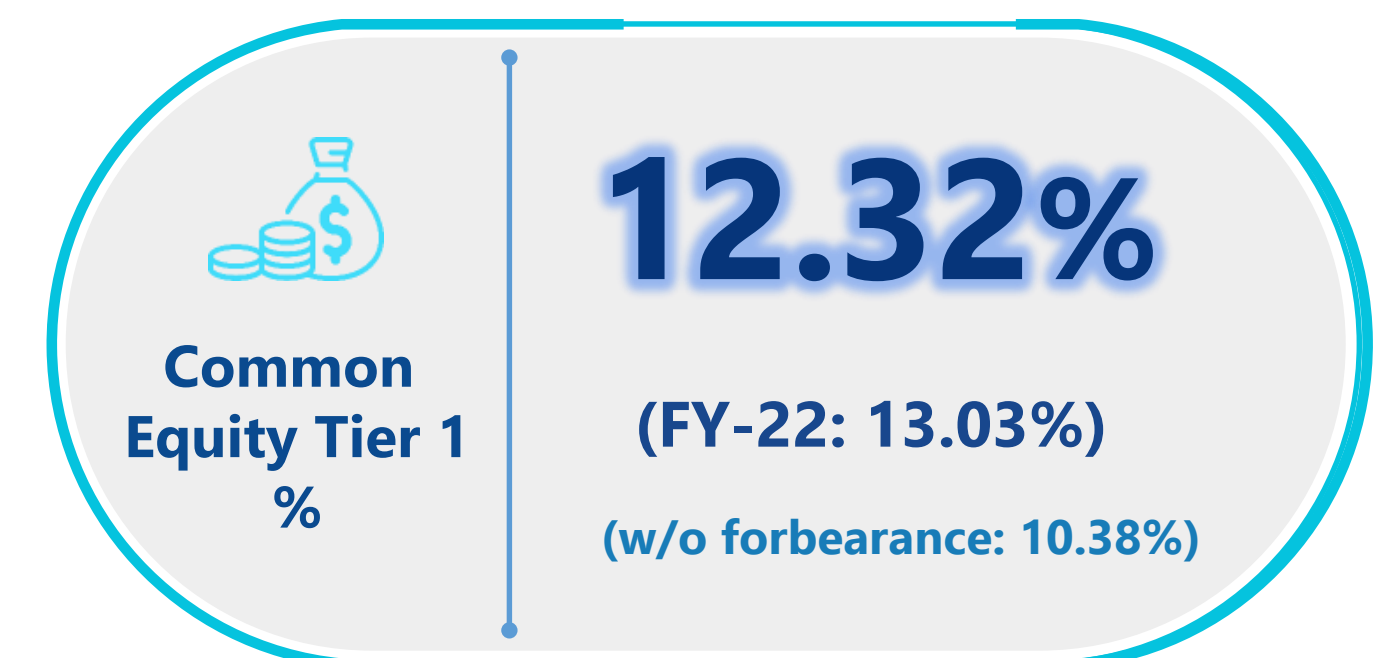
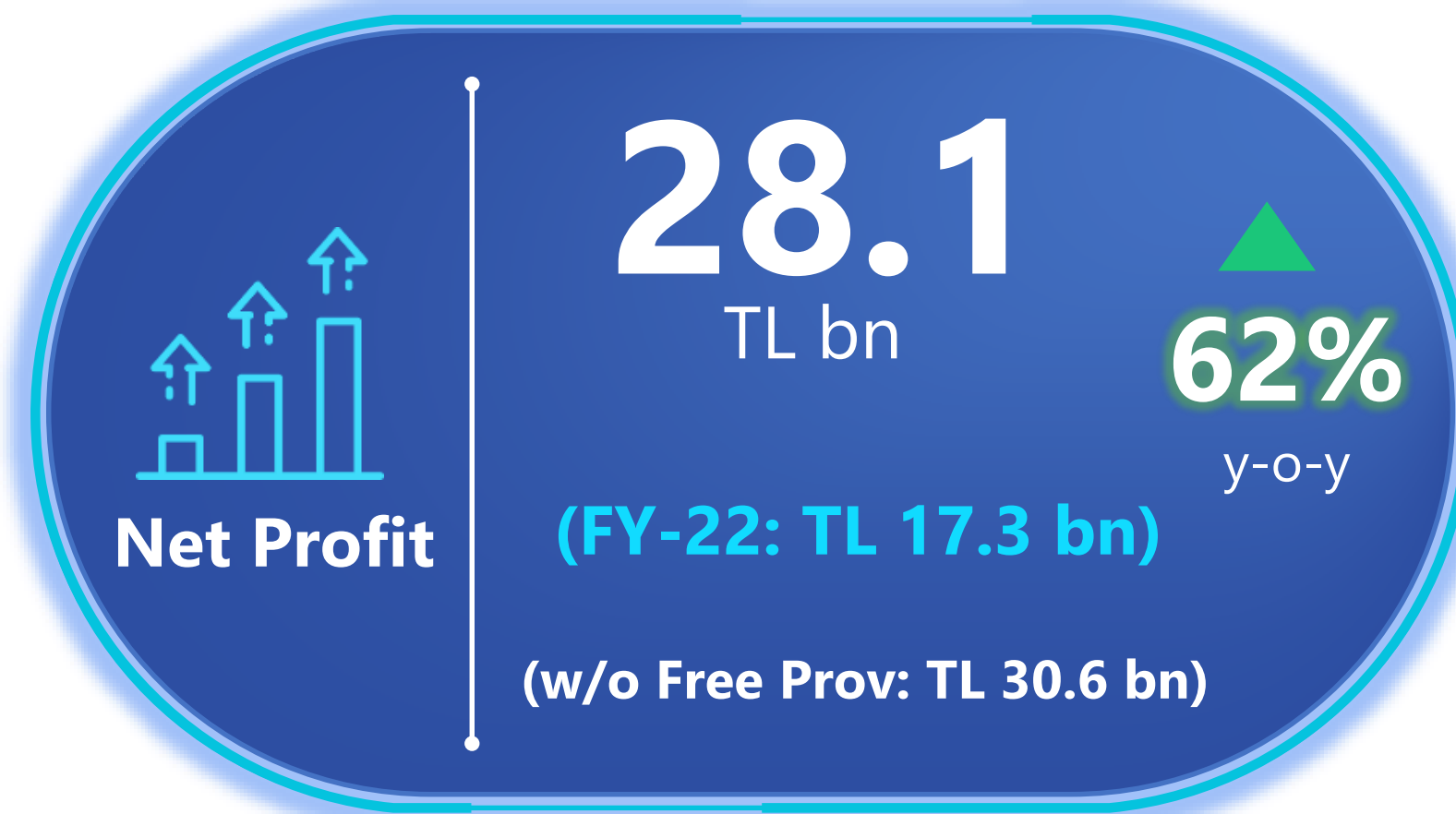
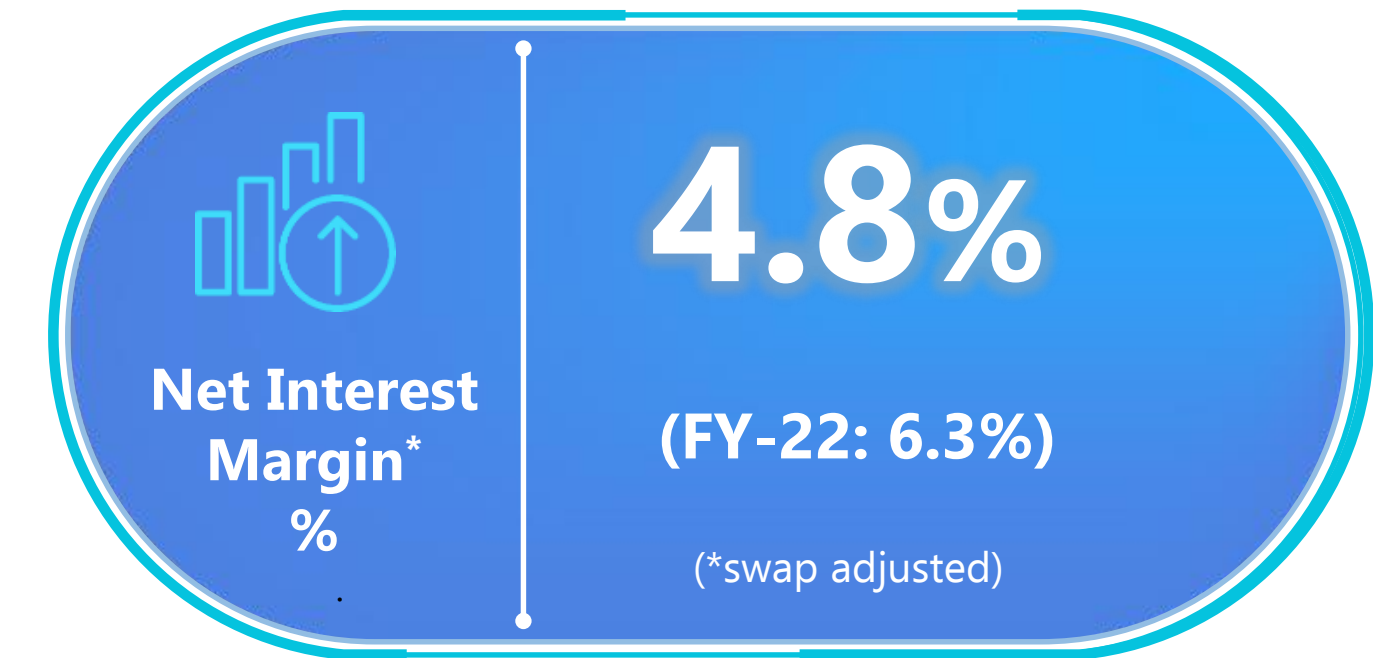
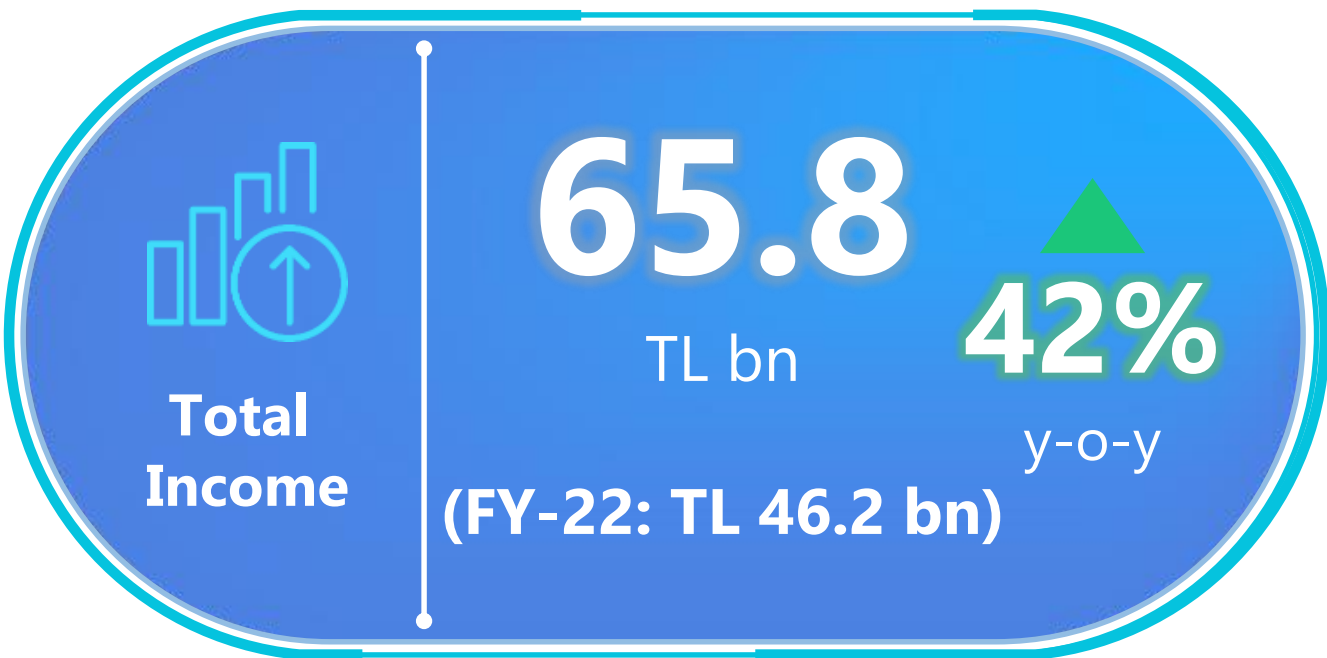
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1. Macroeconomic Outlook & Banking Sector
2. Financial Performance
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Results highlights

Retaining sound asset quality, strong capital ratios and resilient balance sheet structure in a challenging regulatory and economic environment

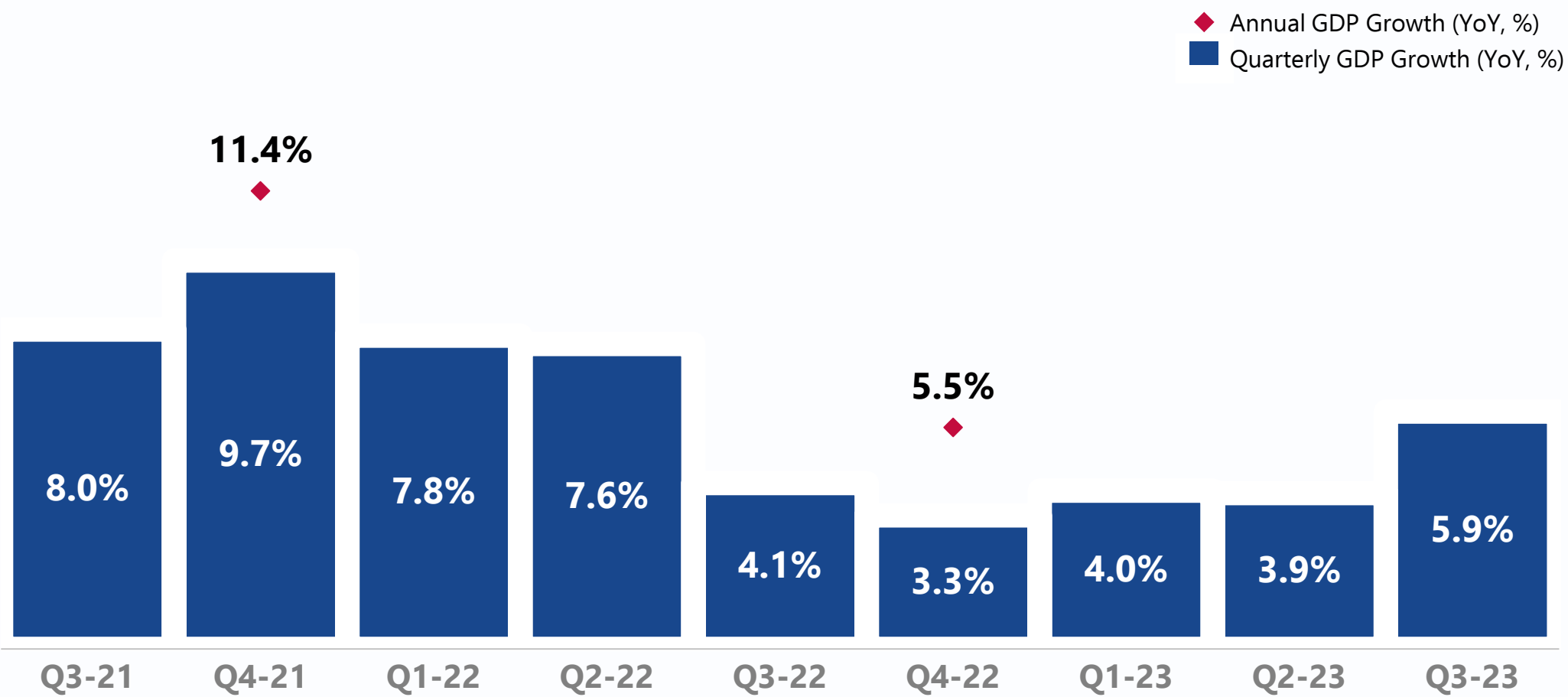


1

Macroeconomic Outlook & Banking Sector

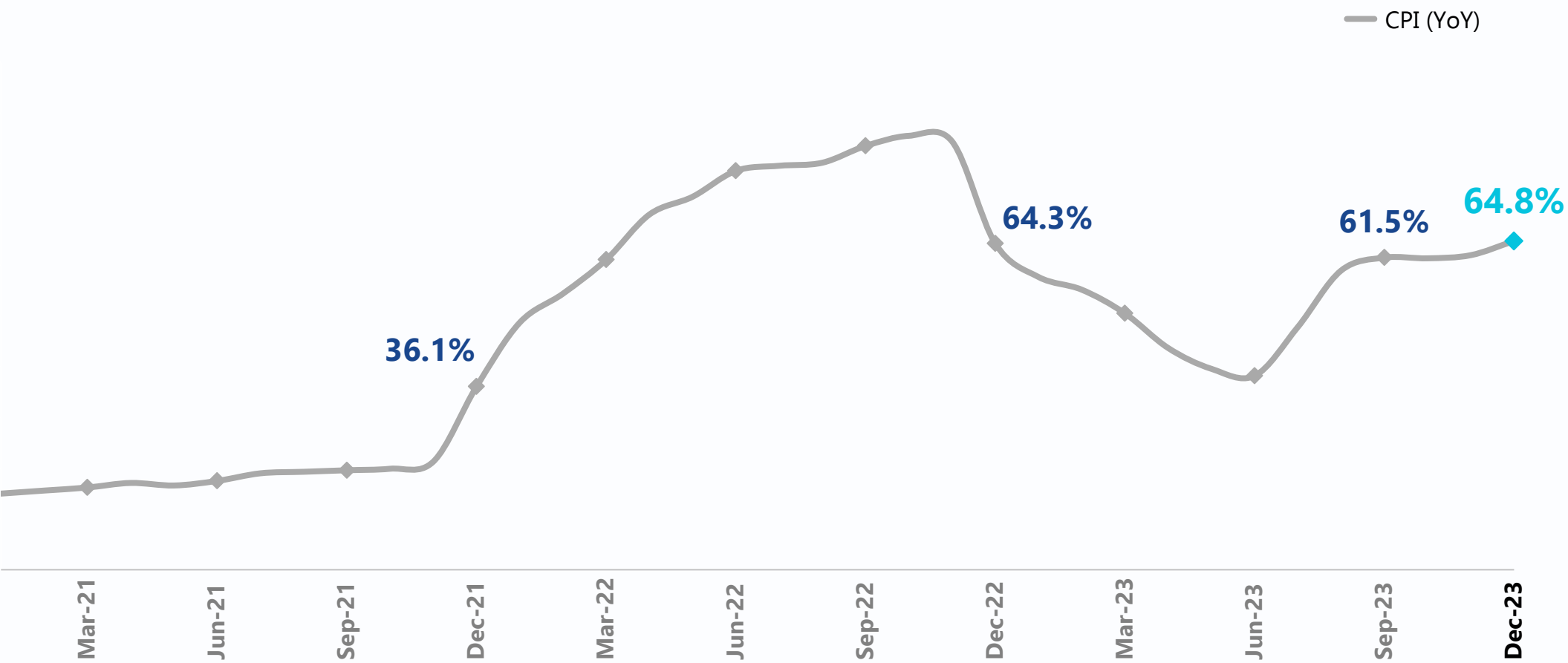
Balanced growth, gradual disinflation and moderation in external deficit

Economic Activity

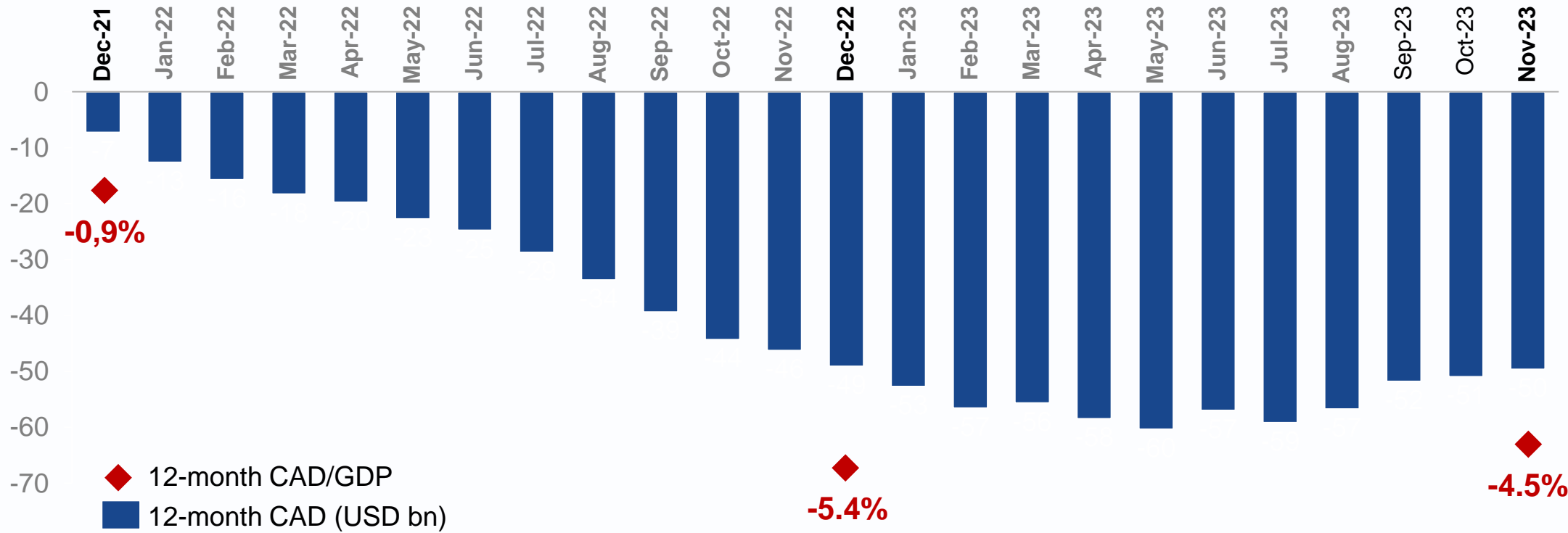


- Balanced growth with gradual moderation in domestic demand along with tighter monetary policy
- Increased inflation before the downward trend in 2H24
- Moderating domestic demand and decreasing gold imports to narrow current account deficit, better financing conditions
- Fiscal consolidation targets excluding disaster spending

Inflation (CPI, YoY change)

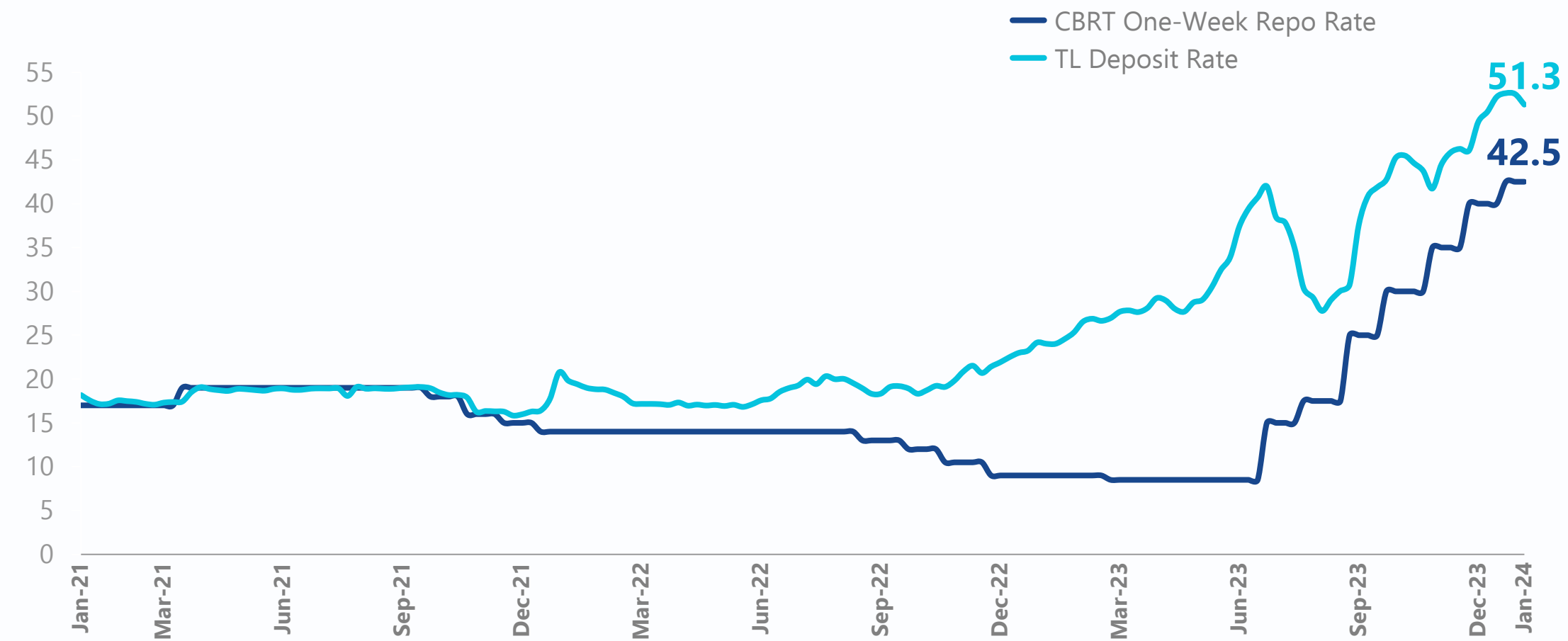


Current Account Deficit



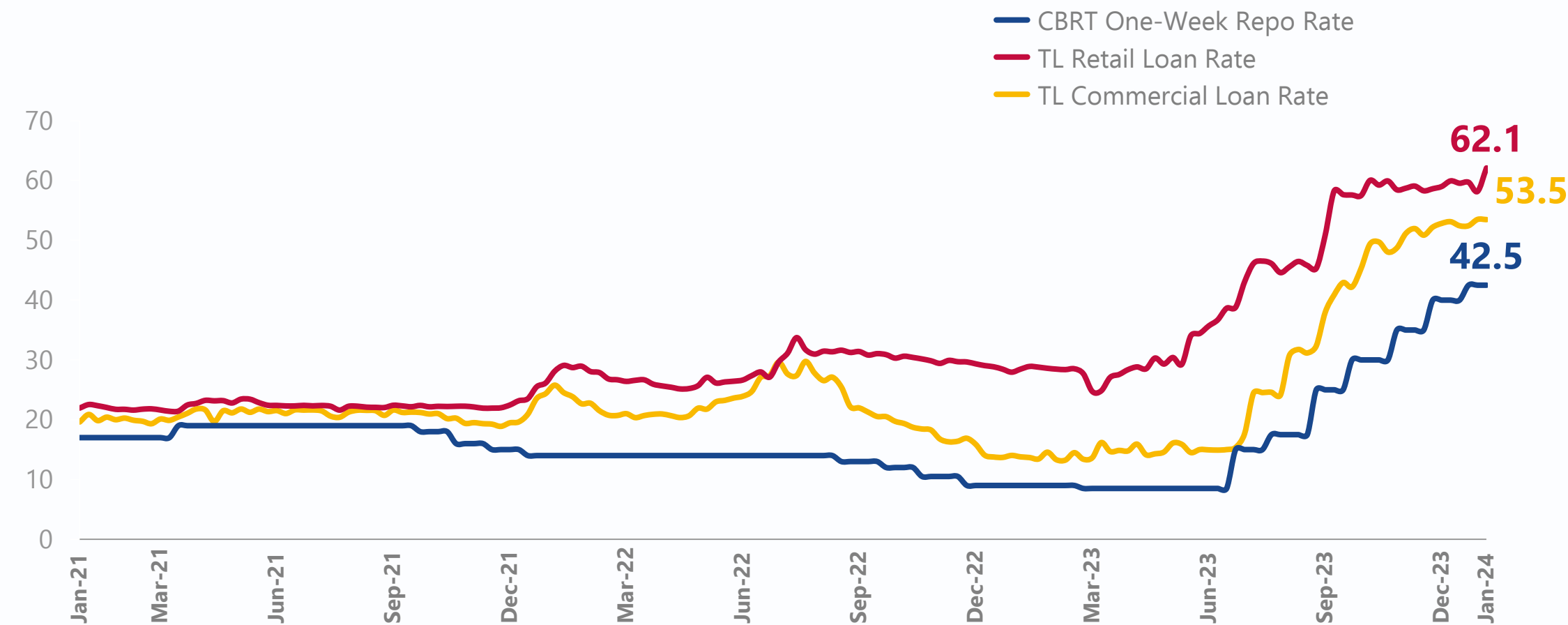
Higher interest rates, slower credit growth

TL Deposit Rate (%)

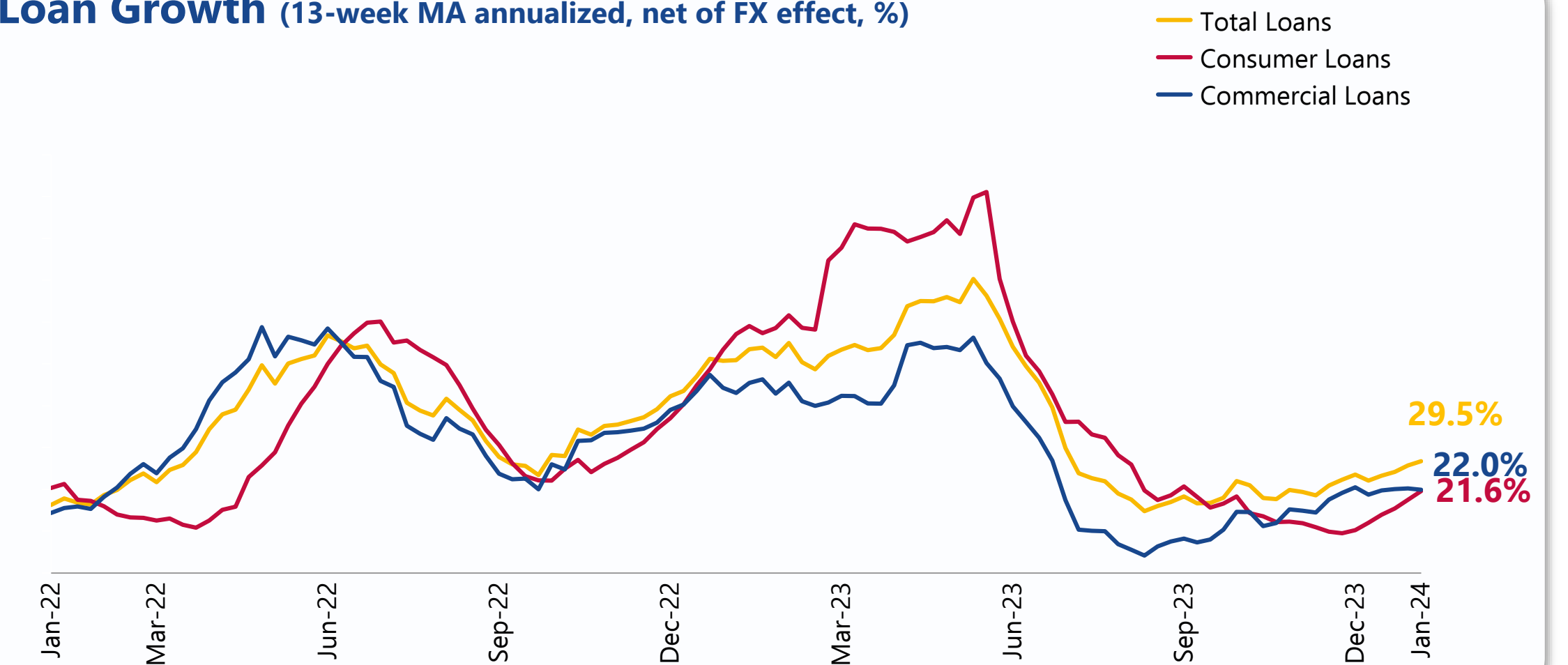


- Monetary tightening and simplification of regulations
- Higher deposit and loan rates, slower credit growth
- Gradual unwinding of FX-protected deposits
- Selective credit policies to rebalance growth composition

TL Loan Rates (%)



Loan Growth (13-week MA annualized, net of FX effect, %)



2

Financial Performance

Prudent risk management minimizing the risks while meeting the regulatory framework and focus on non risk income resulting in overperforming income

| Income Statement (All figures are in TL bn) | FY-23 | FY-22 | Better / (Worse) |
|-------------------------------------------------|-------------|-------------|---------------------|
| Net interest income ¹ | 38.4 | 29.9 | 29% |
| Non-funded income | 27.3 | 16.3 | 67% |
| Total income | 65.8 | 46.2 | 42% |
| Operating expenses | -22.9 | -11.1 | (105%) |
| Pre-provision operating profit | 42.9 | 35.1 | 22% |
| Total provisions | -4.9 | -11.4 | 57% |
| Operating profit | 38.1 | 23.7 | 61% |
| Taxation charge | (9.8) | (6.4) | (55%) |
| <i>Profit/Loss from Disct. Opr.²</i> | (0.2) | 0 | n.a. |
| Net profit | 28.1 | 17.3 | 62% |
| Cost: income ratio ³ | 34.2% | 24.1% | +10.1 pp |
| Net interest margin ¹ | 4.8% | 6.3% | -1.5 pp |

| Balance Sheet (All figures are in TL bn) | Dec-23 | Dec-22 | Better / (Worse) |
|---------------------------------------------|---------|--------|---------------------|
| Total Assets | 1,172.9 | 625.0 | 88% |
| Gross Loans ⁴ | 608.2 | 374.2 | 63% |
| Deposits | 737.9 | 417.0 | 77% |
| CET-1 (%) | 12.32% | 13.03% | -0.7 pp |
| LDR (%) ⁵ | 77.3% | 82.2% | -5.0 pp |
| NPL ratio (%) | 4.0% | 4.7% | -0.7 pp |

¹ Swap adjusted ² FY-23 Includes TL 151 mn loss from discontinued operations related to liquidation of Eurodeniz

³ FY-23 ratios is adjusted; excludes earthquake support ⁴ Includes leasing and factoring receivables

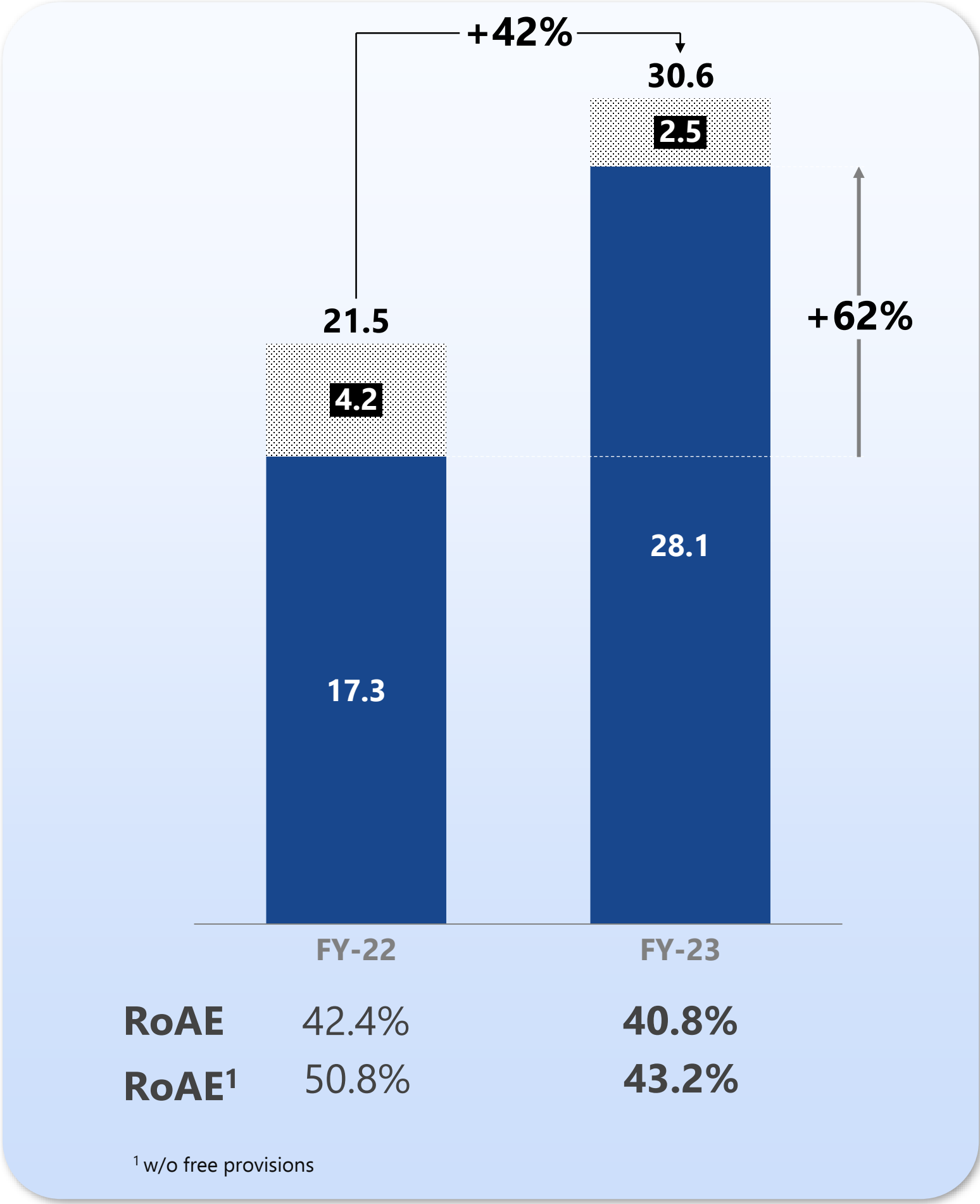
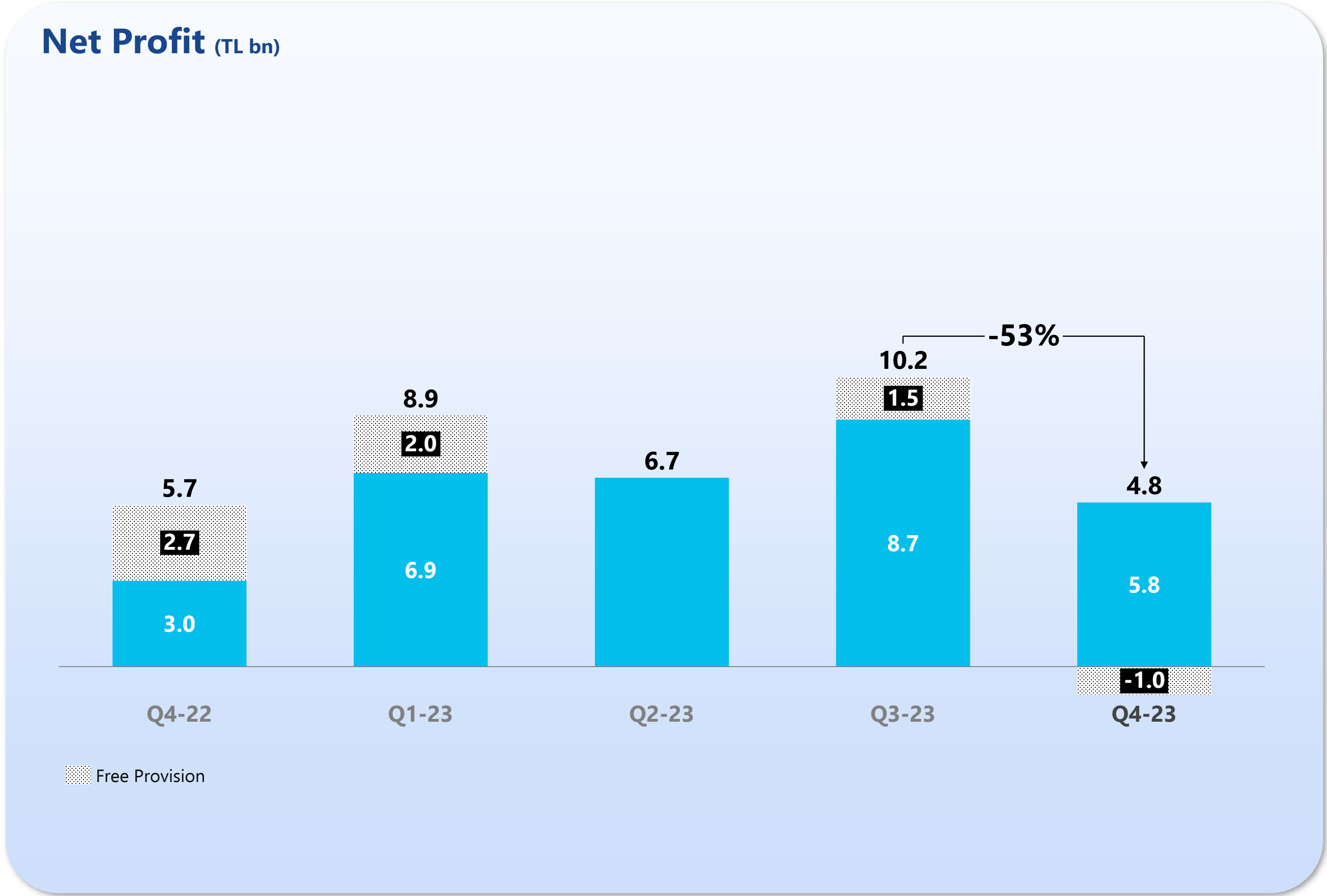
⁵ Loan to Deposit Ratio ⁶ According to the Bank's own segmentation of gross loans

Key Highlights

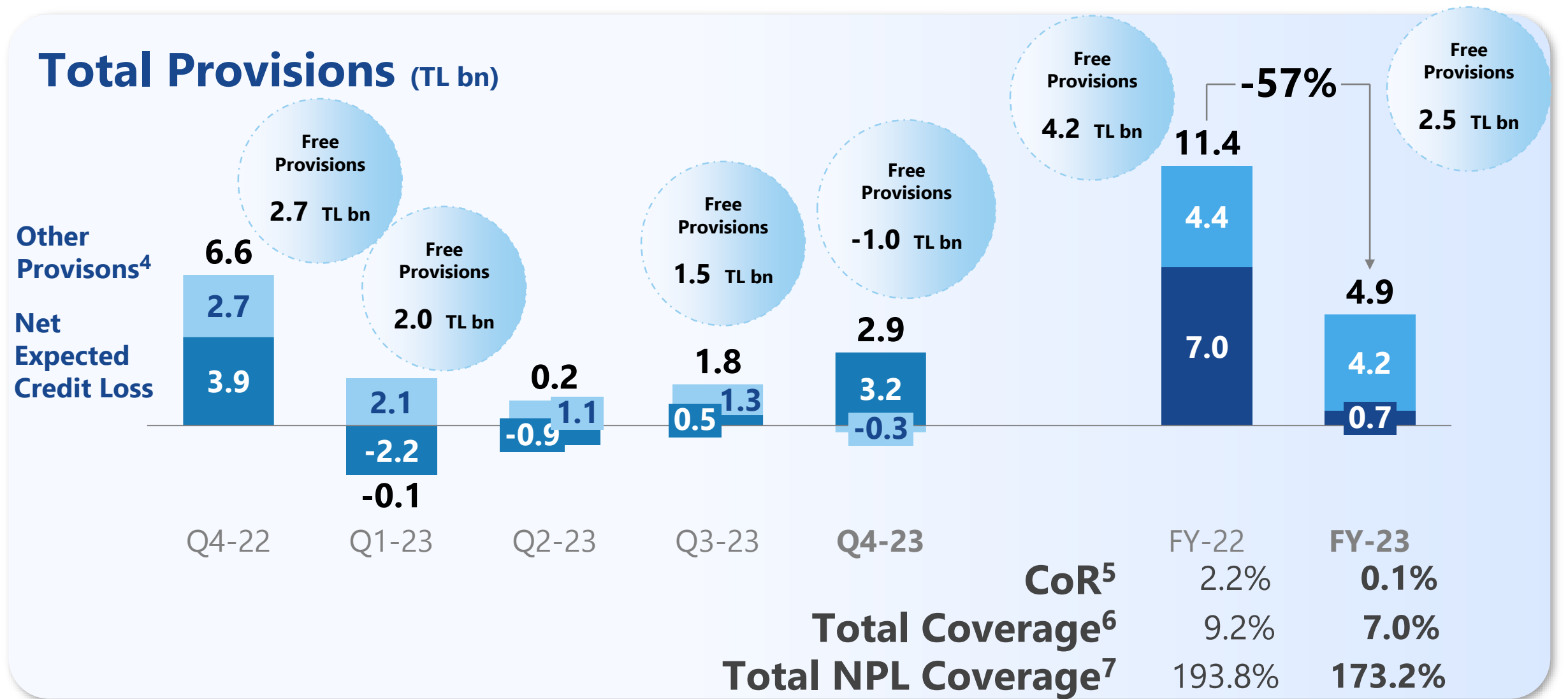
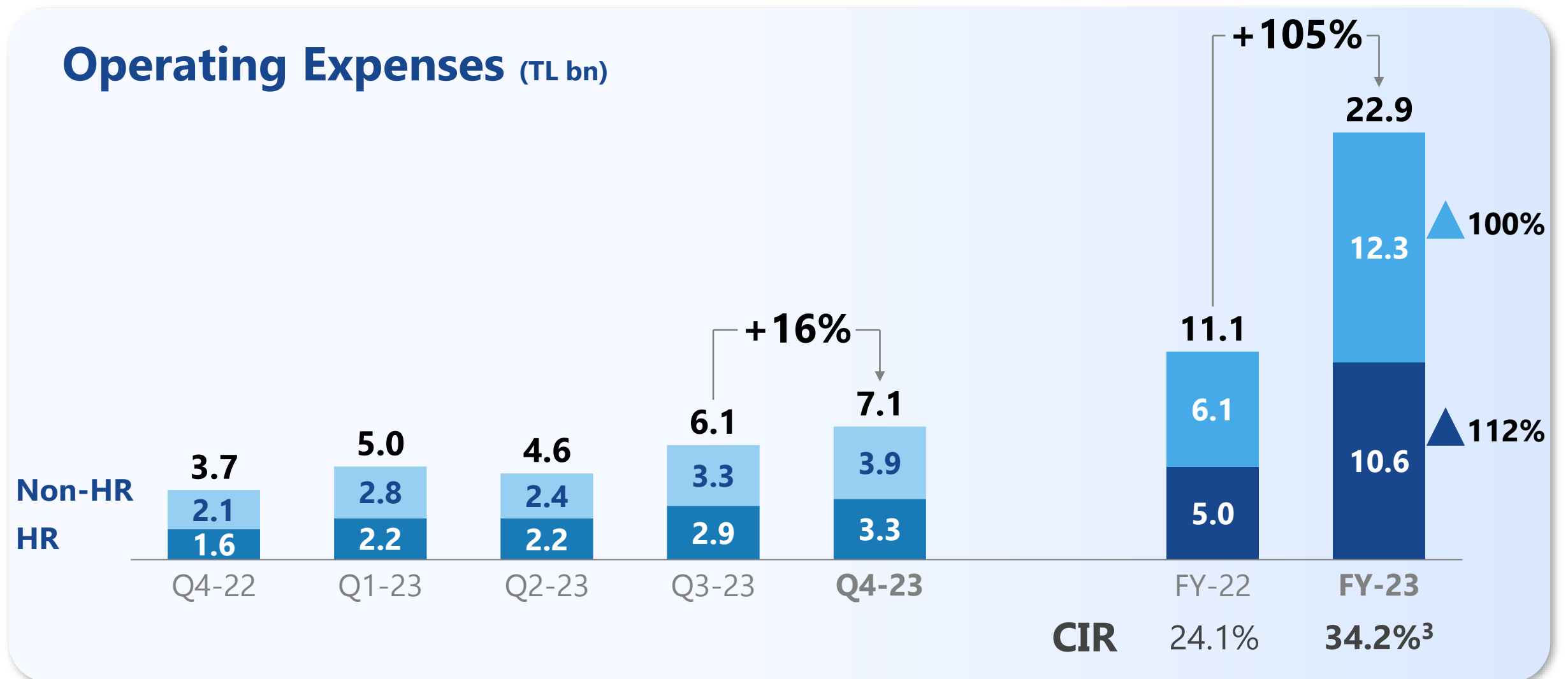
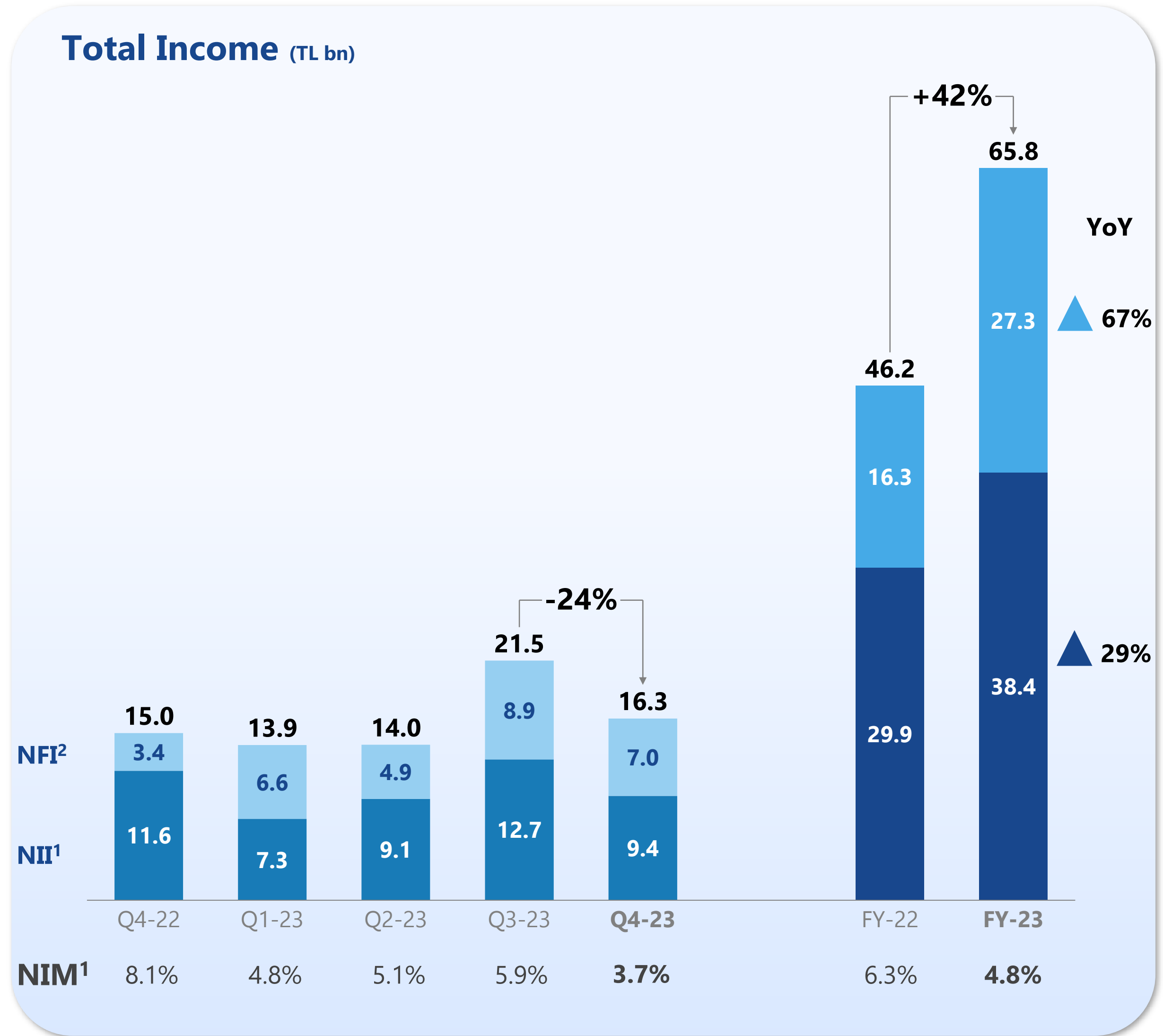
- FY-23 net profit increased by **62%**, mainly due to solid performances of net interest income, non-funded income and strong collection performance.
- NII¹ increased by **29%** on the back of growth in selected TL loans and strategic positioning in securities with a balanced weight of CPI linkers.
 - Credit card loans⁶ grew by **137%**,
 - while a **51%** rise was recorded in SME loans⁶.
- Net fees and commissions income rose by **130%**,
 - mainly supported by the strong performance in payment systems, brokerage, and bancassurance commissions, and treasury transactions (TMU) and asset management income.
- Other income including provision reversals due to collections contributed **67%** growth of non-funded income.
- C/I ratio³ is **34.2%** in continuing inflationary environment with overperformance of income.
- CoR improved considerably due to strong collection performance.
 - Solid loan growth, managed NPL generation and successful collection amounts kept NPL ratio at 4.0% with 71 bps decrease.
 - A strong level of Total NPL Coverage standing at **173.2%**.
- 139%** growth in TL deposits resulted a **77%** rise in total deposits,
 - TL time deposits were up by 156%, meeting the targets on deposit products and transition to standard TL deposits.
- CAR at **16.47%**, CET-1 at **12.32%**, LCR at **351.8%**, and LDR at **77.3%**, demonstrating solid solvency and healthy liquidity levels.

Profitability sustained by the increase both in net interest income with volumes growth and solid performance of non-funded income

- Net profit increased by 62% as a result of 42% growth in total income and strong collections performance, despite maintaining prudent provisioning with TL 2.5 bn additional free provision.



Performance upside supported by volumes growth, robust non-risk fees and commissions, treasury transactions (TMU) income and lower provisions with overperforming collections

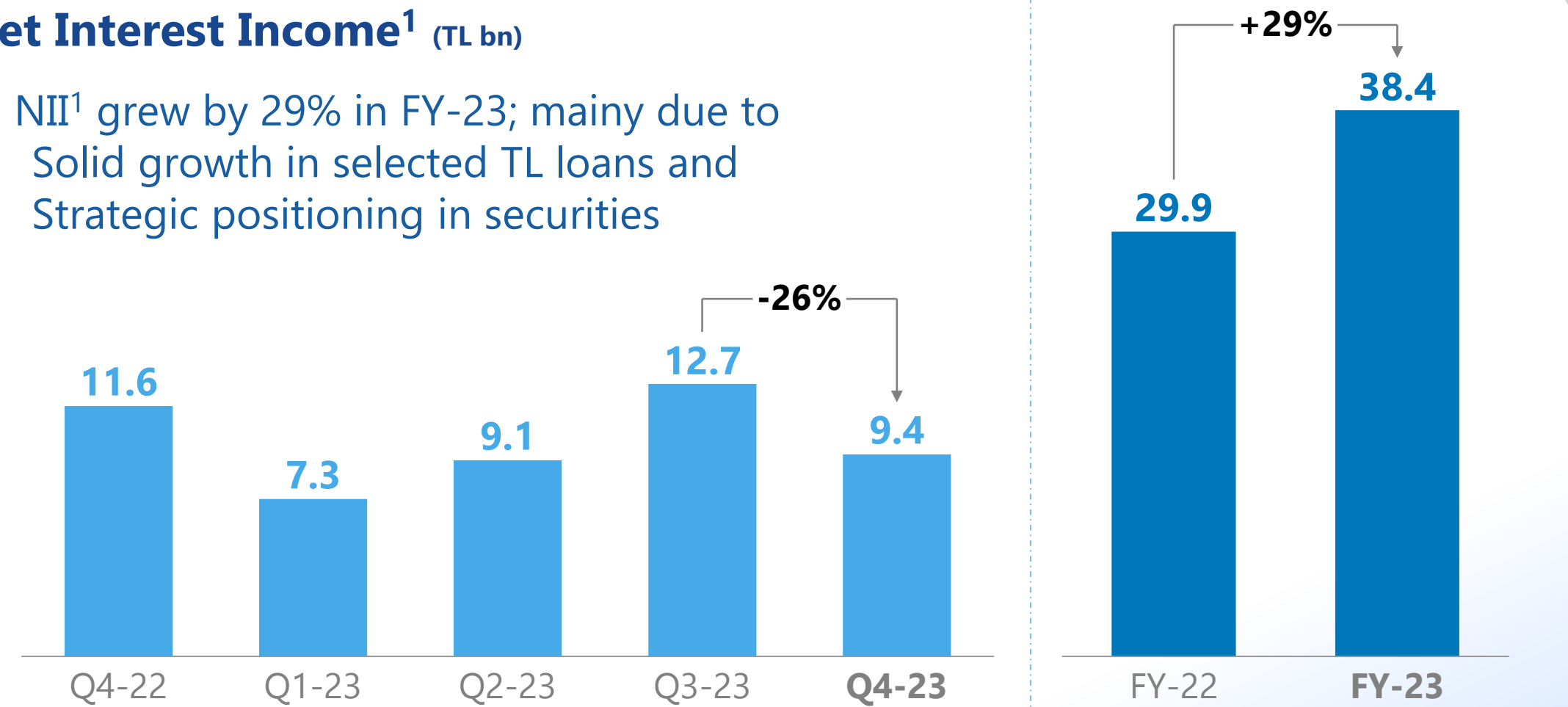


¹ Swap adjusted ² Non-Funded Income: Includes net fees and commissions income, trading and FX gains/losses, other income, and excludes swap costs
³ Excludes earthquake support ⁴ Includes free provisions for, Q4-22, Q1-23 and Q3-23 ⁵ Net expected credit loss / Avg. Total Loans ⁶ Provisions for expected credit loss incl. non-cash provisions / Total loans incl. leasing and factoring receivables ⁷ Provisions for expected credit loss incl. non-cash provisions / NPL

NIM¹ stood at ~ 5% with contribution of attentive loan growth and strategic positioning in securities with the right weight of CPI linkers despite increased funding costs

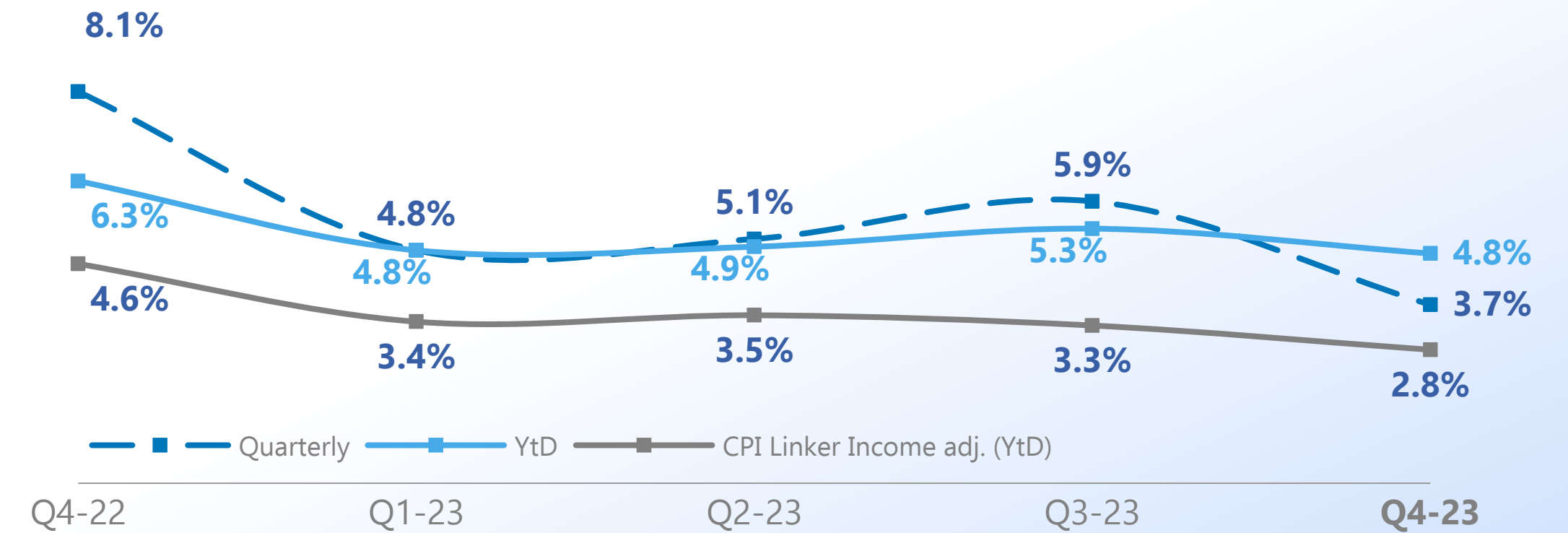
Net Interest Income¹ (TL bn)

- NII¹ grew by 29% in FY-23; mainly due to
 - Solid growth in selected TL loans and
 - Strategic positioning in securities

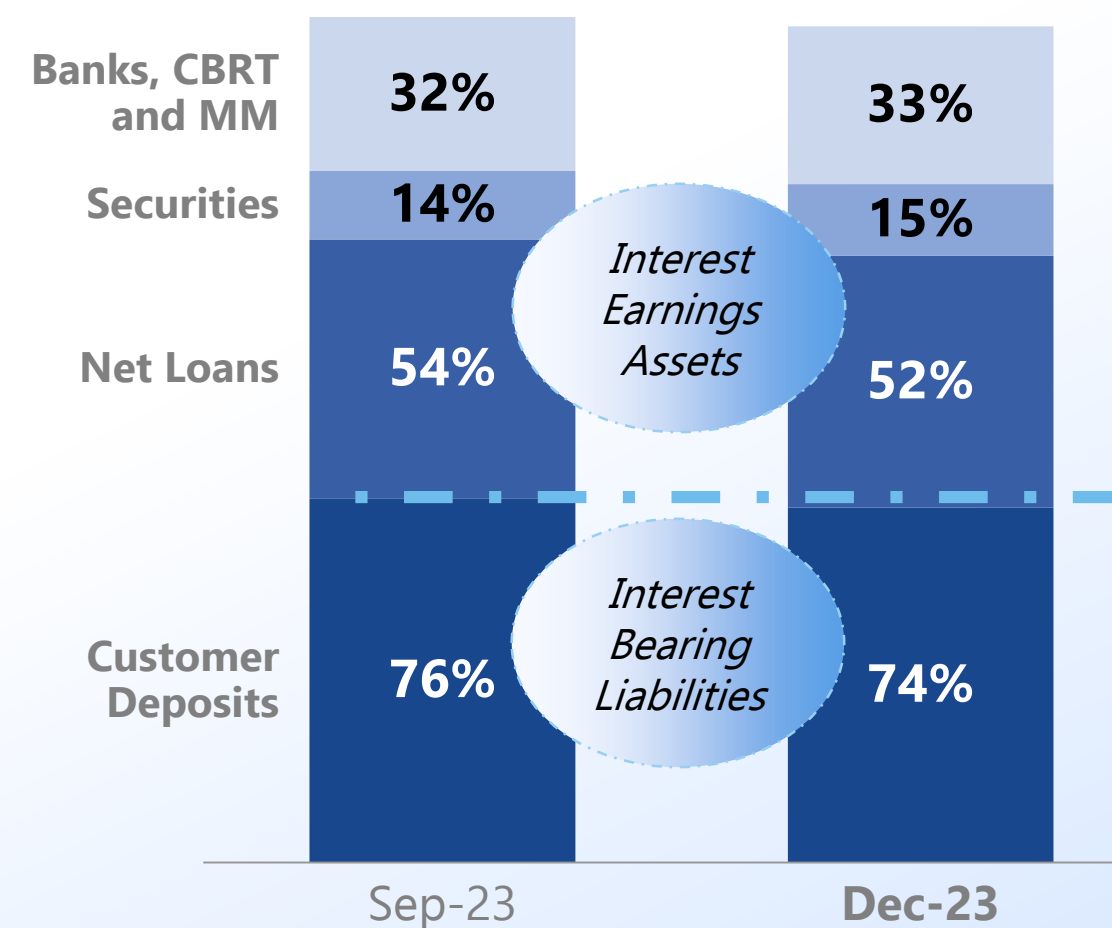


Net Interest Margin¹ (%)

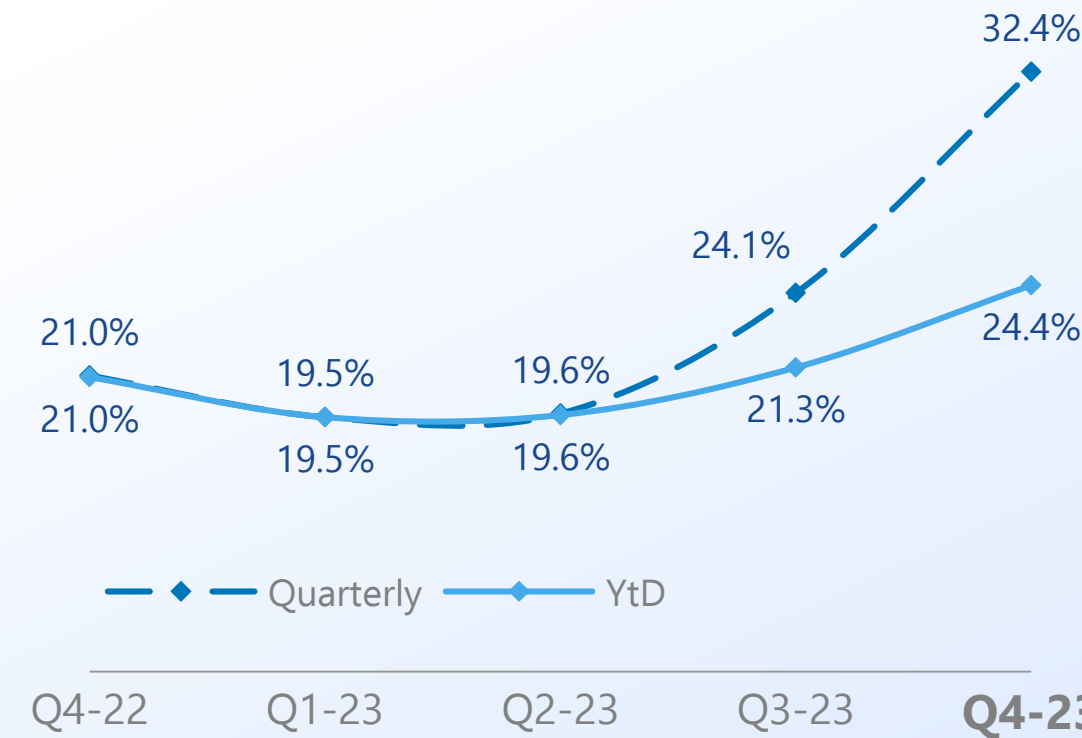
➤ FY-23 NIM¹ realized at 4.8%.



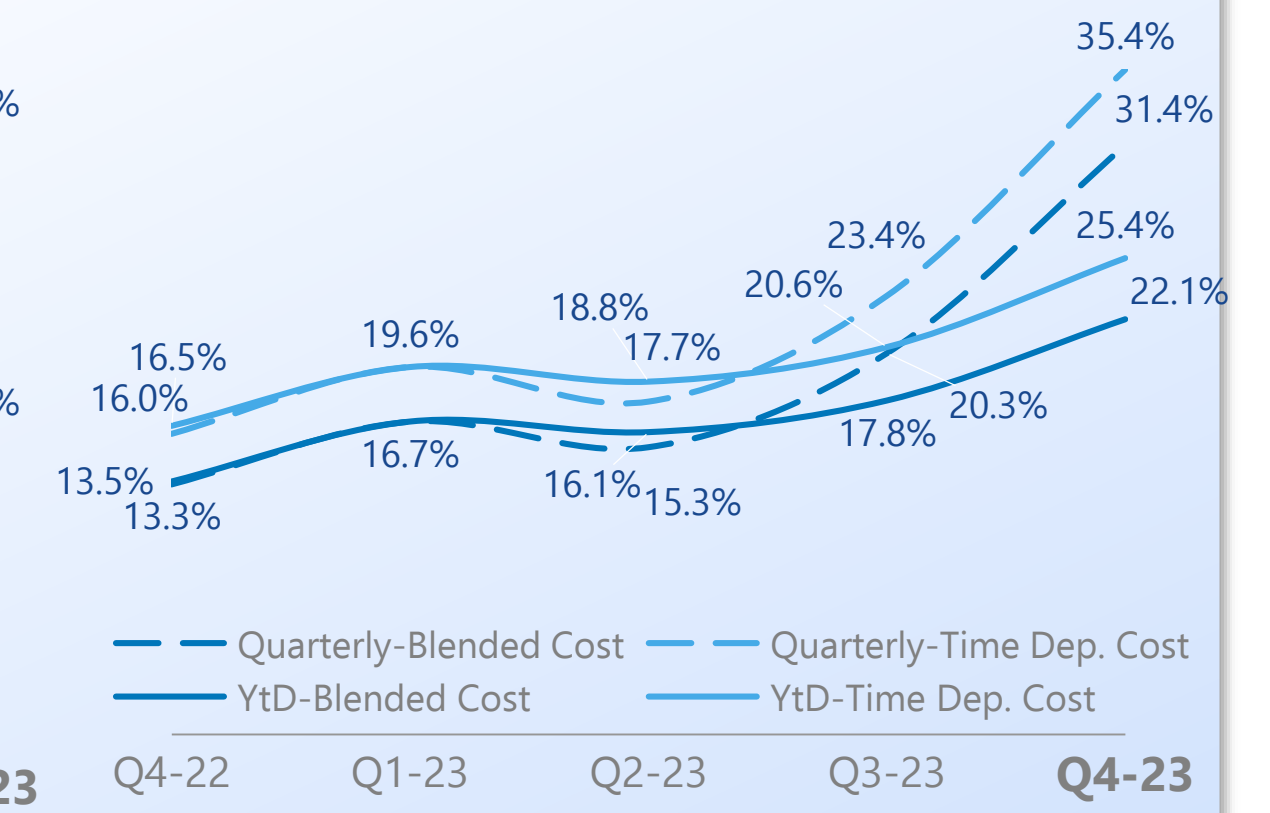
- Banks, CBRT and Money Market Placements increased by TL 63.3 bn, while securities rose by TL 31.5 bn q-o-q in Q4-23. Net Loans share decreased to 52% with the increased volume of liquid assets in asset composition.



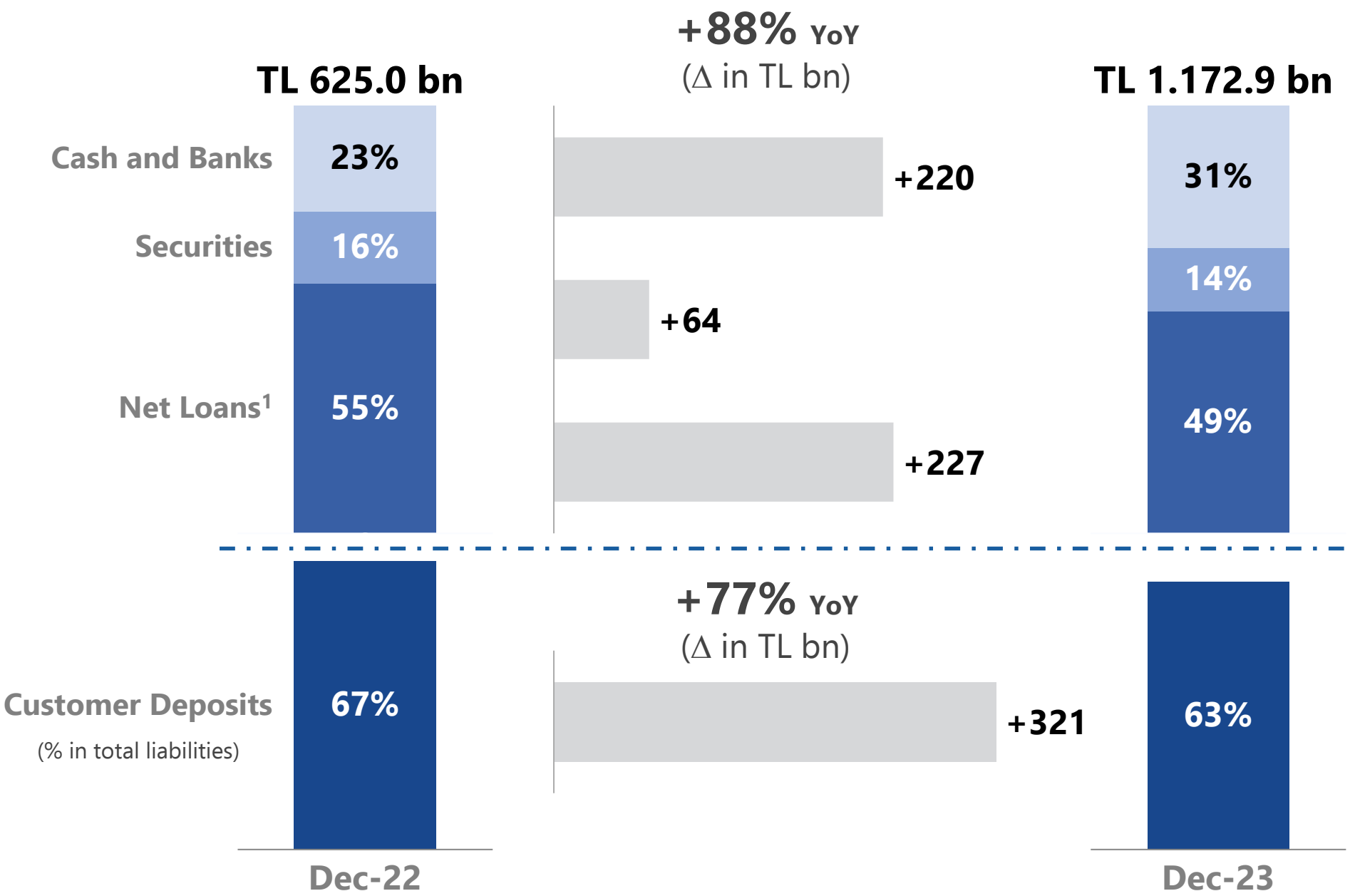
TL Loan Yields² (%)



Cost³ of TL Customer Deposits (%)



Assets growth continued through the expansion of loans, money market and securities portfolios



- Total assets grew by **88% (+548 bn TL)**, led by selected TL loans growth, strategic positioning in securities and liquidity.
- Net Loans increased by **66% (+227 bn TL)**, mainly driven by the expansion in TL business, credit cards and FX commercial loans.
- Customer deposits surged by **77% (+321 bn TL)**, mainly by TL time deposits meeting the targets on deposit products and canalizing the customers to standard TL deposits.

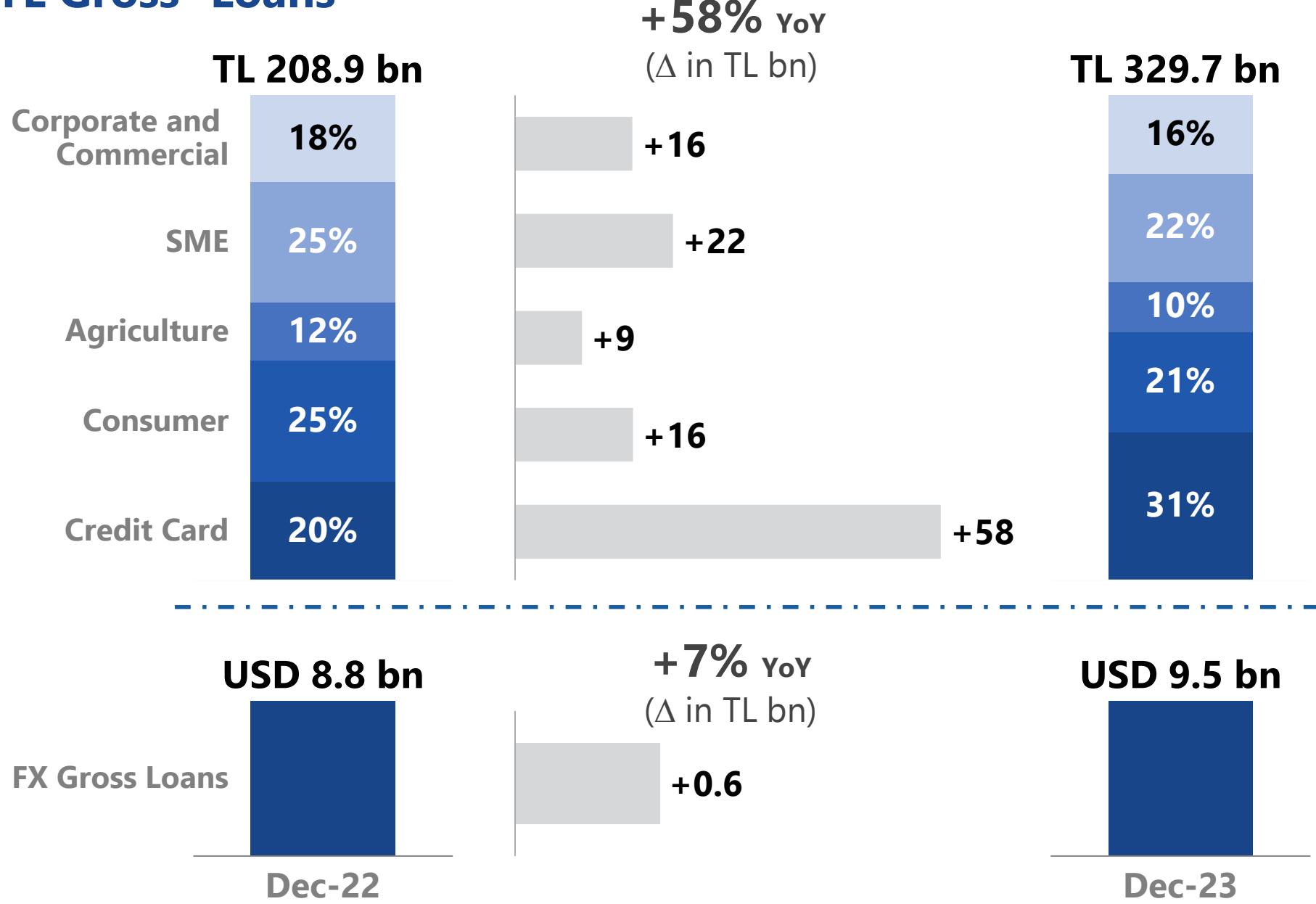
¹ Includes leasing and factoring receivables

| <i>in TL bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) |
|-----------------------------|----------------|------|------|--------------------------------------|
| Assets | 1,172.9 | +18 | +88 | 625.0, 693.5, 877.7, 993.6, 1,172.9 |
| Net Loans ¹ | 570.0 | +15 | +66 | 342.7, 374.7, 465.6, 493.9, 570.0 |
| Securities | 162.2 | +24 | +65 | 98.4, 107.3, 117.1, 130.7, 162.2 |
| Customer Deposits | 737.9 | +15 | +77 | 417.0, 468.2, 570.0, 644.4, 737.9 |
| Equity | 90.4 | +20 | +65 | 54.9, 59.1, 64.4, 75.1, 90.4 |
| Risk Weighted Assets (RWAs) | 716.5 | +17 | +69 | 423.6, 520.6, 570.0, 610.4, 716.5 |

| % | Dec-23 | QoQ (bps) | YoY (bps) | Quarterly trend (last 5 quarters) |
|------|---------------|-----------|-----------|----------------------------------------|
| CET1 | 12.32% | +37 | -72 | 13.03%, 11.32%, 11.17%, 11.95%, 12.32% |
| CAR | 16.47% | -7 | -110 | 17.57%, 15.28%, 15.78%, 16.54%, 16.47% |

TL Gross¹ Loans growth led by credit card loans, SME loans and consumer loans performances

TL Gross¹ Loans



- TL Gross¹ Loans increased by **58% (+121 bn TL)**, mainly driven by the expansion in credit card loans, SME loans and consumer loans.
- FX Gross¹ Loans increased by **7% (USD +0.6 bn)**, driven by commercial loans.

| <i>in TL bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) | | | | |
|--------------------------|--------|------|------|-----------------------------------|-------|-------|-------|-------|
| Gross Loans ¹ | 608.2 | +15 | +63 | 374.2 | 404.7 | 498.9 | 528.3 | 608.2 |
| TL Gross Loans | 329.7 | +19 | +58 | 208.9 | 233.5 | 259.8 | 278.1 | 329.7 |
| Corporate and Commercial | 53.3 | +42 | +43 | 37.3 | 37.0 | 38.3 | 37.7 | 53.3 |
| SME | 73.5 | +10 | +41 | 52.0 | 59.7 | 63.5 | 66.9 | 73.5 |
| Agriculture | 34.1 | +19 | +36 | 25.0 | 28.3 | 30.1 | 28.6 | 34.1 |
| Consumer | 68.2 | +3 | +31 | 52.1 | 57.9 | 61.6 | 66.4 | 68.2 |
| Credit Card | 100.6 | +28 | +137 | 42.5 | 50.6 | 66.2 | 78.6 | 100.6 |

| <i>in USD bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) | | | | |
|------------------|--------|------|------|-----------------------------------|-----|-----|-----|-----|
| FX Gross Loans | 9.5 | +3.5 | +7.0 | 8.8 | 8.9 | 9.3 | 9.1 | 9.5 |

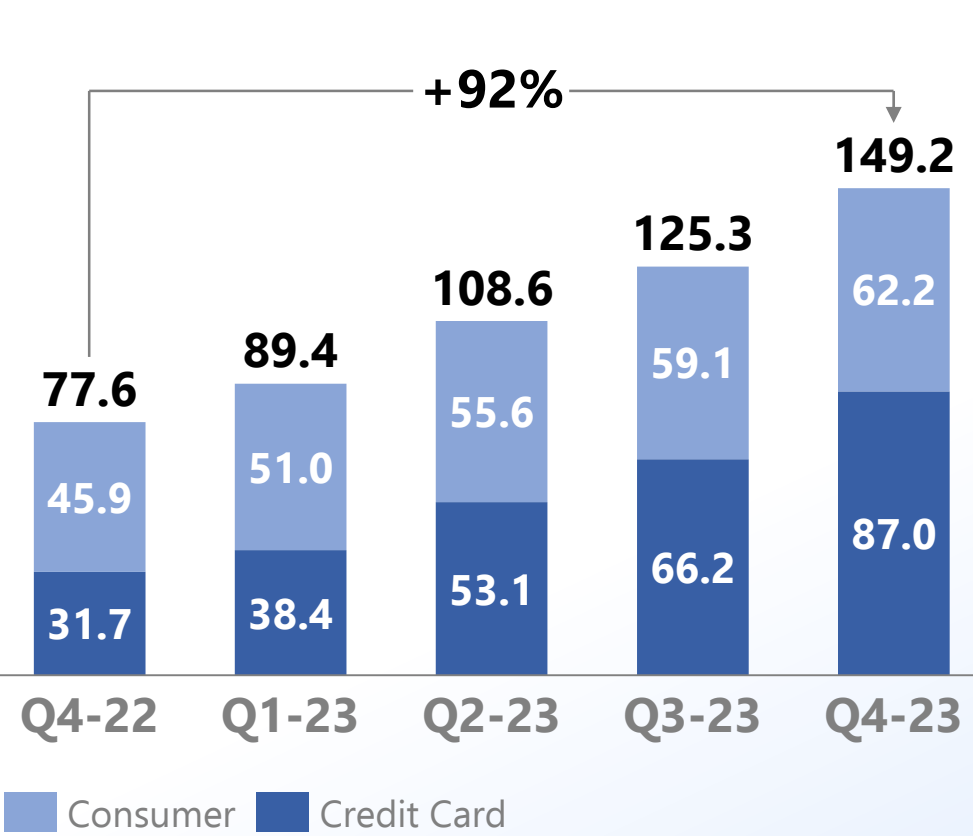
¹ Gross loans Include leasing and factoring receivables and given according to the Bank's own segmentation, FX indexed loans are included in FX loans
 SME Banking scale: Annual turnover below TL 250 mn (TL 125 -250 mn common with Commercial Banking). Commercial Banking scale: Annual turnover between TL125-250 mn. and Corporate Banking scale: Annual turnover above TL 250 mn. Credit Card Loans include commercial cards

TL Performing Loans

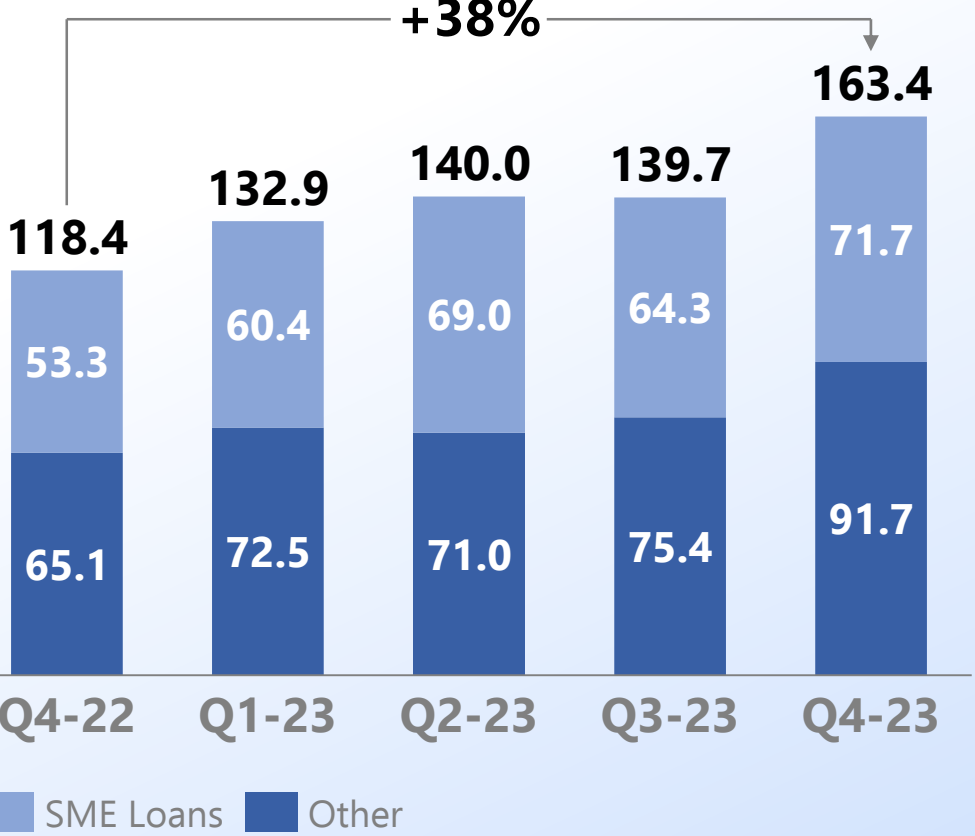
Highlights

- Total Loans¹ increased by **64% y-o-y**, mainly contributed by credit card loans, business loans and SME loans' expansion.
- TL loans growth of **60% y-o-y** was largely driven by, credit card loans, SME² loans and consumer loans growth.
- TL Retail loans were recorded **92% y-o-y** growths owing to outstanding performance of credit card loans of **175%**.
- TL Business loans surged by **38% y-o-y** mainly driven by commercial and SME² loans and the share in total to 52%.

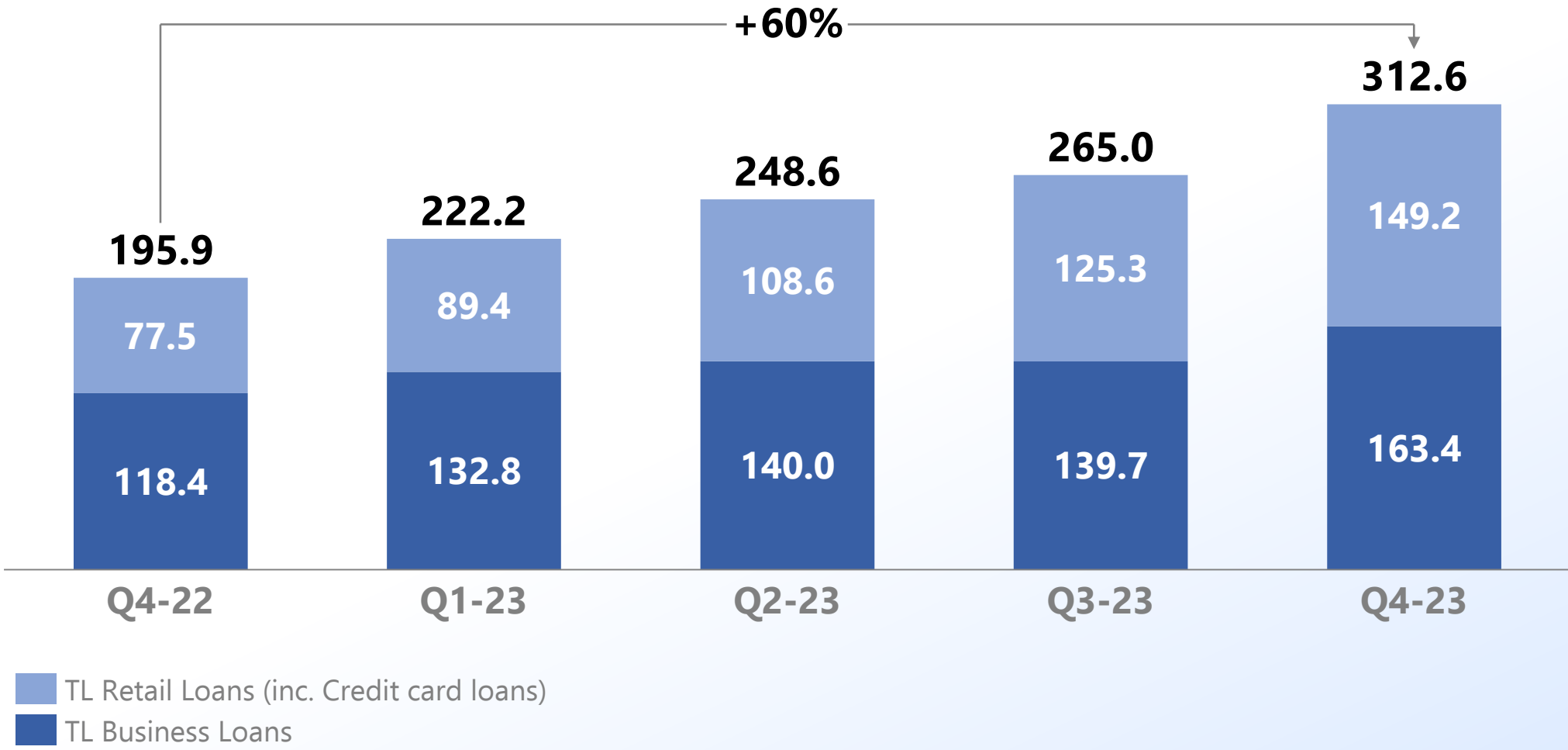
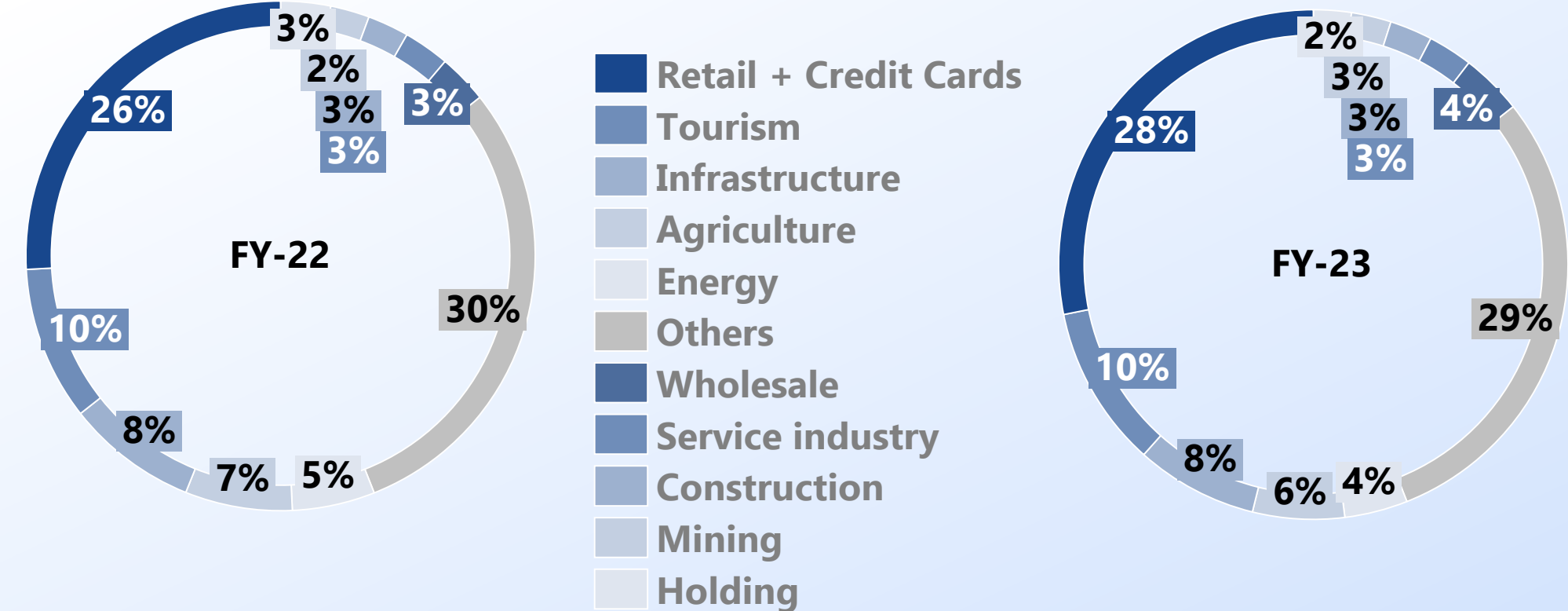
TL Retail Loans² (TL bn)



TL Business Loans² (TL bn)



Total Loans¹ by Sector



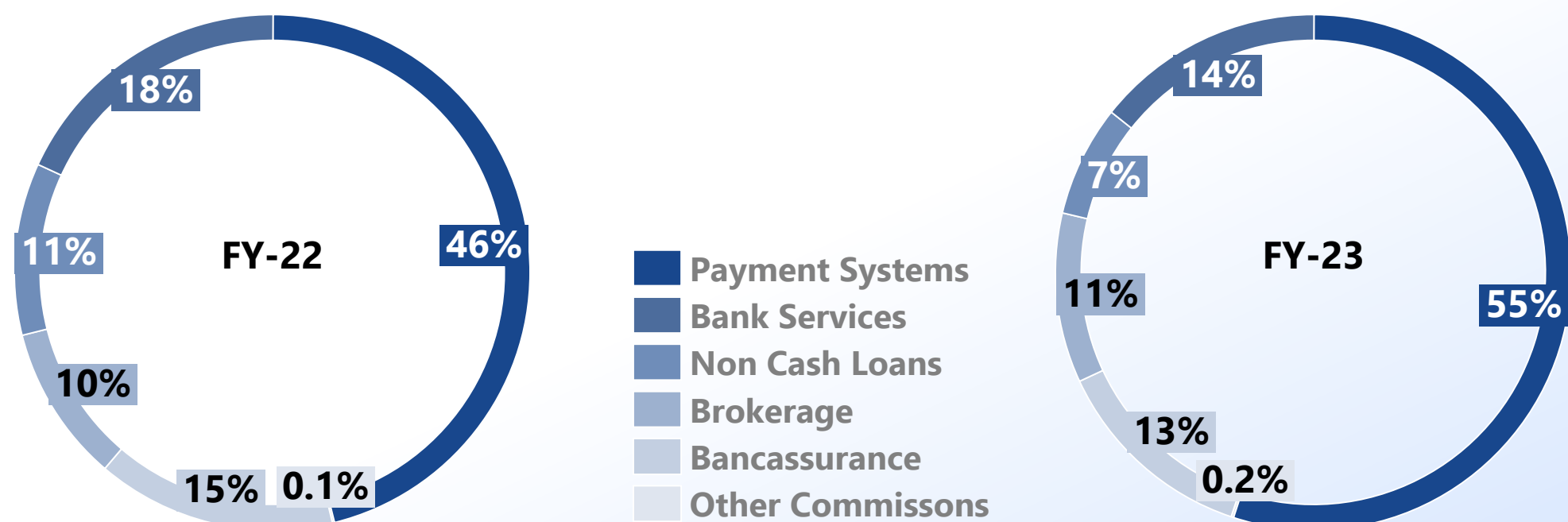
¹ Performing TL and FX cash loans ² Retail Loans: Consumer + Credit Card Loans (only individuals) Business Loans: SME (according to BRSA definition) + Corporate and Commercial + Agriculture Loans

Net Fees and Commissions

Highlights

- Net fees and commissions grew by **130%** in FY-23, mainly due to improved payment systems, banking services fees, brokerage and bankassurance commissions with 174%, 82%, 149% and 98% increases, respectively.
- Net commissions constituted **23% of total income** (FY-22: 14%), while covering **67% of operating expenses** (FY-22: 60%).

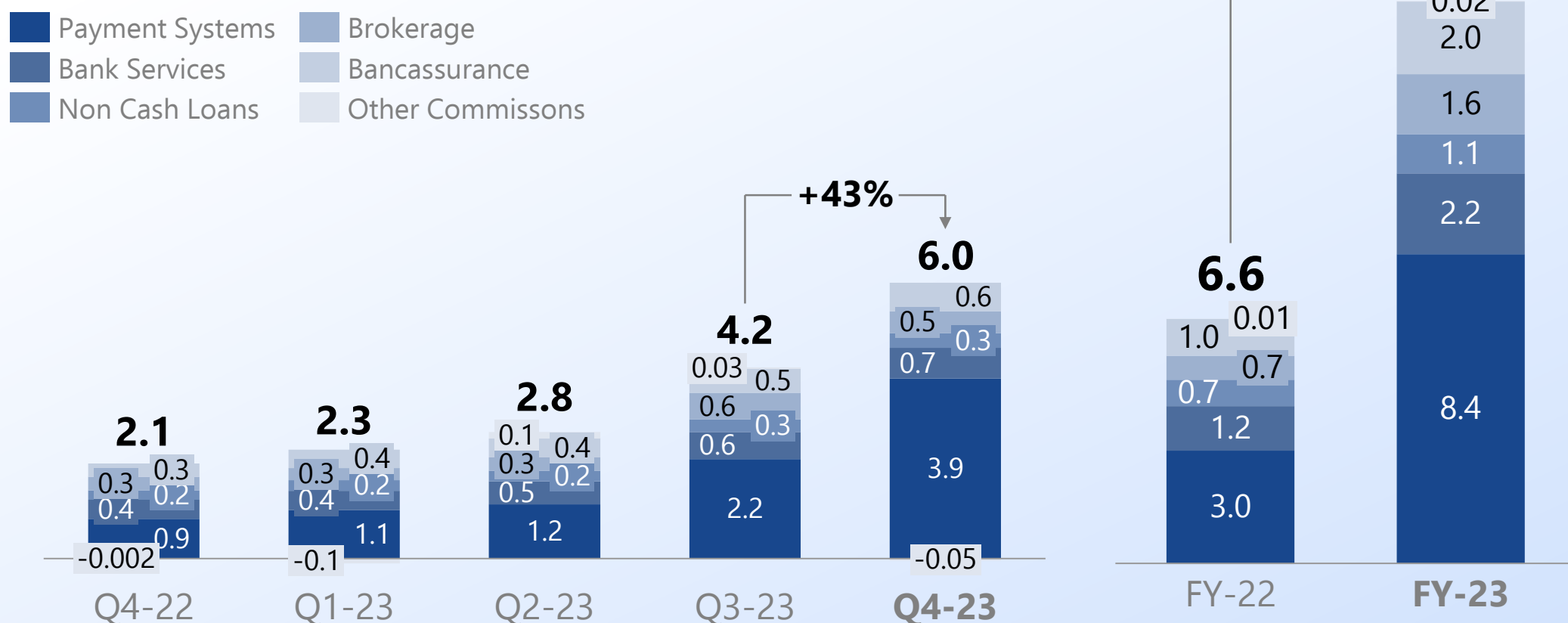
Breakdown of Net Fees and Commissions



QoQ Analysis

- Net fees and commissions grew by **43%**, mainly driven by payment systems fees, bank services fees and bankassurance commissions.
- Payment systems fees increased by **81%**.
- Bank services fees grew by **14%**.
- Bankassurance commissions recorded **19%** growth.

Net Fees and Commissions Income (TL bn)

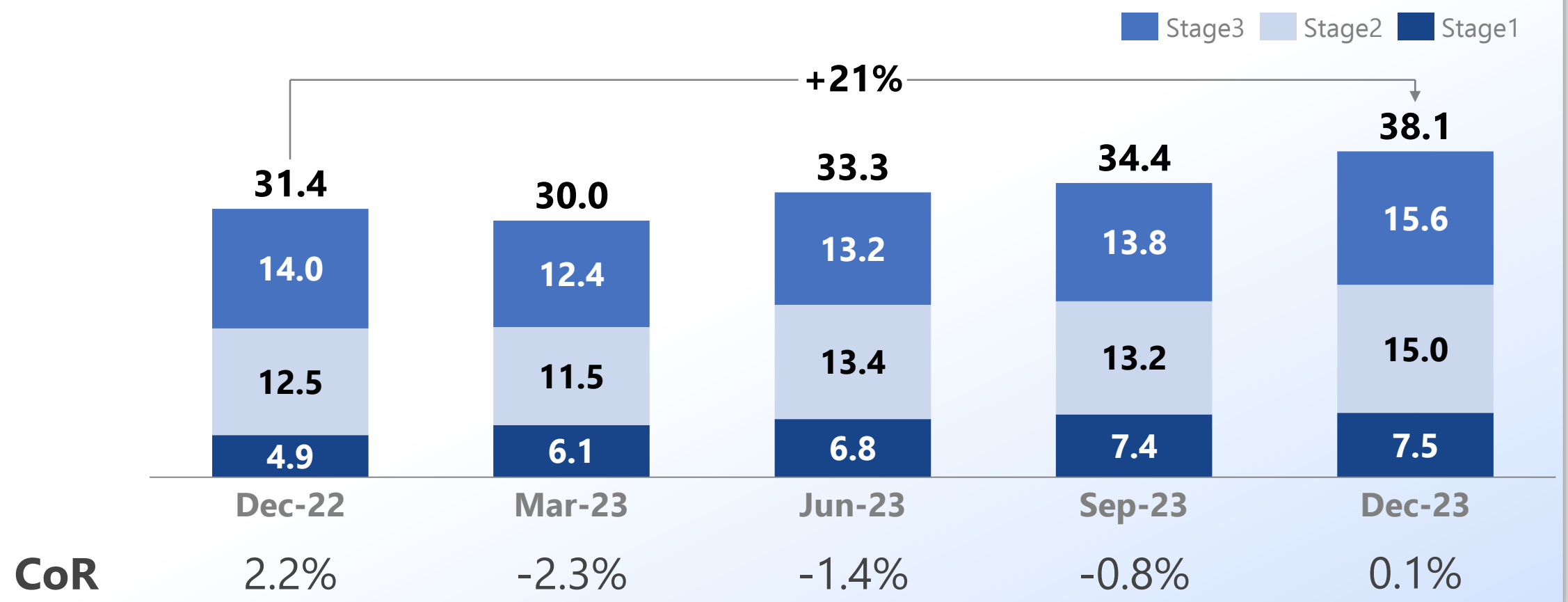


Healthy loan growth with an improvement in Stage 3 portfolio, maintaining prudent provisioning

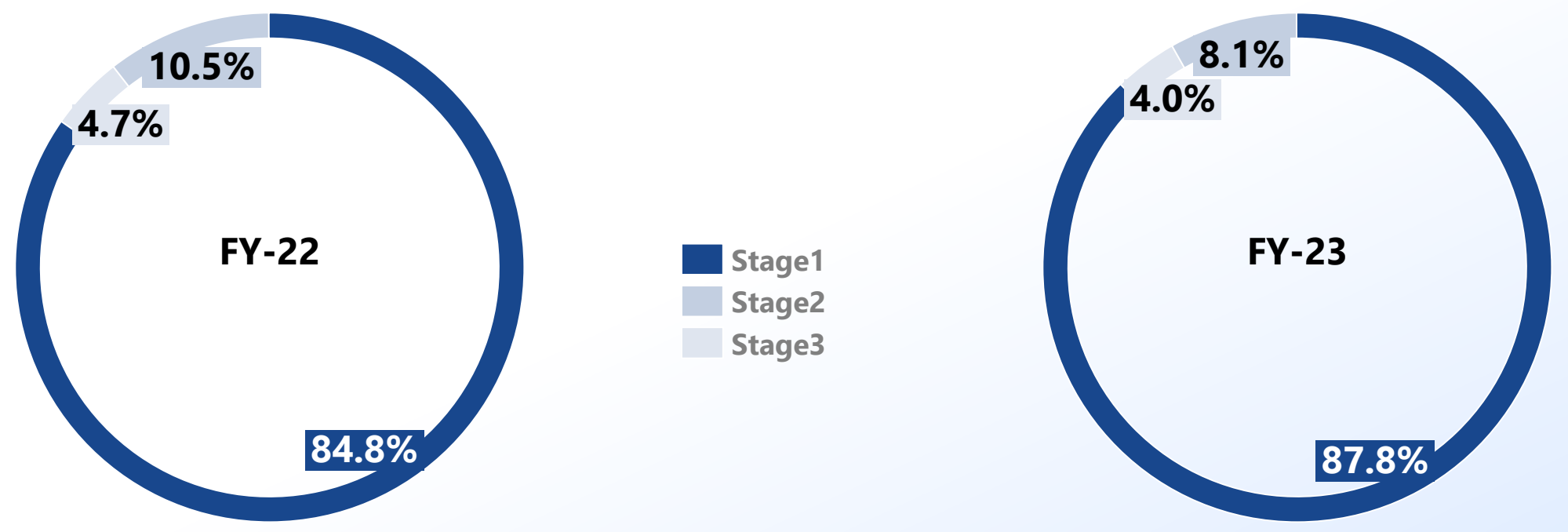
Highlights

- Stage 1 coverage ratio decreased to 1.4% from 1.6% as at previous year.
- Stage 2 coverage ratio decreased to 30.2% from 31.8% as at previous year.
- Stage 3 coverage ratio decreased to 63.7% from 78.9 as at previous year.
- Despite the end of COVID-19, provisions for weakly customers continue to be closely evaluated.
- Buffer for uncertainties in the international markets and increased interest rate in Türkiye is kept.

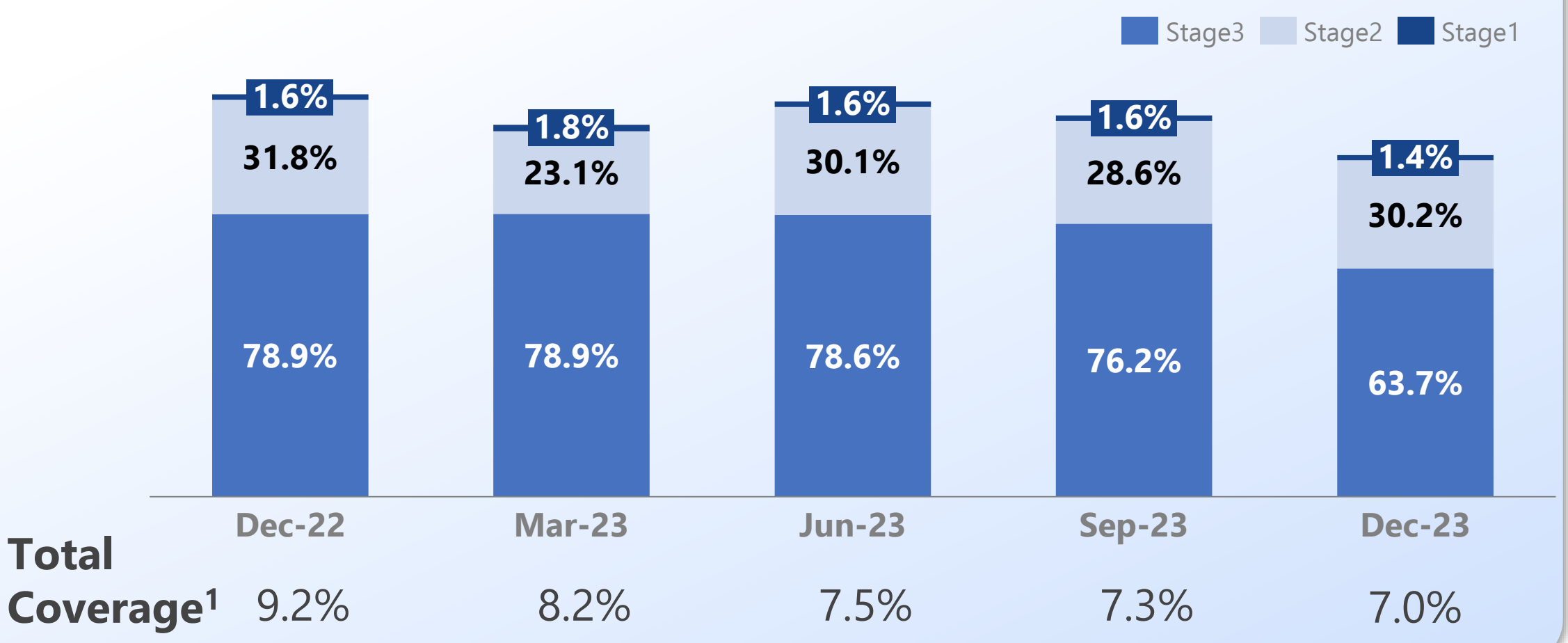
Provisions for Expected Credit Loss (TL bn)



Total Gross Loans

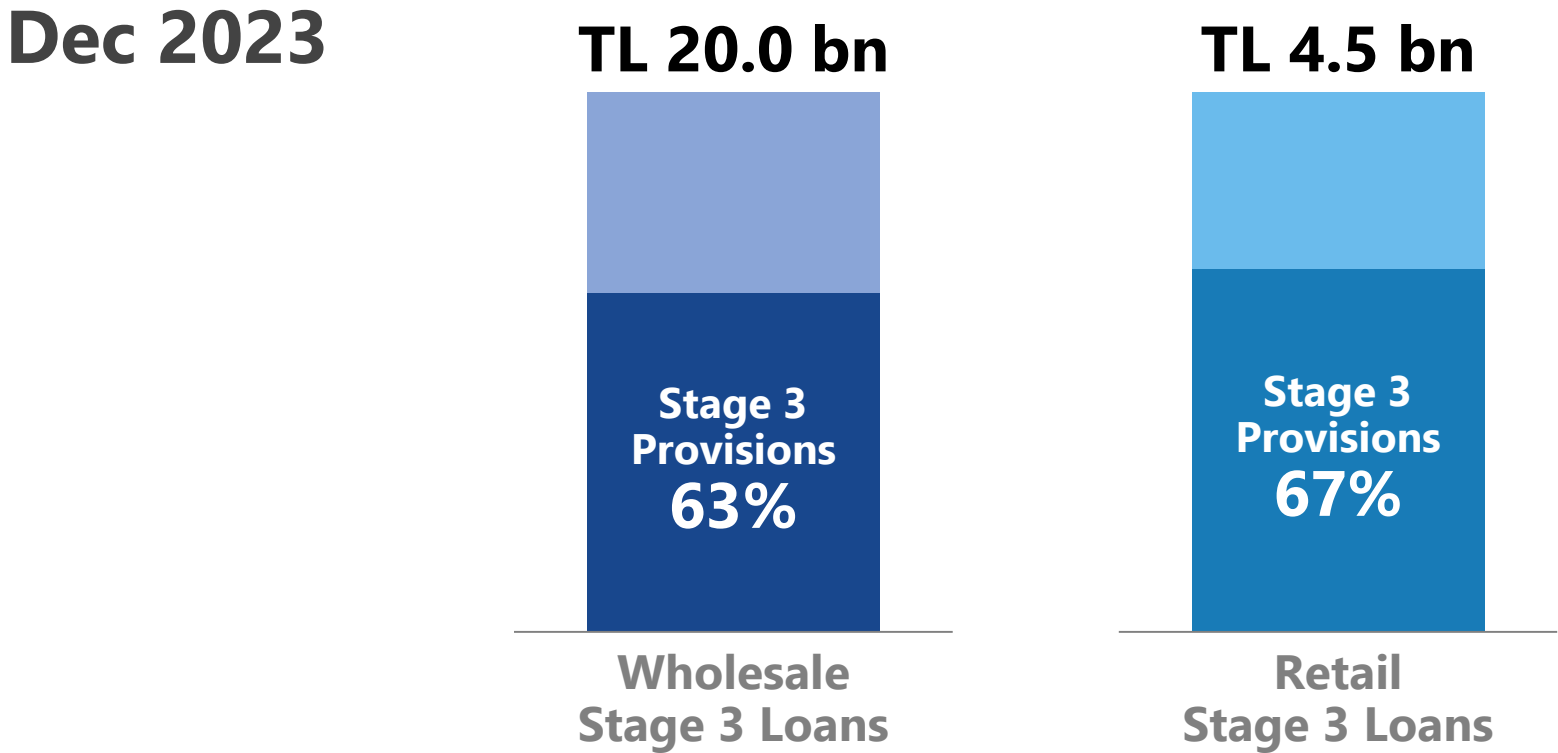


Coverage (%)

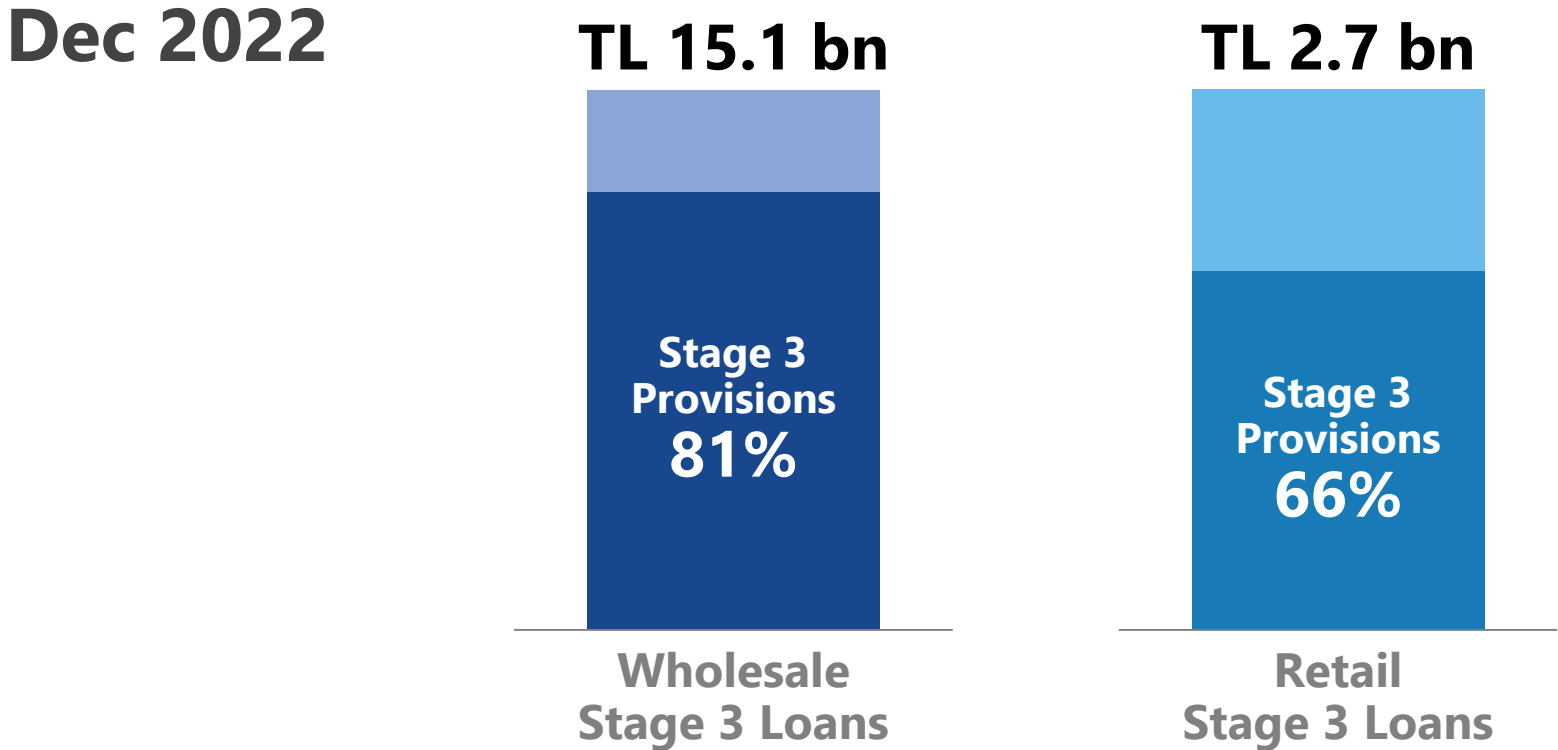


¹ Provisions for expected credit loss including non-cash provisions/ Total Loans including factoring and leasing receivables

Strong collection performance and managed NPL generation kept NPL ratio at 4.0%



Stage 3 Coverage
64%



Stage 3 Coverage
79%

| <i>in TL bn</i> | Dec-23 | QoQ (%) | YoY (%) | Quarterly trend (last 5 quarters) |
|--------------------|---------------|---------|---------|-------------------------------------|
| Stage 3 Loans | 24.5 | +35 | +38 | 17.8, 15.8, 16.7, 18.2, 24.5 |
| Stage 3 Provisions | 15.6 | +13 | +11 | 14.0, 12.4, 13.2, 13.8, 15.6 |

| % | Dec-23 | QoQ (pp) | YoY (pp) | Quarterly trend (last 5 quarters) |
|---------------------------------|---------------|----------|----------|-----------------------------------------------|
| Stage 3 Ratio (bps) | 4.0% | +59 | -71 | 4.7%, 3.9%, 3.4%, 3.4%, 4.0% |
| Stage 3 Coverage | 63.7% | -13 | -15 | 78.9%, 78.9%, 78.6%, 76.2%, 63.7% |
| Stage 3 Coverage ¹ | 75.7% | -15 | -14 | 89.9%, 91.6%, 95.3%, 90.7%, 75.7% |
| Total NPL Coverage ² | 173.2% | -38 | -21 | 193.8%, 209.8%, 222.6%, 210.9%, 173.2% |

- Stage 3 ratio reported to 4.0%, improving by 71 bps from 4.7% as at FY-22, due to successful recovery amounts, managed NPL generation and solid loan growth.
- Due to the improvement in NPL portfolio, Stage 3 provisions eased by a lower rate to TL 15.6 bn from TL 14.0 bn as at previous year.
- Coverage ratios continued to be strong with our prudent provisioning approach; Stage 3 coverage ratio (including non-cash provisions) realized at 75.7%.

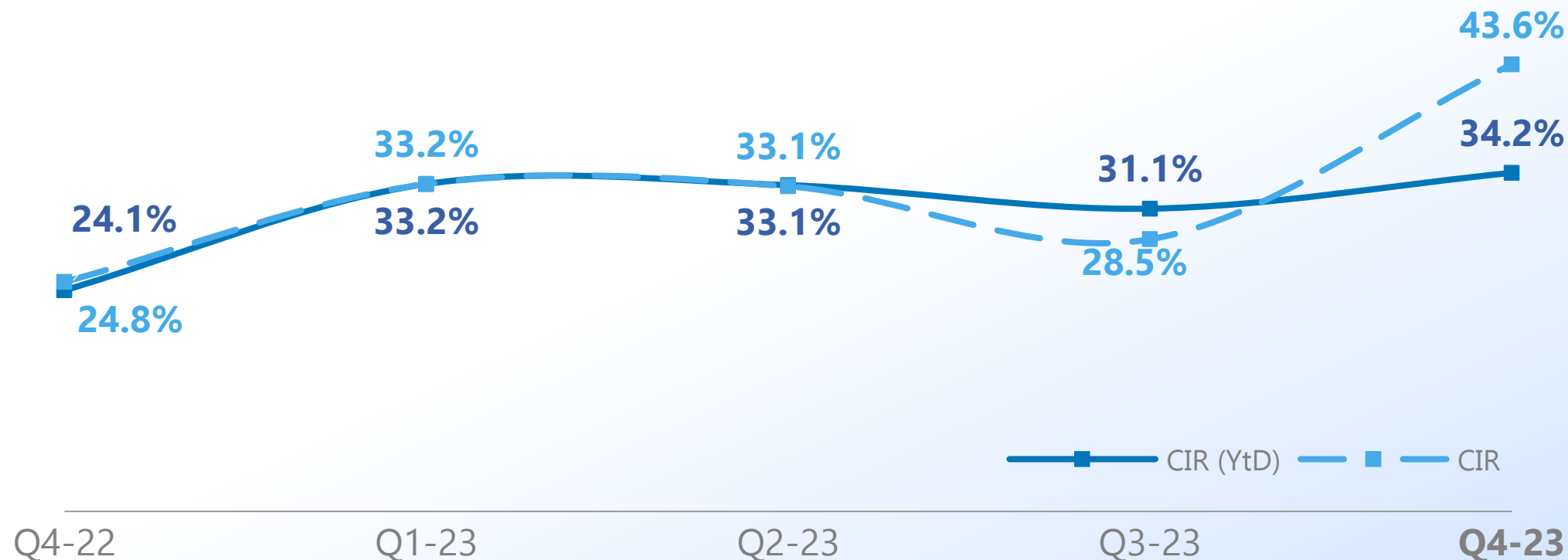
¹ Including non-cash provisions ² Provisions for expected credit loss including non-cash provisions / Stage 3 Loans

Operating Expenses

Highlights

- Operating expenses increased by **105%** in FY-23, as a consequence of high inflation and TL's substantial depreciation, which magnified FX-denominated costs.
- HR costs went up by **112%** and non-HR cost boosted by **100%**, mainly due to ongoing inflationary environment.
- C/I ratio¹ stood at **34.2%** on ongoing inflationary trends with income performance.

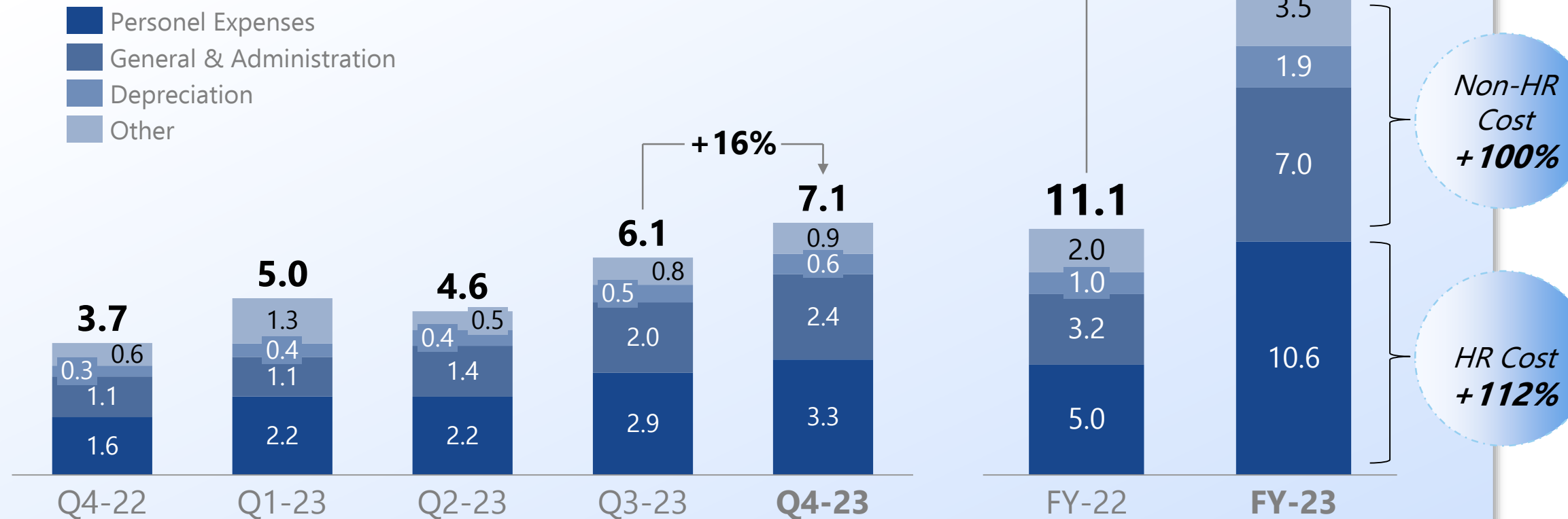
Cost to Income Ratio (%)¹



QoQ Analysis

- Operating expenses increased by **16%**, with **13%** and **19%** rises in HR and non-HR costs, respectively.
- DenizBank had **13,749 employees** (FY-22: 14,137; -388) on consolidated basis as of December 31st, 2023.
- DenizBank standalone has **641 branches** (FY-22: 671; -30) in Türkiye, Bahrain and Kyrenia, while its subsidiary Deniz AG is operating 14 branches (FY-22: 20; -6) in Germany and Austria.

Operating Expense Composition (TL bn)



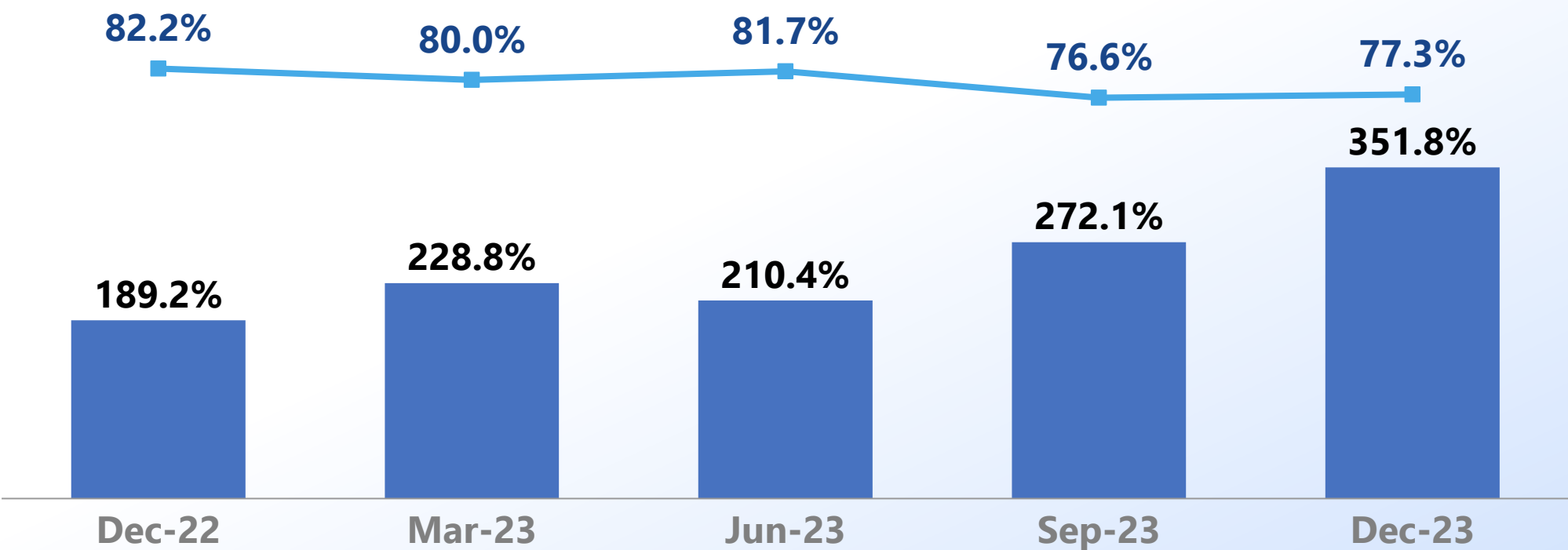
¹ Q1, Q2, Q3 and Q4 2023 y-t-d C/I ratios are adjusted; excludes earthquake support

Funding and Liquidity

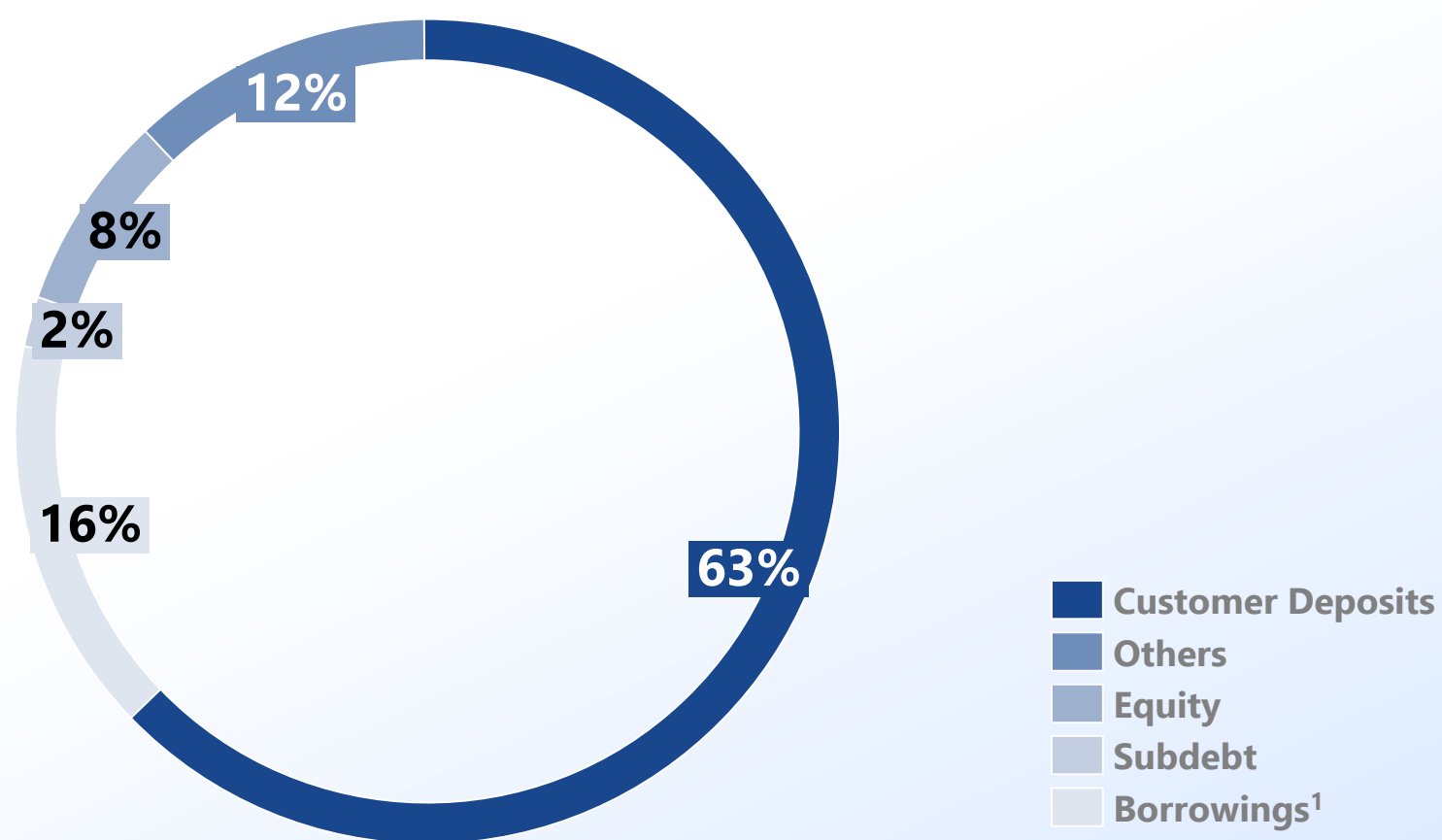
Highlights

- Consolidated LCR of 351.8%, unconsolidated LCR of 426.8% and Consolidated LDR of 77.3% reflect DenizBank's healthy liquidity.
- Liquid assets reached TL 365.4 bn, corresponding to 31% of total assets and 50% of customer deposits.
- As of Q4-23, TL 23.7 bn worth of securities with less than 1-year maturity were issued domestically.
- Deposit is the main source of funding and represents 63% of total liabilities.
- Borrowings¹ share in total liabilities of 16%, in line with the sector average.

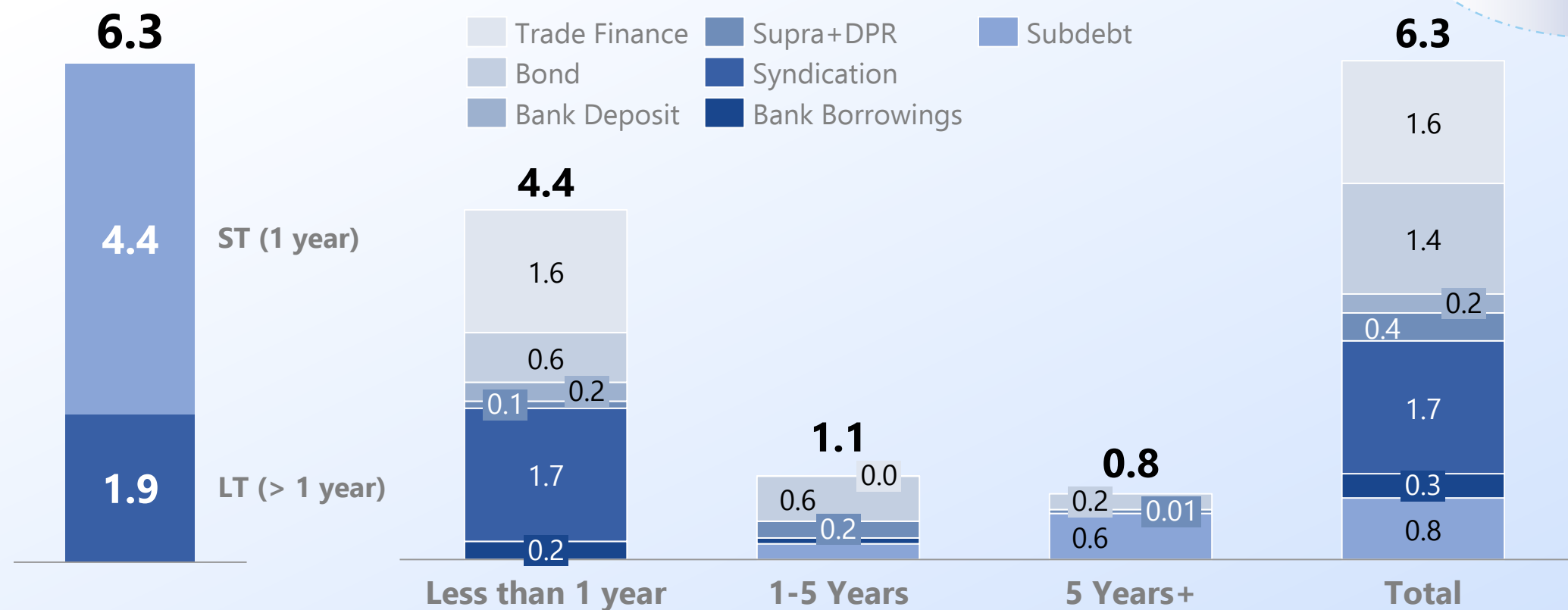
Loan to Deposit and Liquidity Coverage Ratio (%)



Composition of Liabilities



Trend in FX Borrowings by Tenor (USD bn)



FX Liquidity Buffer¹
USD **9.7** bn

¹ Excluding Repo ² FX Liquidity Buffer: FX Cash + FX Money market placements (including Central Banks) + FX reserve requirements + FX unencumbered securities + Swaps

Strategy is to diversify the wholesale funding mix and lengthen the maturity profile

Syndicated Loan Facilities:

- Total size of facilities **USD 1.65 bn eq.**

Nov 2023 Dual Currency Syndicated Loan – ESG Linked

- USD 845 mn eq., signed on 14.11.2023
- 134% roll-over ratio with 48 participants from 22 countries
- Highest number of participants** of 2023 2H

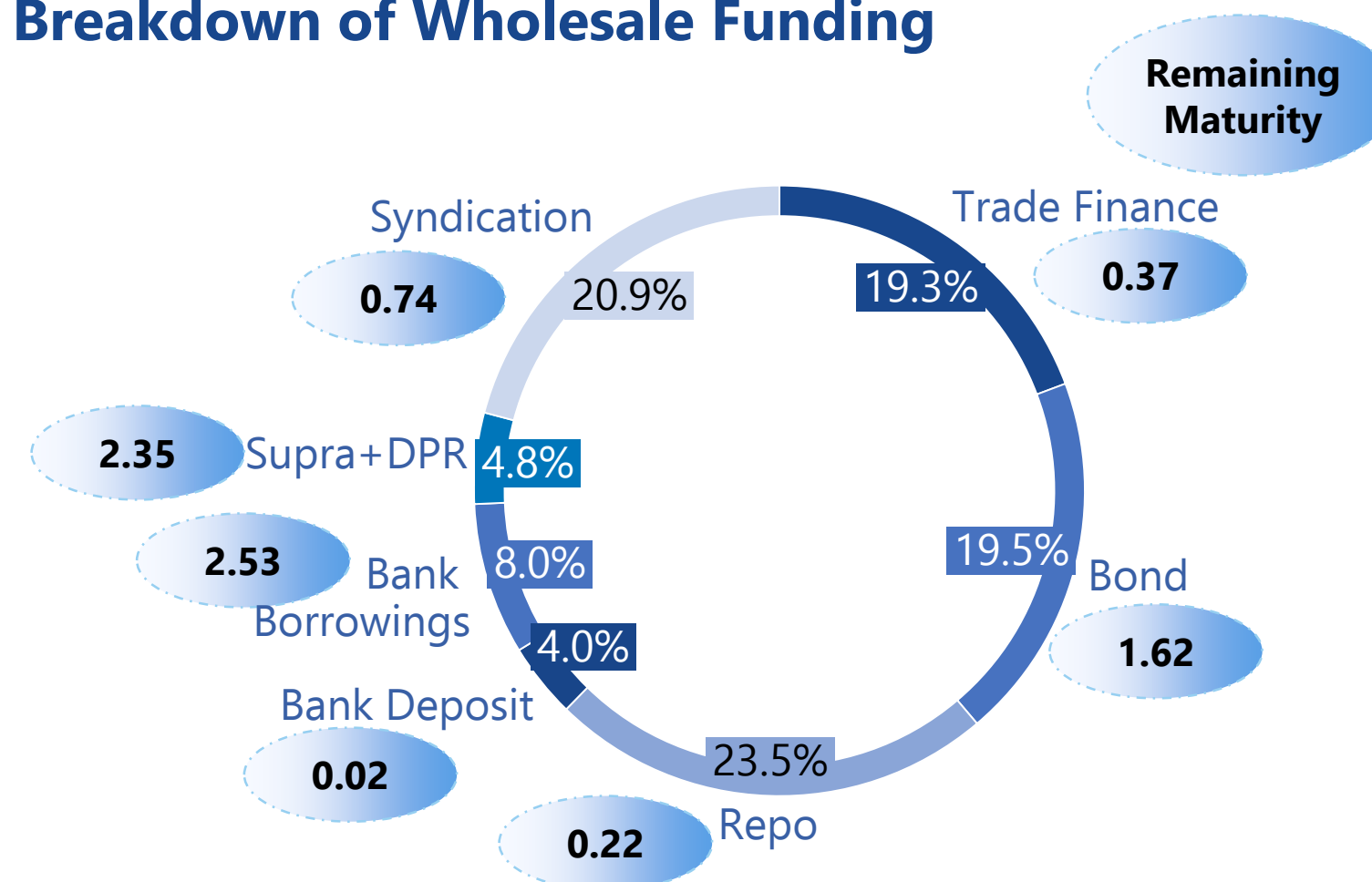
Debut Murabaha Term Financing:

- USD 285 mn eq. signed on 14.09.2023

Jun 2023 Triple Currency Syndicated Loan – ESG Linked

- USD 529 mn eq., signed on 08.06.2023
- 117% roll over ratio, **highest in the sector**
- Participation of 22 banks from 13 countries

Breakdown of Wholesale Funding



Debt Capital Markets:

- USD 808 mn eq. private placement issued** in 2023, outstanding: **USD 674 mn.**
- Published **Sustainable Finance Framework**
 - Structuring banks: **ING & Standard Chartered**
 - SPO provider: **ISS Corporate Solutions**
- Waiting for the right time for a **debut issuance**

DPR Securitization:

May 2023 Issuance:

- USD 610 mn eq.**, tenor of up to **7 years** with **12 investors under 8 series**
- IFC:** USD 125 mn for agri and earthquake disaster relief,
- EBRD & CTF:** USD 143.2 mn for energy efficiency, women-SME and earthquake disaster relief
- Proparco:** USD 70 mn for energy efficiency and earthquake disaster relief

Feb 2021 Issuance:

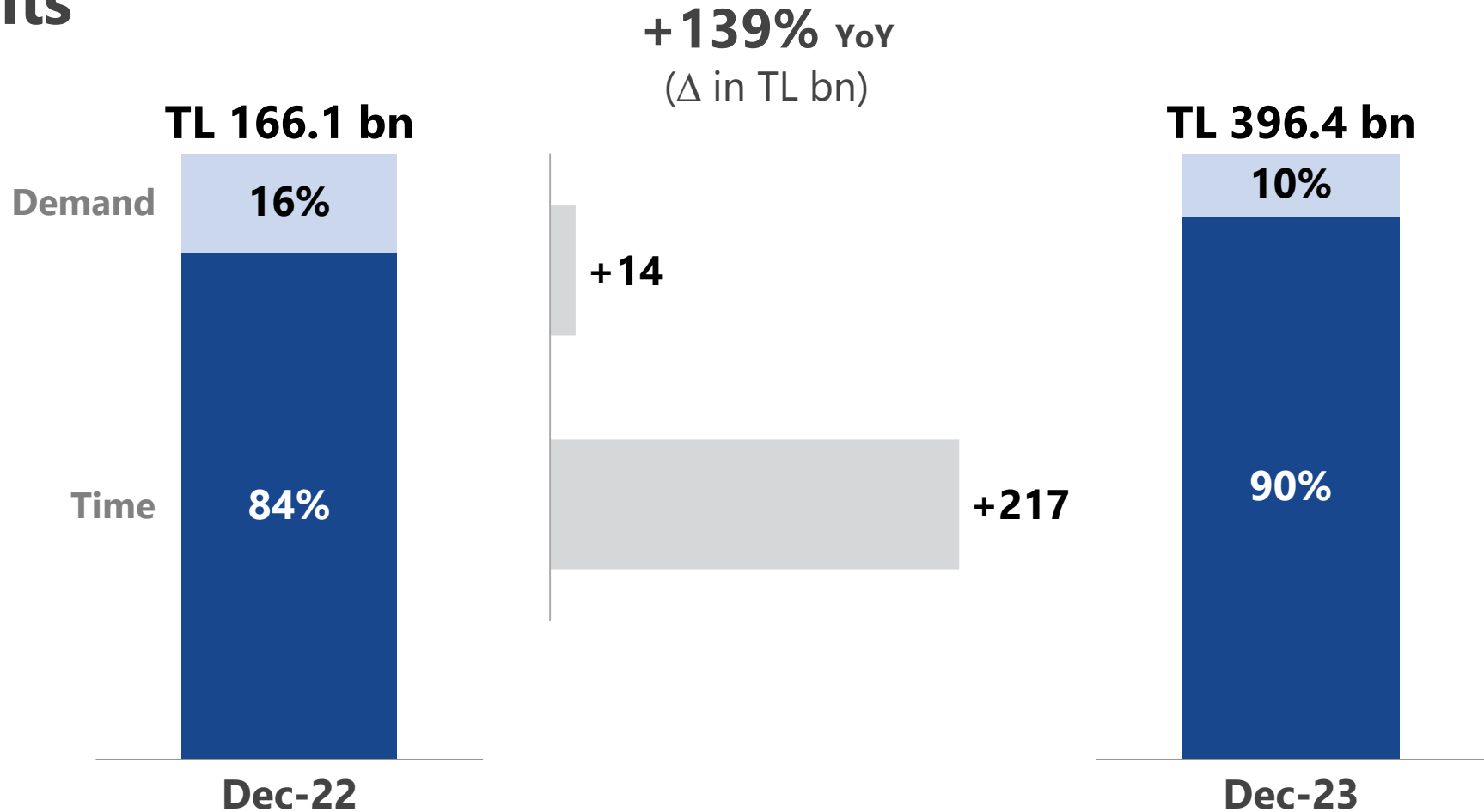
- USD 435 mn eq.**, tenor up to **7 years** with **13 investors under 9 series**
- IFC:** USD 150 mn for agri
- EBRD:** USD 100 mn for energy efficiency and women empowerment
- Recognized by *The Banker Magazine* as the **"Deal of the Year"** and by *Bonds and Loans - Turkey Awards* as the **"Structured Finance Deal of the Year"**

Supranationals:

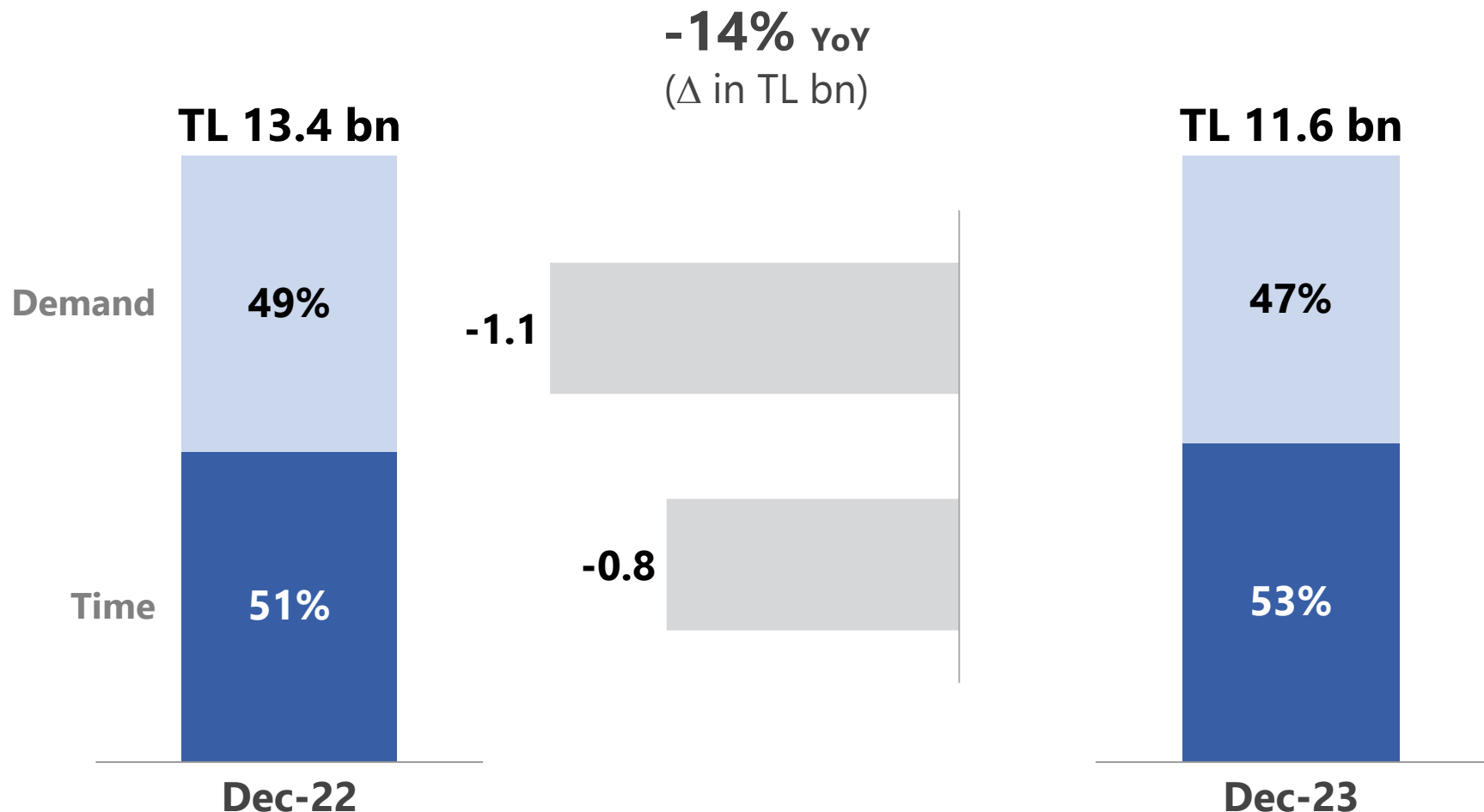
- USD 1.3 bn** new facilities signed under ENBD ownership
- Maturities differ up to **7 years**
- From **Supranationals & IFIs** such as EBRD, EFSE, IFC, Proparco, GGF, World Bank & IBRD
- Use of proceeds:** financing SMEs, municipalities, farmers, energy efficiency and renewable energy projects, women empowerment and individuals & companies affected by the earthquake disaster
- In 2023: **USD 290 mn supra funding** as disaster response relief from EBRD, IFC, EFSE & Proparco

Management of deposits in TL products compliant with the regulatory framework while canalizing the customers to standard TL deposits

TL Deposits



FX Deposits



| <i>in TL bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) |
|-----------------|---------------|------|------|--------------------------------------|
| TL Deposits | 396.4 | +23 | +139 | 166.1, 234.1, 270.7, 322.5, 396.4 |
| TL Demand | 41.0 | +0 | +50 | 27.3, 32.2, 36.8, 40.9, 41.0 |
| TL Time | 355.4 | +26 | +156 | 138.8, 201.9, 233.9, 281.6, 355.4 |

| <i>in USD bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) |
|------------------------|---------------|------|------|--------------------------------------|
| FX Deposits | 11.6 | -1 | -14 | 13.4, 12.2, 11.6, 11.8, 11.6 |
| FX Demand ¹ | 4.2 | -7 | -3 | 4.3, 4.6, 4.4, 4.5, 4.2 |
| FX Time ¹ | 2.5 | +0 | -44 | 4.5, 3.1, 2.6, 2.5, 2.5 |
| Foreign Subsidiaries | 4.9 | +3 | +7 | 4.6, 4.5, 4.6, 4.7, 4.9 |

| % | Dec-23 | QoQ (bps) | YoY (bps) | Quarterly trend (last 5 quarters) |
|----------|---------------|--------------|--------------|--------------------------------------|
| LDR | 77.3% | +62 | -495 | 82.2%, 80.0%, 81.7%, 76.6%, 77.3% |

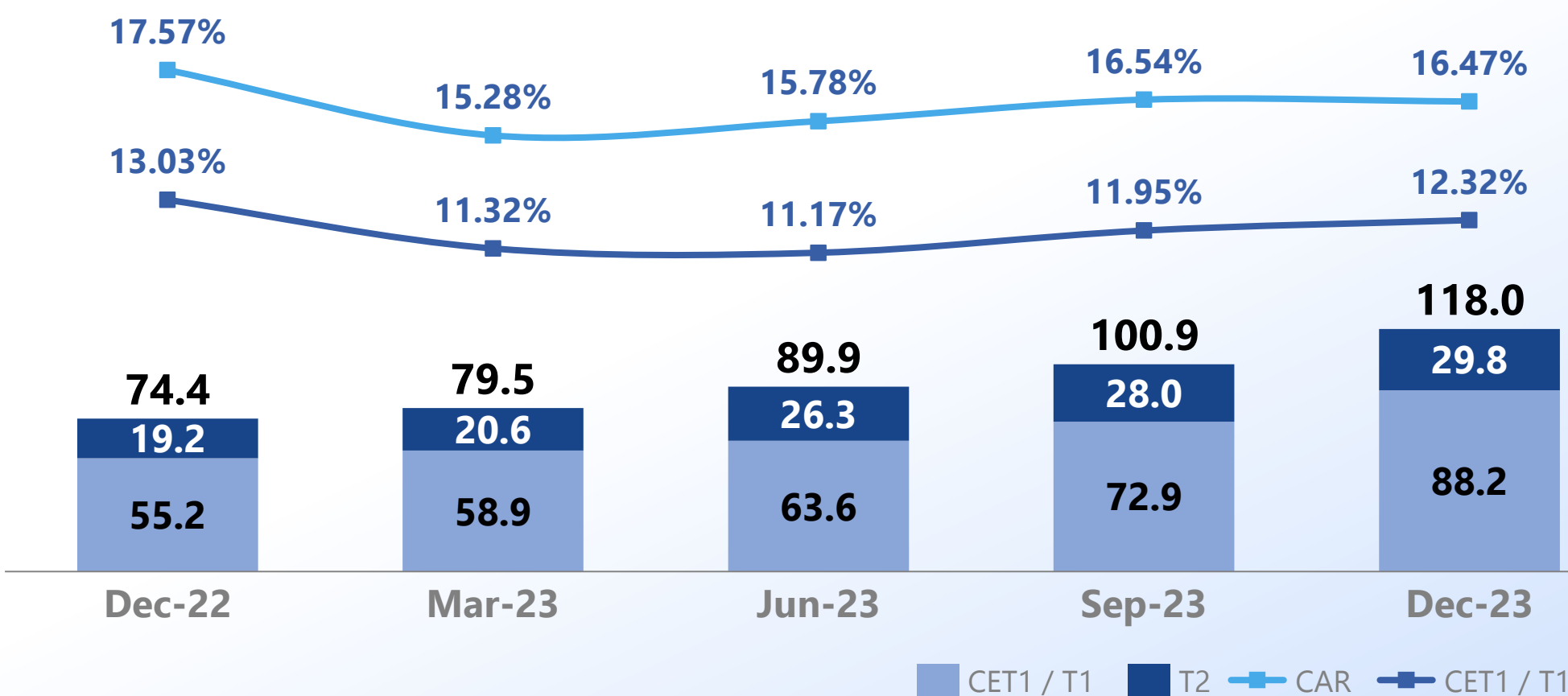
¹ FX Demand and Time Deposits are based on unconsolidated figures

Capital Adequacy

Highlights

- In the fourth quarter of the year, T1 increased by 37 basis points and CAR kept its strong level of 16.5%, due to the impact of strong profit figures. On y-o-y basis, the change was realized as -71 bps for T1 and -110 bps for CAR. The decrease is mainly due to BRSA's regulatory rule change in the first quarter of this year, changing the FX rate used in CRWA calculation from year-end 2021 to year-end 2022.
- BRSA forbearances supported the capital adequacy: has respective positive impacts of 194 bps and 237 bps on T1 and CAR as of December 23.

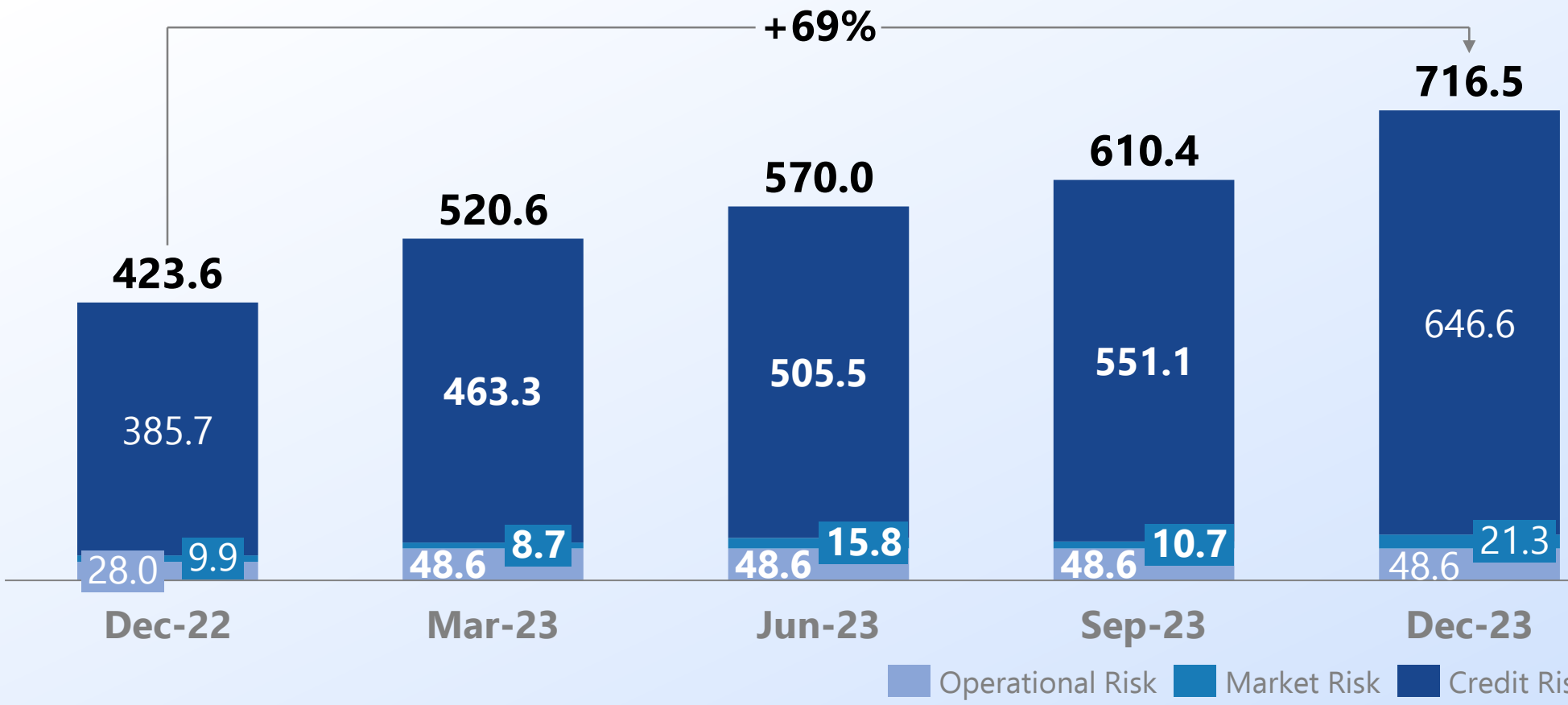
Capitalisation (TL bn)



Capital Movements Table

| TL million | CET1 / Tier1 | Tier2 | TOTAL |
|--------------------------------------------------|---------------|---------------|----------------|
| Capital as at 31-Dec-2022 | 55,210 | 19,218 | 74,428 |
| Net Profit | 27,874 | | 27,874 |
| Additional credit risk effect | | 4,207 | 4,207 |
| Additional, subdebt effect (currency difference) | | 7,257 | 7,257 |
| Change in reserves | 7,676 | | 7,676 |
| Other | (2,516) | (925) | (3,441) |
| Capital as at 31-Dec-2023 | 88,244 | 29,757 | 118,001 |

Risk Weighted Assets (TL bn)



3

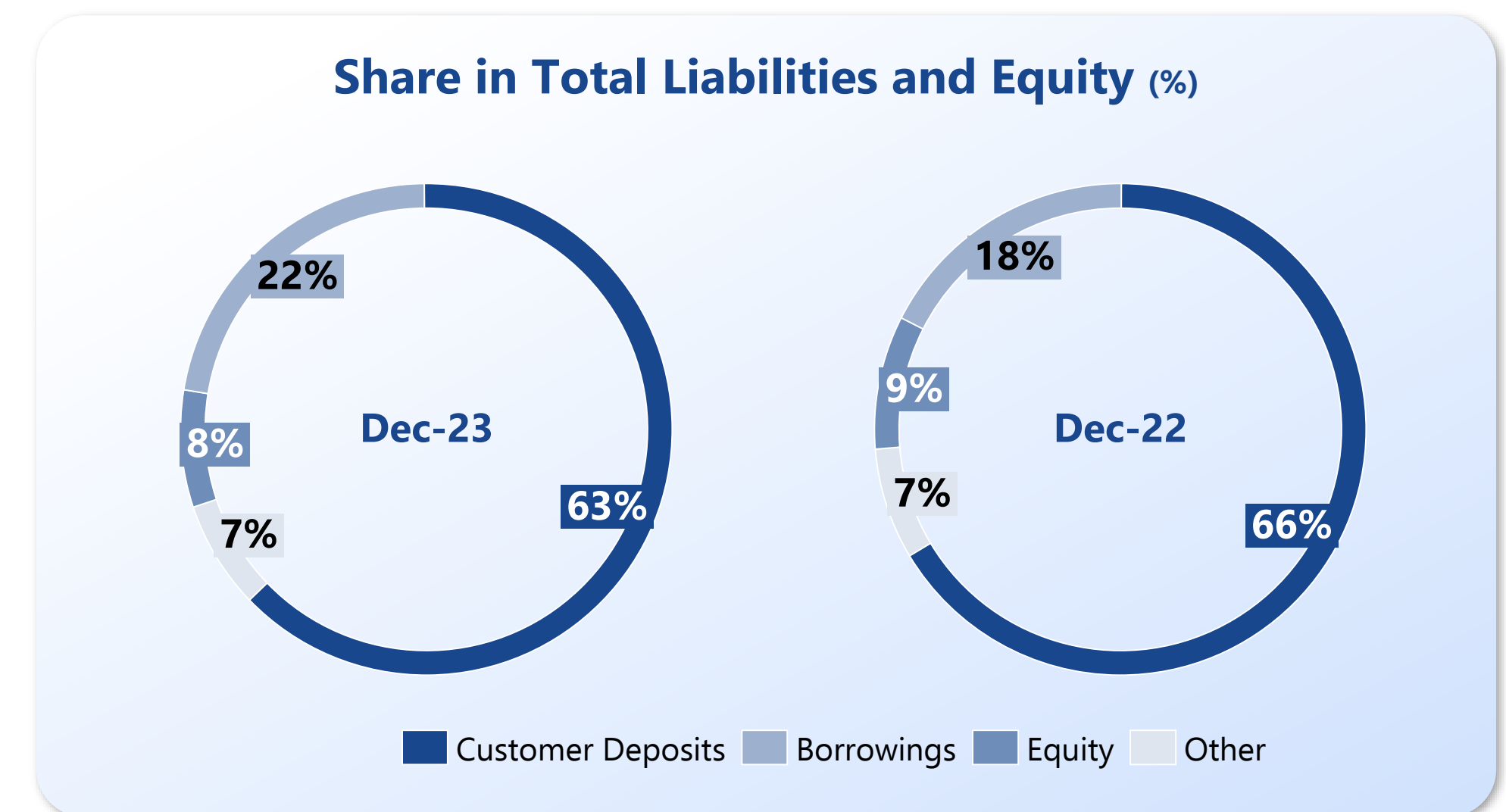
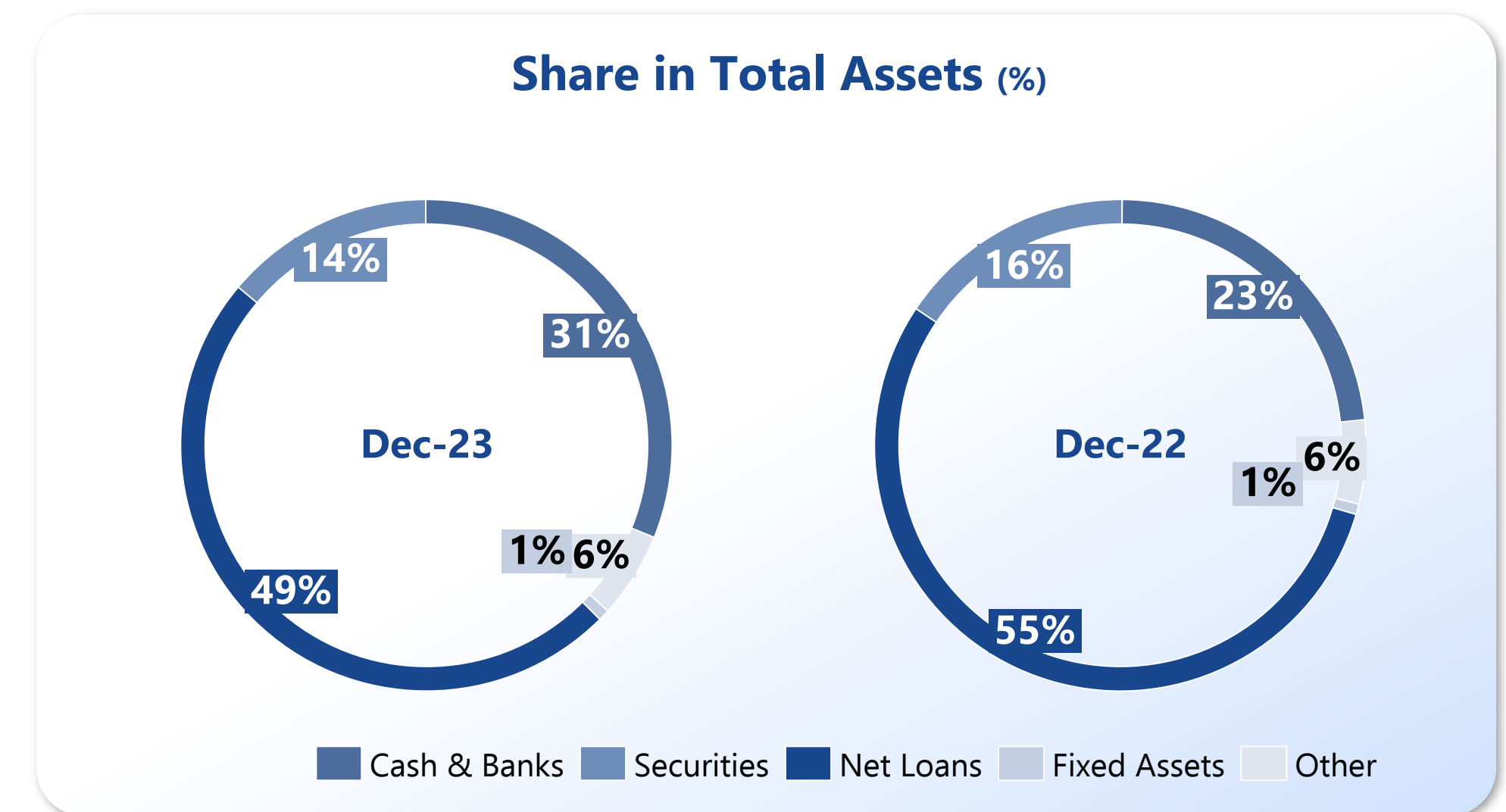
Appendix

Consolidated BRSA balance sheet

| Assets (TL mn) | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | Share | ΔYoY |
|-----------------------------------|----------------|----------------|----------------|----------------|------------------|-------------|-------------|
| Cash & Banks | 145,042 | 166,732 | 222,102 | 303,005 | 365,373 | 31% | 152% |
| Securities | 98,397 | 107,331 | 117,078 | 130,696 | 162,180 | 14% | 65% |
| TL | 53,749 | 61,681 | 54,376 | 71,854 | 80,403 | 6.9% | 50% |
| FX (USD mn) | 2,388 | 2,383 | 2,428 | 2,149 | 2,778 | 7.0% | 16.3% |
| Net Loans¹ | 342,748 | 374,689 | 465,555 | 493,852 | 570,040 | 49% | 66% |
| TL | 192,367 | 217,547 | 243,224 | 259,952 | 309,546 | 26% | 61% |
| FX (USD mn) | 8,042 | 8,204 | 8,610 | 8,544 | 8,849 | 22% | 10.0% |
| Gross Loans¹ | 374,157 | 404,707 | 498,901 | 528,293 | 608,163 | 52% | 63% |
| TL | 208,927 | 233,508 | 259,818 | 278,126 | 329,736 | 28% | 58% |
| FX (USD mn) | 8,837 | 8,938 | 9,258 | 9,138 | 9,458 | 24% | 7.0% |
| Loan Loss Provision (Cash) | 31,409 | 30,018 | 33,346 | 34,441 | 38,123 | 3.3% | 21% |
| Fixed Assets | 4,358 | 4,905 | 5,817 | 7,111 | 8,795 | 0.7% | 102% |
| Other | 34,457 | 39,865 | 67,172 | 58,899 | 66,520 | 5.7% | 93% |
| Total Assets | 625,001 | 693,522 | 877,724 | 993,563 | 1,172,907 | 100% | 88% |

| Liabilities and Equity (TL mn) | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | Share | ΔYoY |
|-------------------------------------|----------------|----------------|----------------|----------------|------------------|-------------|-------------|
| Customer Deposits | 416,969 | 468,227 | 570,021 | 644,424 | 737,884 | 63% | 77% |
| TL | 166,057 | 234,142 | 270,729 | 322,522 | 396,399 | 34% | 139% |
| FX (USD mn) | 13,419 | 12,222 | 11,590 | 11,758 | 11,600 | 29% | -14% |
| Demand Deposits | 149,818 | 154,786 | 194,345 | 201,401 | 202,627 | 27% | 35% |
| TL | 27,298 | 32,230 | 36,796 | 40,882 | 40,958 | 10% | 50% |
| FX (USD mn) | 6,552 | 6,399 | 6,101 | 5,863 | 5,492 | 47% | -16.2% |
| Time Deposits | 267,151 | 313,441 | 375,676 | 443,023 | 535,258 | 73% | 100% |
| TL | 138,760 | 201,912 | 233,933 | 281,640 | 355,441 | 90% | 156% |
| FX (USD mn) | 6,866 | 5,823 | 5,489 | 5,895 | 6,108 | 53% | -11% |
| Borrowings | 109,862 | 116,762 | 184,050 | 205,977 | 261,406 | 22% | 138% |
| Securities Issued | 8,799 | 10,463 | 26,898 | 29,325 | 46,495 | 4.0% | 428% |
| Funds Borrowed | 50,582 | 66,482 | 92,658 | 99,401 | 126,403 | 11% | 150% |
| Repo | 13,482 | 17,419 | 35,602 | 48,481 | 56,020 | 4.8% | 316% |
| Sub Debt | 14,561 | 14,963 | 20,190 | 21,302 | 23,067 | 2.0% | 58% |
| Bank Deposits | 22,438 | 7,435 | 8,703 | 7,468 | 9,421 | 0.8% | -58% |
| Other | 43,308 | 49,432 | 59,295 | 68,100 | 83,204 | 7.1% | 92% |
| Equity | 54,863 | 59,101 | 64,358 | 75,062 | 90,414 | 7.7% | 65% |
| Total Liabilities and Equity | 625,001 | 693,522 | 877,724 | 993,563 | 1,172,907 | 100% | 88% |

¹ Includes leasing and factoring receivables, FX indexed loans are included in FX loans



Consolidated BRSA income statement

| Income Statements (All figures are in TL mn) | Q4-22 | Q1-23 | Q2-23 | Q3-23 | Q4-23 | ΔQoQ | ΔYoY | FY-22 | FY-23 | ΔYoY |
|------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|---------------|---------------|-------------|
| Net Interest Income (incl. Swap Cost) | 11,628 | 7,302 | 9,109 | 12,651 | 9,375 | -26% | -19% | 29,879 | 38,437 | 29% |
| Net Interest Income | 11,758 | 7,007 | 8,815 | 12,704 | 10,999 | -13% | -6% | 31,673 | 39,524 | 25% |
| <i>Swap Cost</i> | -129 | 295 | 294 | -54 | -1,623 | n.a. | n.a. | -1,794 | -1,087 | n.a. |
| Non-funded Income (excl. Swap Cost) | 3,390 | 6,647 | 4,862 | 8,881 | 6,958 | -22% | 105% | 16,345 | 27,348 | 67% |
| <i>Net Fees and Commissions</i> | 2,081 | 2,280 | 2,770 | 4,186 | 5,991 | 43% | 188% | 6,620 | 15,227 | 130% |
| <i>Trading and FX Gains/Losses (excl. Swap Cost)</i> | 440 | 2,350 | 1,035 | 3,171 | -1,109 | -135% | -352% | 7,484 | 5,446 | -27% |
| <i>Other Income</i> | 869 | 2,017 | 1,057 | 1,524 | 2,076 | 36% | 139% | 2,242 | 6,674 | 198% |
| Total Operating Income | 15,018 | 13,949 | 13,970 | 21,532 | 16,334 | -24% | 9% | 46,224 | 65,784 | 42% |
| Operating Expenses | -3,725 | -4,987 | -4,617 | -6,133 | -7,116 | 16% | 91% | -11,125 | -22,854 | 105% |
| <i>HR Expenses</i> | -1,629 | -2,213 | -2,205 | -2,883 | -3,255 | 13% | 100% | -4,983 | -10,556 | 112% |
| <i>Non-HR Expenses</i> | -2,096 | -2,774 | -2,412 | -3,250 | -3,861 | 19% | 84% | -6,142 | -12,297 | 100% |
| Pre-provision operating profit | 11,293 | 8,962 | 9,353 | 15,398 | 9,218 | -40% | -18% | 35,099 | 42,931 | 22% |
| Net expected credit loss | -3,899 | 2,167 | 857 | -463 | -3,219 | n.a. | -17% | -6,972 | -658 | n.a. |
| <i>Stage 1</i> | -657 | -1,229 | 52 | -585 | 127 | n.a. | -119% | -1,248 | -1,636 | 31% |
| <i>Stage 2</i> | 973 | 1,002 | 1,476 | 683 | -774 | -213% | n.a. | 536 | 2,386 | n.a. |
| <i>Stage 3</i> | -4,214 | 2,394 | -671 | -561 | -2,571 | 358% | -39% | -6,260 | -1,408 | n.a. |
| Other Provisions | -2,725 | -2,064 | -1,095 | -1,350 | 295 | n.a. | n.a. | -4,447 | -4,215 | -5% |
| Net Operating Profit | 4,670 | 9,065 | 9,114 | 13,585 | 6,294 | -54% | 35% | 23,680 | 38,058 | 61% |
| Tax | -1,637 | -2,213 | -2,436 | -4,848 | -341 | -93% | -79% | -6,354 | -9,838 | 55% |
| <i>Profit/Loss from Disct. Opr. ¹</i> | 1 | 0 | 0 | 0 | -151 | n.a. | n.a. | 1 | -151 | n.a. |
| Net Profit | 3,037 | 6,852 | 6,678 | 8,737 | 5,802 | -34% | 91% | 17,326 | 28,069 | 62% |

¹ Discontinued operations related to liquidation of Eurodeniz

Consolidated BRSA key financial ratios

| Asset Quality | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
|---------------------------------------|--------|--------|--------|--------|--------|----------|----------|
| NPL Ratio | 4.7% | 3.9% | 3.4% | 3.4% | 4.0% | +0.6 pp | -0.7 pp |
| NPL Coverage | 78.9% | 78.9% | 78.6% | 76.2% | 63.7% | -12.5 pp | -15.2 pp |
| Total NPL Coverage¹ | 193.8% | 209.8% | 222.6% | 210.9% | 173.2% | -38 pp | -21 pp |
| Stage 2 Coverage | 31.8% | 23.1% | 30.1% | 28.6% | 30.2% | +1.6 pp | -1.6 pp |
| Total Coverage² | 9.2% | 8.2% | 7.5% | 7.3% | 7.0% | -0.3 pp | -2.2 pp |
| Cost of Risk³ | 2.2% | -2.3% | -1.4% | -0.8% | 0.1% | +0.9 pp | -2.1 pp |
| Profitability - YtD | Q4-22 | Q1-23 | Q2-23 | Q3-23 | Q4-23 | ΔQoQ | ΔYoY |
| NIM⁴ - Quarterly | 8.1% | 4.8% | 5.1% | 5.9% | 3.7% | -2.2 pp | -4.4 pp |
| NIM⁴ | 6.3% | 4.8% | 4.9% | 5.3% | 4.8% | -0.5 pp | -1.5 pp |
| NIM | 6.7% | 4.6% | 4.7% | 5.2% | 4.9% | -0.3 pp | -1.8 pp |
| Cost / Income⁵ | 24.1% | 33.2% | 33.1% | 31.1% | 34.2% | +3.1 pp | +10.1 |
| RoAA | 3.4% | 4.2% | 3.7% | 3.7% | 3.2% | -0.5 pp | -0.2 pp |
| RoAE | 42.4% | 48.8% | 45.9% | 47.0% | 40.8% | -6.2 pp | -1.6 pp |
| Capital | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
| CET 1 Ratio | 13.03% | 11.32% | 11.17% | 11.95% | 12.32% | +0.4 pp | -0.7 pp |
| CAR | 17.57% | 15.28% | 15.78% | 16.54% | 16.47% | -0.1 pp | -1.1 pp |
| Funding and Liquidity | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
| Loans/ Customer Deposits | 82.2% | 80.0% | 81.7% | 76.6% | 77.3% | +0.6 pp | -5.0 pp |
| TL Loans/ TL Customer Deposits | 115.8% | 92.9% | 89.8% | 80.6% | 78.1% | -2.5 pp | -38 pp |
| FX Loans/ FX Customer Deposits | 59.9% | 67.1% | 74.3% | 72.7% | 76.3% | +3.6 pp | +16 pp |
| Cust. Deposits / Total Funding | 79.1% | 80.0% | 75.6% | 75.8% | 73.8% | -1.9 pp | -5.3 pp |

¹ Provisions for expected credit loss including non-cash loan provisions / NPL

² Provisions for expected credit loss including non-cash loan provisions / Total loans including leasing and factoring receivables

³ Net Expected Credit Loss / Avg. Total Loans

⁴ Swap adjusted

⁵ Q1, Q2, Q3 & Q4 2023 ratios are adjusted; excludes earthquake support

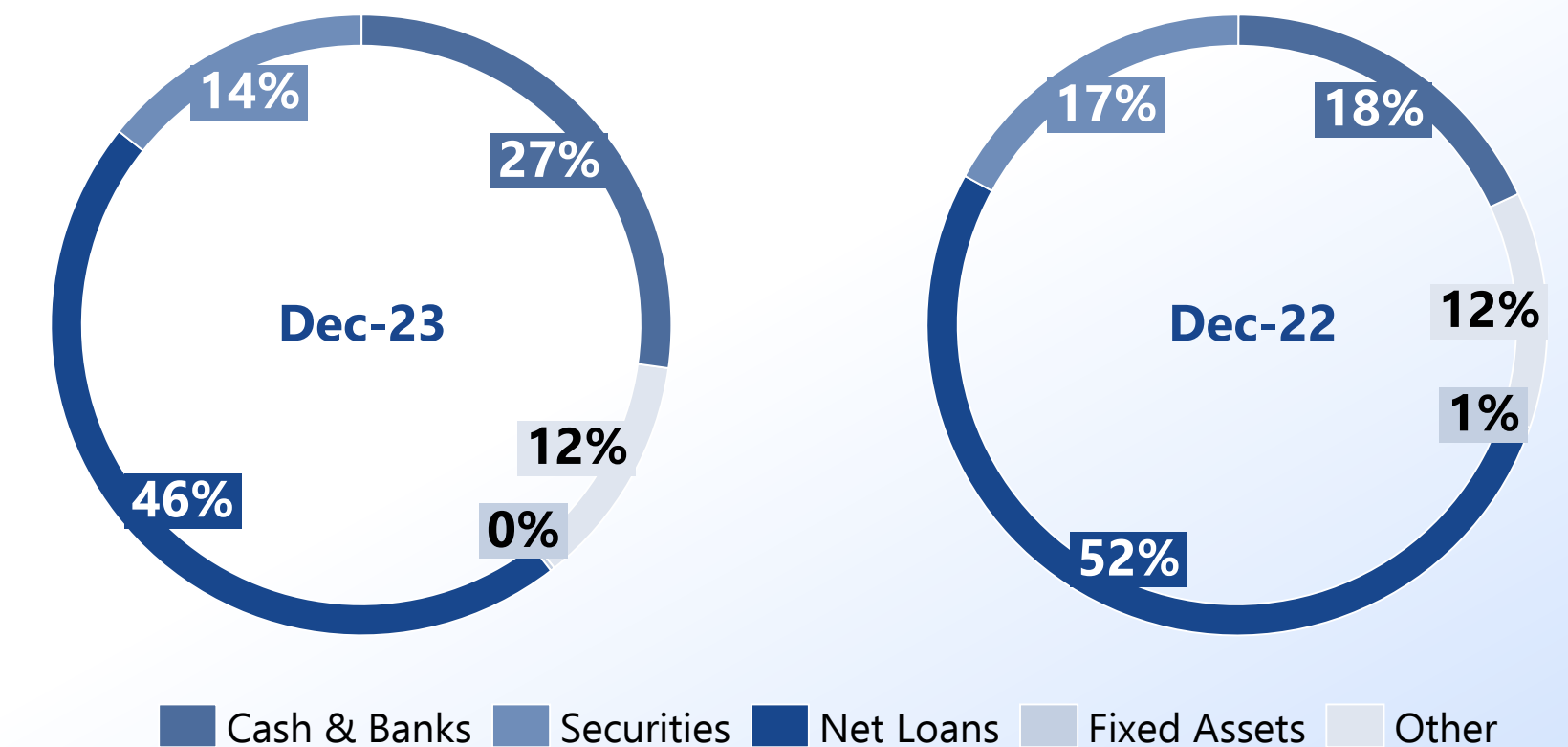
Standalone BRSA balance sheet

| Assets (TL mn) | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | Share | ΔYoY |
|--------------------------------|----------------|----------------|----------------|----------------|------------------|--------------|-------------|
| Cash & Banks | 94,602 | 117,912 | 152,797 | 224,509 | 274,129 | 27% | 190% |
| Securities | 90,035 | 98,489 | 106,579 | 117,734 | 143,961 | 14% | 60% |
| TL | 52,780 | 60,250 | 54,033 | 69,177 | 77,958 | 7.7% | 48% |
| FX (USD mn) | 1,992 | 1,997 | 2,035 | 1,774 | 2,242 | 6.5% | 12.5% |
| Net Loans¹ | 273,839 | 305,828 | 371,811 | 401,377 | 465,558 | 46% | 70% |
| TL | 186,384 | 210,497 | 230,525 | 246,897 | 285,287 | 28% | 53% |
| FX (USD mn) | 4,677 | 4,977 | 5,471 | 5,643 | 6,124 | 18% | 30.9% |
| Gross Loans¹ | 301,068 | 331,674 | 400,759 | 431,848 | 500,458 | 50% | 66% |
| TL | 202,503 | 226,060 | 246,702 | 264,629 | 304,926 | 30% | 51% |
| FX (USD mn) | 5,271 | 5,514 | 5,966 | 6,108 | 6,642 | 19% | 26.0% |
| Loan Loss Provision | 27,229 | 25,846 | 28,948 | 30,471 | 34,900 | 3.5% | 28% |
| Fixed Assets | 1,469 | 1,652 | 1,711 | 1,761 | 2,270 | 0.2% | 55% |
| Other | 66,350 | 70,484 | 113,286 | 107,208 | 121,792 | 12.1% | 84% |
| Total Assets | 526,295 | 594,365 | 746,184 | 852,589 | 1,007,709 | 100% | 91% |

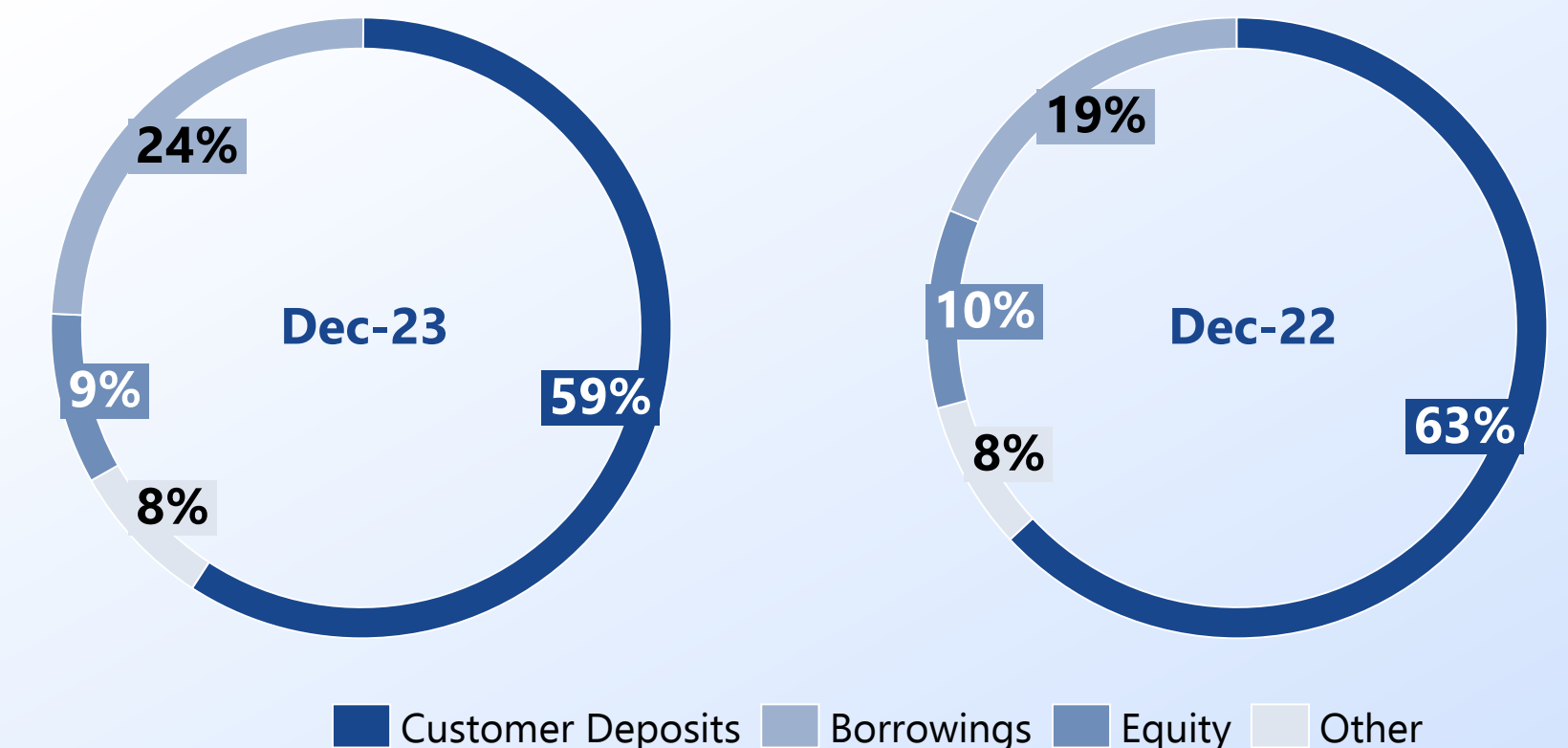
| Liabilities and Equity (TL mn) | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | Share | ΔYoY |
|-------------------------------------|----------------|----------------|----------------|----------------|------------------|-------------|-------------|
| Customer Deposits | 331,937 | 380,845 | 452,207 | 515,801 | 595,073 | 59% | 79% |
| TL | 166,227 | 233,566 | 270,763 | 322,650 | 396,784 | 39% | 139% |
| FX (USD mn) | 8,862 | 7,689 | 7,026 | 7,055 | 6,736 | 20% | -24% |
| Demand Deposits | 108,209 | 119,839 | 150,879 | 164,524 | 164,618 | 28% | 52% |
| TL | 27,318 | 32,312 | 36,832 | 40,960 | 41,229 | 10% | 51% |
| FX (USD mn) | 4,326 | 4,570 | 4,416 | 4,513 | 4,191 | 62% | -3.1% |
| Time Deposits | 223,727 | 261,006 | 301,328 | 351,277 | 430,455 | 72% | 92% |
| TL | 138,909 | 201,254 | 233,931 | 281,691 | 355,555 | 90% | 156% |
| FX (USD mn) | 4,536 | 3,120 | 2,610 | 2,542 | 2,544 | 38% | -44% |
| Borrowings | 98,961 | 108,185 | 174,435 | 199,629 | 245,627 | 24% | 148% |
| Securities Issued | 2,241 | 5,063 | 6,448 | 7,351 | 20,260 | 2.0% | 804% |
| Funds Borrowed | 47,977 | 63,090 | 105,321 | 117,143 | 142,407 | 14% | 197% |
| Repo | 12,517 | 15,808 | 34,401 | 45,173 | 51,974 | 5.2% | 315% |
| Sub Debt | 14,561 | 14,963 | 20,190 | 21,302 | 23,067 | 2.3% | 58% |
| Bank Deposits | 21,664 | 9,262 | 8,076 | 8,660 | 7,920 | 0.8% | -63% |
| Other | 40,887 | 46,616 | 55,611 | 62,555 | 77,063 | 7.6% | 88% |
| Equity | 54,511 | 58,719 | 63,931 | 74,604 | 89,843 | 8.9% | 65% |
| Total Liabilities and Equity | 526,295 | 594,365 | 746,184 | 852,589 | 1,007,709 | 100% | 91% |

¹ FX indexed loans are included in FX loans

Share in Total Assets (%)



Share in Total Liabilities and Equity (%)



Standalone BRSA income statement

| Income Statements (TL mn) | Q4-22 | Q1-23 | Q2-23 | Q3-23 | Q4-23 | ΔQoQ | ΔYoY | FY-22 | FY-23 | ΔYoY |
|------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|---------------|---------------|-------------|
| Net Interest Income (incl. Swap Cost) | 10,403 | 5,906 | 7,242 | 10,394 | 6,770 | -35% | -35% | 26,433 | 30,311 | 15% |
| Net Interest Income | 10,618 | 5,641 | 6,991 | 10,473 | 8,362 | -20% | -21% | 28,497 | 31,466 | 10% |
| <i>Swap Cost</i> | -215 | 265 | 251 | -79 | -1,592 | n.a. | 640% | -2,064 | -1,155 | n.a. |
| Non-funded Income (excl. Swap Cost) | 2,281 | 5,830 | 3,605 | 7,094 | 5,105 | -28% | 124% | 13,120 | 21,634 | 65% |
| <i>Net Fees and Commissions</i> | 1,736 | 2,016 | 2,489 | 3,605 | 5,517 | 53% | 218% | 5,857 | 13,626 | 133% |
| <i>Trading and FX Gains/Losses (excl. Swap Cost)</i> | 292 | 2,276 | 490 | 2,535 | -1,510 | -160% | -617% | 6,270 | 3,791 | -40% |
| <i>Other Income</i> | 253 | 1,538 | 626 | 953 | 1,098 | 15% | 334% | 993 | 4,216 | 325% |
| Total Operating Income | 12,683 | 11,736 | 10,847 | 17,487 | 11,875 | -32% | -6% | 39,553 | 51,945 | 31% |
| Operating Expenses | -3,376 | -4,427 | -4,138 | -5,506 | -6,402 | 16% | 90% | -9,723 | -20,473 | 111% |
| <i>HR Expenses</i> | -1,383 | -1,900 | -1,889 | -2,478 | -2,733 | 10% | 98% | -4,166 | -9,000 | 116% |
| <i>Non-HR Expenses</i> | -1,992 | -2,527 | -2,249 | -3,028 | -3,669 | 21% | 84% | -5,556 | -11,473 | 106% |
| Pre-provision operating profit | 9,307 | 7,309 | 6,709 | 11,982 | 5,472 | -54% | -41% | 29,830 | 31,471 | 6% |
| Net expected credit loss | -3,463 | 2,042 | 23 | -775 | -3,092 | n.a. | -11% | -6,721 | -1,803 | n.a. |
| <i>Stage 1</i> | -236 | -1,318 | -82 | -703 | 215 | -131% | -191% | -891 | -1,888 | 112% |
| <i>Stage 2</i> | 1,043 | 1,056 | 219 | 568 | -923 | -263% | n.a. | 632 | 920 | n.a. |
| <i>Stage 3</i> | -4,270 | 2,304 | -114 | -640 | -2,384 | 272% | -44% | -6,462 | -835 | n.a. |
| Other Provisions | -2,719 | -2,059 | -1,107 | -1,346 | 310 | -123% | n.m | -4,440 | -4,203 | -5% |
| Profit from Inv. under equity method | 1,273 | 1,378 | 2,683 | 2,689 | 2,576 | -4% | 102% | 3,887 | 1,378 | -65% |
| Net Operating Profit | 4,398 | 8,670 | 8,307 | 12,550 | 5,266 | -58% | 20% | 22,557 | 34,793 | 54% |
| Tax | -1,485 | -1,844 | -1,680 | -3,832 | 590 | -115% | -140% | -5,412 | -6,766 | 25% |
| <i>Profit/Loss from Disct. Opr.¹</i> | 27 | 0 | 0 | 0 | -149 | n.a. | n.a. | 27 | -149 | n.a. |
| Net Profit | 2,940 | 6,826 | 6,627 | 8,718 | 5,707 | -35% | 94% | 17,173 | 27,878 | 62% |

¹ Discontinued operations related to liquidation of Eurodeniz

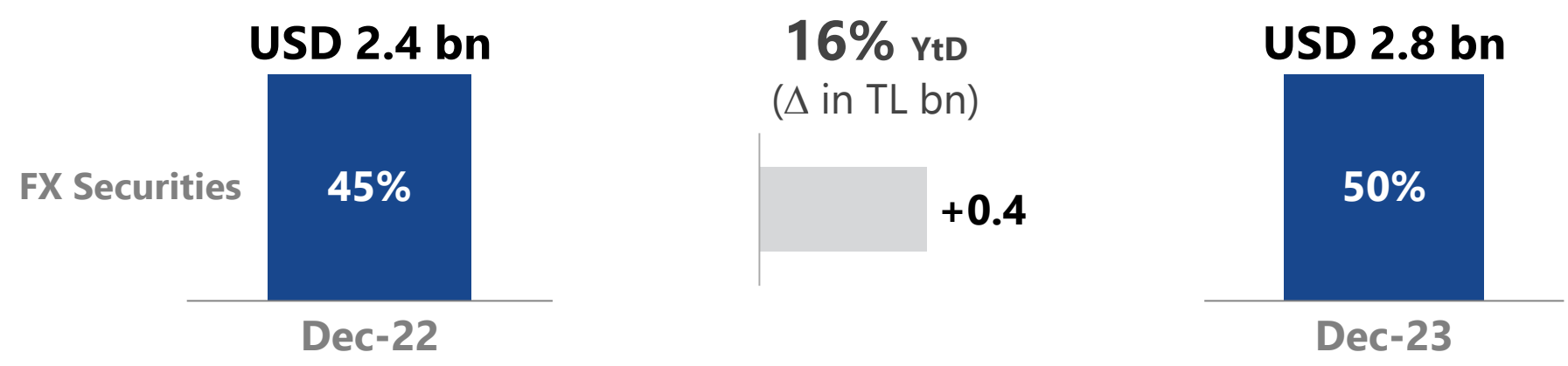
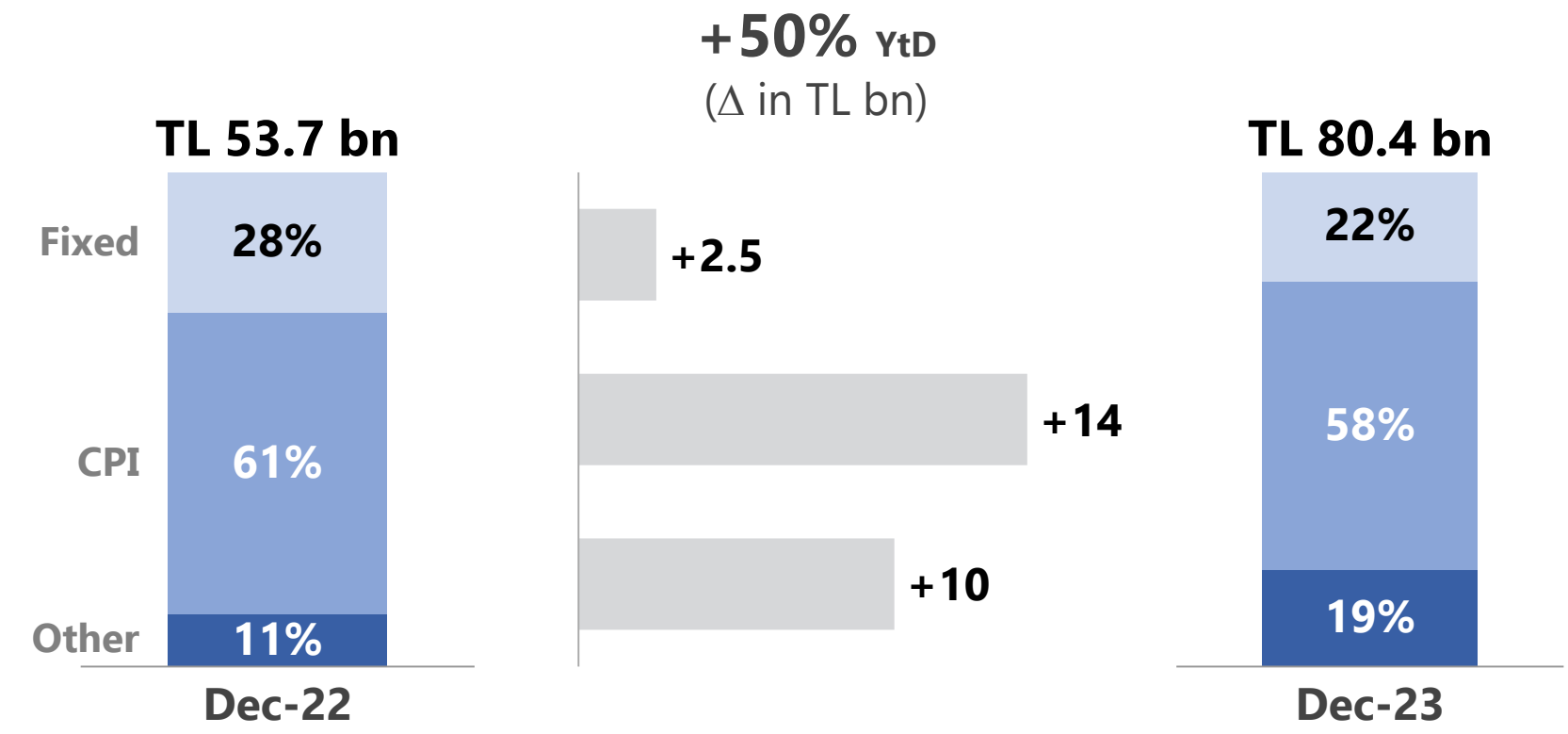
Standalone BRSA key financial ratios

| Asset Quality | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
|---------------------------------------|--------|--------|--------|--------|--------|-----------------|-----------------|
| NPL Ratio | 5.5% | 4.3% | 3.7% | 4.0% | 4.2% | +0.3 pp | -1.3 pp |
| NPL Coverage | 79.9% | 79.1% | 78.8% | 75.1% | 67.7% | -7.4 pp | -12.2 pp |
| Total NPL Coverage¹ | 181.3% | 201.1% | 219.6% | 199.8% | 185.0% | -15 pp | +3.7 pp |
| Stage 2 Coverage | 29.6% | 26.3% | 28.5% | 27.7% | 30.2% | +2.5 pp | +0.6 pp |
| Total Coverage² | 10.0% | 8.7% | 8.2% | 8.0% | 7.8% | -0.1 pp | -2.2 pp |
| Cost of Risk³ | 2.7% | -2.6% | -1.2% | -0.5% | 0.5% | +0.9 pp | -2.3 pp |
| Profitability - YtD | Q4-22 | Q1-23 | Q2-23 | Q3-23 | Q4-23 | ΔQoQ | ΔYoY |
| NIM⁴ - Quarterly | 9.3% | 4.9% | 5.1% | 6.1% | 3.3% | -2.7 pp | -6.0 pp |
| NIM⁴ | 7.4% | 4.9% | 5.0% | 5.4% | 4.7% | -0.7 pp | -2.7 pp |
| NIM | 8.0% | 4.7% | 4.8% | 5.3% | 4.9% | -0.4 pp | -3.0 pp |
| Cost / Income⁵ | 24.6% | 34.7% | 36.4% | 34.2% | 38.7% | +4.5 pp | +14 pp |
| RoAA | 4.1% | 4.9% | 4.4% | 4.4% | 3.7% | -0.6 pp | -0.3 pp |
| RoAE | 42.3% | 48.9% | 45.9% | 47.1% | 40.8% | -6.3 pp | -1.5 pp |
| Capital | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
| CET 1 Ratio | 14.12% | 12.54% | 12.09% | 12.99% | 13.23% | +0.2 pp | -0.89 pp |
| CAR | 18.94% | 16.80% | 16.99% | 17.81% | 17.20% | -0.61 pp | -1.73 pp |
| Funding and Liquidity | Dec-22 | Mar-23 | Jun-23 | Sep-23 | Dec-23 | ΔQoQ | ΔYoY |
| Loans/ Customer Deposits | 82.5% | 80.3% | 82.2% | 77.8% | 78.2% | +0.4 pp | -4.3 pp |
| TL Loans/ TL Customer Deposits | 112.1% | 90.1% | 85.1% | 76.5% | 71.9% | -4.6 pp | -40 pp |
| FX Loans/ FX Customer Deposits | 52.8% | 64.7% | 77.9% | 80.0% | 90.9% | +10.9 pp | +38 pp |
| Cust. Deposits / Total Funding | 77.0% | 77.9% | 72.2% | 72.1% | 70.8% | -1.3 pp | -6.3 pp |

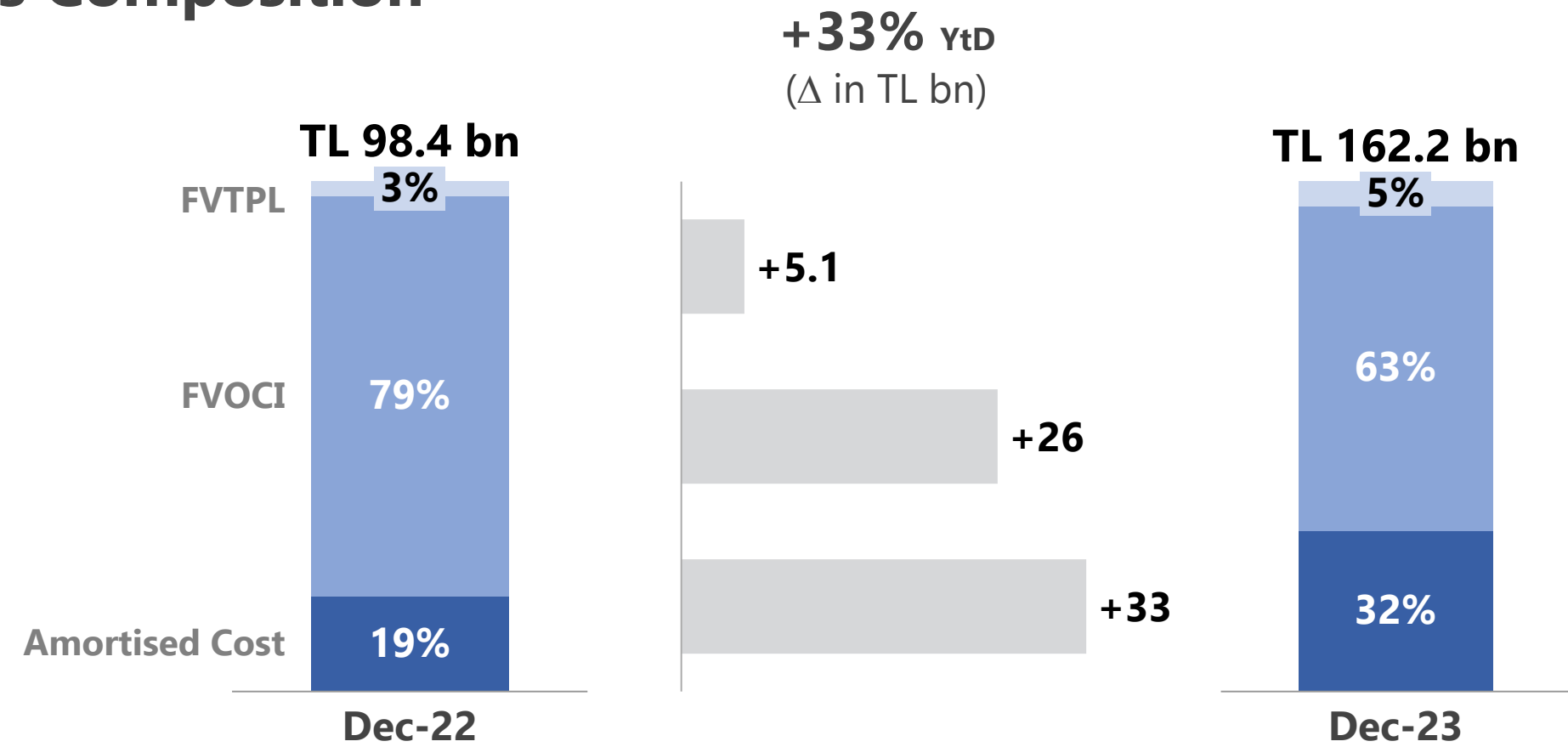
¹ Provisions for expected credit loss including non-cash loan provisions / NPL ² Provisions for expected credit loss including non-cash loan provisions / Total loans including leasing and factoring receivables
³ Net Expected Credit Loss / Avg. Total Loans ⁴ Swap adjusted ⁵ Q1, Q2, Q3 and Q4 2023 ratios are adjusted; excludes earthquake support

Securities share in total assets 13.8%

TL Securities



Securities Composition



| <i>in TL bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) | | | | |
|-----------------|--------|------|------|-----------------------------------|-------|-------|-------|-------|
| Securities | 162.2 | +24 | +65 | 98.4 | 107.3 | 117.1 | 130.7 | 162.2 |
| TL Securities | 80.4 | +12 | +50 | 53.7 | 61.7 | 54.4 | 71.9 | 80.4 |
| Fixed | 17.7 | +9 | +16 | 15.3 | 16.1 | 11.4 | 16.3 | 17.7 |
| CPI | 47.0 | +7 | +43 | 32.8 | 37.0 | 35.1 | 43.8 | 47.0 |
| Other | 15.7 | +34 | +176 | 5.7 | 8.6 | 7.9 | 11.7 | 15.7 |

| <i>in USD bn</i> | Dec-23 | QoQ% | YoY% | Quarterly trend (last 5 quarters) | | | | |
|------------------|--------|------|------|-----------------------------------|-----|-----|-----|-----|
| FX Securities | 2.8 | +29 | +16 | 2.4 | 2.4 | 2.4 | 2.1 | 2.8 |

| % | Dec-23 | QoQ (bps) | YoY (bps) | Quarterly trend (last 5 quarters) | | | | |
|----------------------------|--------|-----------|-----------|-----------------------------------|-------|-------|-------|-------|
| Securities to Total Assets | 13.8% | +67 | -192 | 15.7% | 15.5% | 13.3% | 13.2% | 13.8% |

DenizBank Sustainability Vision: Facilitating Sustainability Transformation with Innovative Finance: *A Bank for All and Beyond*



2023 ACCOMPLISHMENTS



«**Calculated and Verified**» DenizBank's «**GHG Emissions**»

Reported to «**CDP**» on «**Climate Change**» and «**Water Security**»

Invested in «**ERGUVAN**», a climate action platform, through «**Deniz Ventures**»

Conducted «**Gap, Stakeholder and Materiality Analyses**»

Became the «**First Turkish Bank**» to be a member of «**PCAF**»

Established DenizBank's «**Sustainable Finance Framework**»

Published «**Sustainability Report**» in compliance with «**GRI Standards**»

Organized «**12 panels**» with **17** different counterparties in «**COP28**»



2024 TARGETS



Publishing DenizBank's first «**Integrated Annual Report**»

Assigning «**Climate-Related KPI's**» to Executive Vice Presidents

Implementing «**Zero Waste Management System**» to HQ and all Branches

Appointing a «**Sustainability Champion**» under each department

Integrating «**Climate Risks and Opportunities**» to DenizBank's business processes

Developing «**Roadmap**» to set our «**Decarbonization Strategy**»

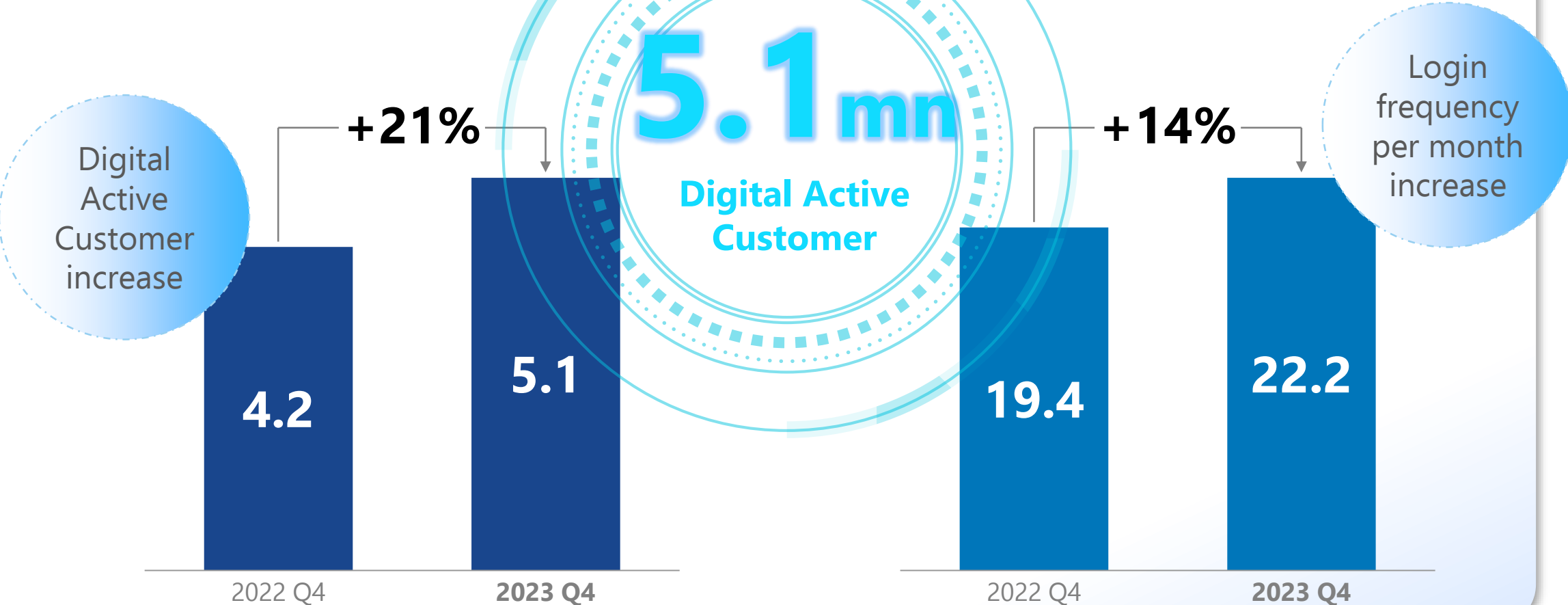
Assessing all loans from an E&S perspective **except retail**

Creating a «**Roadmap**» to comply with «**EU's CSRD**» by **2025** which will effect DenizBank via **DBAG**

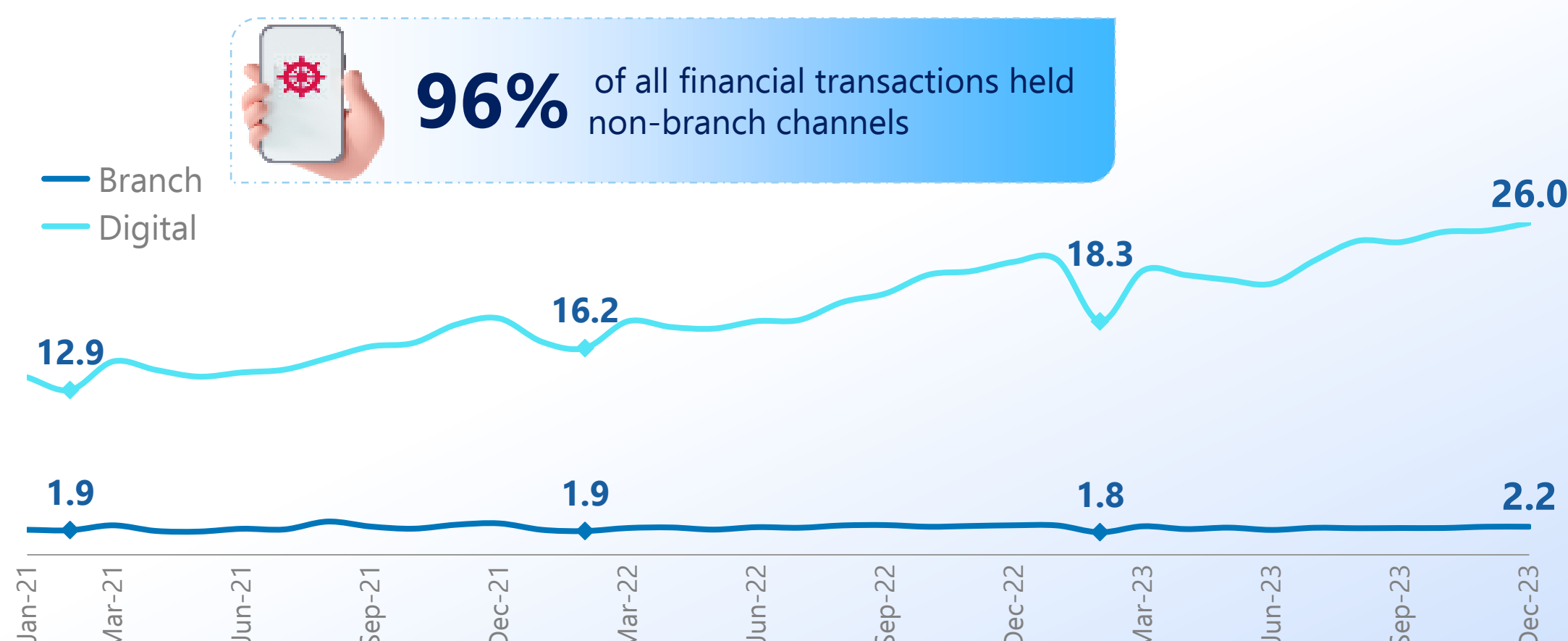
The journey to create efficiency by migrating services and everyday banking to digital now turned into sales driven digital experiences

Digital Active Customer

Digital Active customer number and login frequency per customer have increased

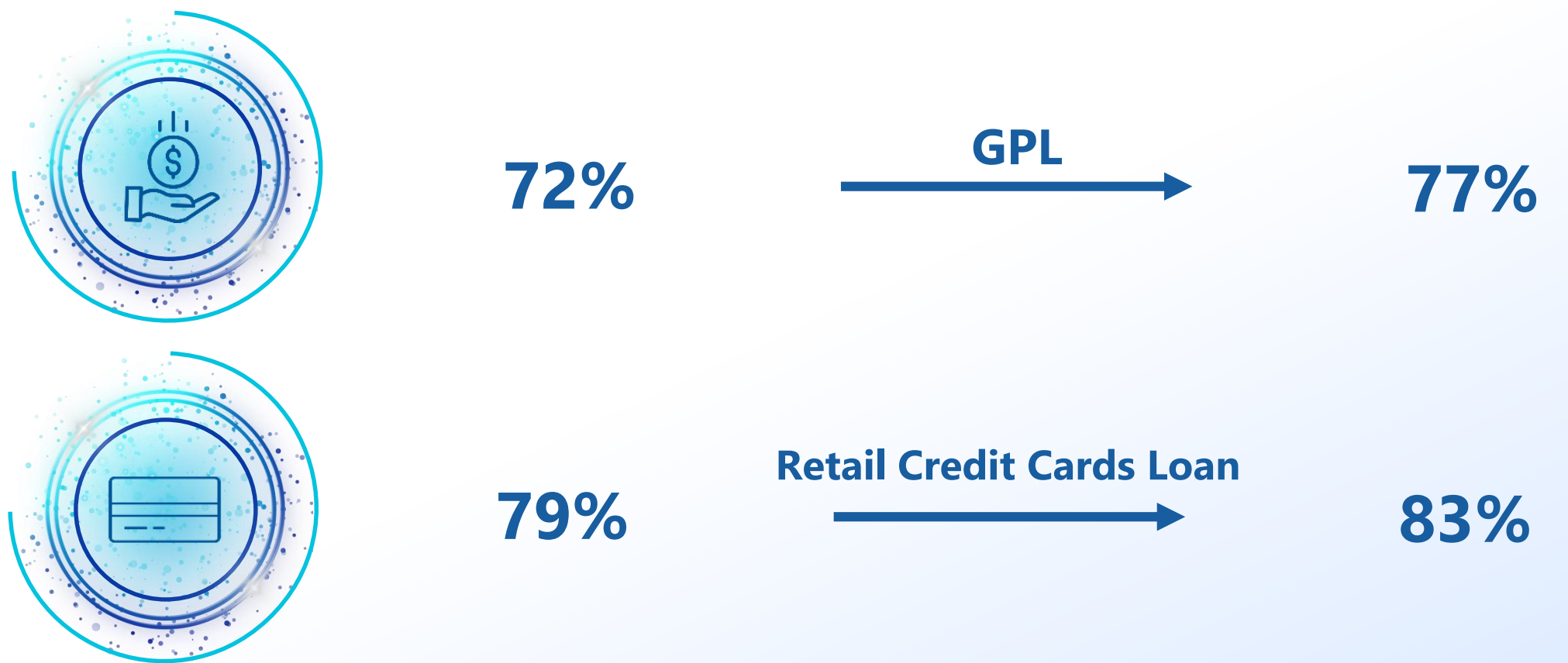


Monthly Financial Transactions (mn #)

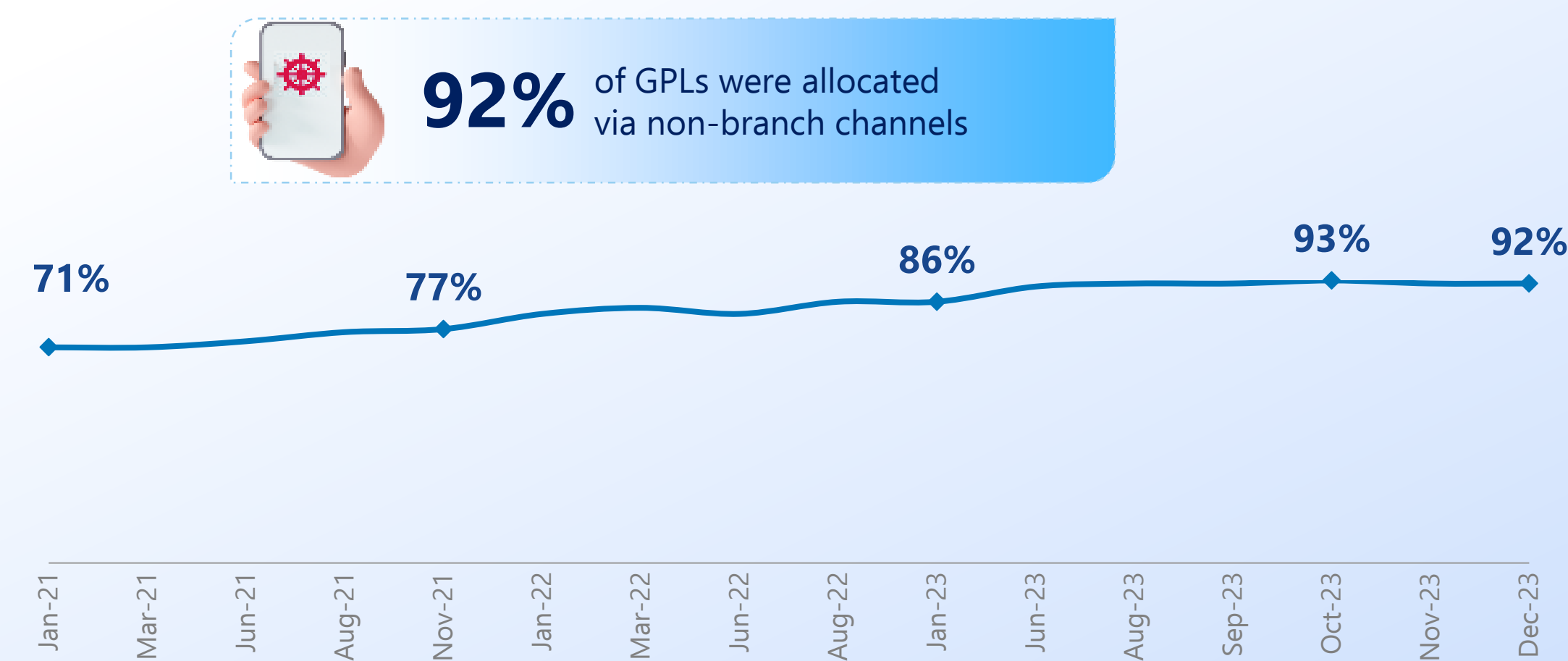


Digital Sales

2022 Q4 Digital % Among Total Sales 2023 Q4



GPLs¹ via non-branch channels



¹ GPLs and card loans are included

FitchRatings

| Fitch Ratings (22 Sep 2023) | Ratings | Outlook |
|------------------------------|---------|---------|
| Long-Term Issuer Default | B- | Stable |
| Short-Term Issuer Default | B | - |
| Long-Term LC Issuer Default | B | Stable |
| Short-Term LC Issuer Default | B | - |
| Viability Rating | b- | - |
| Shareholder Support | b- | - |
| National Long-Term Credit | AA(tur) | Stable |

MOODY'S

| Moody's Ratings (17 Jan 2024) | Ratings | Outlook |
|----------------------------------------|---------|----------|
| Long-Term FC Bank Deposits | B2 | Positive |
| Short-Term FC Bank Deposits | NP | - |
| Long-Term LC Bank Deposits | B1 | Positive |
| Short-Term LC Bank Deposits | NP | - |
| Baseline Credit Assessment | caa1 | - |
| Adjusted Baseline Credit Assessment | b1 | - |
| Long-Term Counterparty Risk Assessment | B2 | - |

**"CREATE
OPPORTUNITIES
TO PROSPER"**

100 *Sözlerinin izinde*
MILLÎ MÜCADELE'NİN YÜZÜNCÜ YILI

Get in touch.

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